# Bill Payment Options

We know your time is valuable, so save time and money with these simple ways to pay your Koodo bill. You will need your **Account Number** which can easily be found in your Self Serve account, on your bill, or on your Client Service Agreement.

## Koodo Self Serve website

Make payments on **Koodo Self Serve** at koodo.com/selfserve.

Step 1 - Create an account or log in to **Koodo Self Serve**
Step 2 - At the top of the **Overview** page, click the **View my bill** button.
Step 3 - Select **Billing**, under Payment options, select **Pay now**

## Online banking

Log in to your bank or financial institution's website or call its telebanking number.

Step 1 - Locate the **Pay Bill** option (Note: Similar to how you pay your other online bills)
Step 2 - Complete the required fields (Note: The payee is **Koodo Mobile**)

## Pre-authorized payments

Avoid all hassles with the ultimate timesaver by setting up pre-authorized payments with your credit card through Koodo Self Serve, or through your bank or financial institution account.

## By phone

To pay over the phone using **IVR** (Interactive Voice Response), call **611** from your Koodo Mobile device and listen to the list of available options. Select the option billing & payment option then pay by your credit card.

With our self-serve **IVR**, you can also:
- Check your account balance
- Add or change pre-authorized payment details
- Notify us of a payment