



CASE STUDY CONSULTING

RHG Takes on Cybersecurity

INDUSTRY
Consulting**ENVIRONMENT**

- 12 endpoints shielded by CylancePROTECT®

CHALLENGES

- Elevated phishing risk
- Nationwide telecommuting
- High-profile employees

SOLUTION

- Upgraded to CylancePROTECT

**The Company**

[RiceHadleyGates LLC](#) (RHG) is a small team with worldwide impact. Founded in 2009, the strategic consulting firm is named after its prestigious principals — former U.S. Secretary of State Condoleezza Rice, former National Security Advisor Stephen Hadley, and former Secretary of Defense Robert Gates.

The company advises senior executives who are looking to expand their businesses into emerging global markets, helping them navigate various political, regulatory, and policy hurdles. The firm is based in Silicon Valley and Washington, D.C.

The Situation

Rebekah Rein is Director of Operations at RHG. She knows that the high-profile nature of the company's principals and the global focus of their business is likely to attract information thieves. This makes protecting electronic data at RHG a priority. Some common security issues, like ransomware, are partially mitigated by using commonsense security precautions. Other issues, like phishing attacks, are prevalent in Washington, D.C. where high-visibility operators and former government officials are often singled out by threat actors.



RHG operates with a small staff who telecommute from various locations. This causes many centralized security solutions to be inefficient, difficult to implement, and costly to maintain. Rebekah needed a lightweight solution that was easy to install. Protecting employee's computers would greatly reduce the threat of phishing attacks. She found the perfect endpoint security solution in CylancePROTECT.

The Process

Rebekah was approached by Cylance® with an offer to secure RHG's computers using endpoint protection methods engineered with artificial intelligence and machine learning. Rebekah consulted with the Cylance support team and received setup instructions which she forwarded to other employees. Questions about the deployment process were addressed in a single phone call. Each employee successfully installed CylancePROTECT in a simple, quick, and straightforward process.

"It's pretty simple to figure out what's going on at every step of the process," Rebekah says. "Both the user and administrator experience is smooth and seamless."

The Results

RiceHadleyGates is dedicated to offering their customers world-class counsel on international business operations. With CylancePROTECT guarding their systems, they can remain confident that their data is secure.

"We have had no downtime due to attacks, threats, or quarantines, etc. We love CylancePROTECT because we all have clean devices. We do get threats, we do get some quarantines, we do see some exploit attempts, but we know CylancePROTECT is there, we know it's working, and we know our data is secure," Rebekah says. "It is everything it was promised to be!"

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