

DREAMGIVER

TRAVEL SAVINGS CARD

FREQUENTLY ASKED QUESTIONS

Q: What is The DreamGiver Travel Savings Card?

A: The DreamGiver Card is a US\$100 thank you for a prospect who takes the time to learn about the amazing DreamTrips Membership. This card provides a new way for Representatives to pique interest and expose more prospects to the DreamTrips™ Membership and/or WorldVentures™ opportunity.

Q: Does the DreamGiver Card offer other benefits?

A: Yes. WorldVentures will donate a portion of the profits from the booking to WorldVentures Foundation™ to support their work in creating positive change in the lives of children all over the world.

Q: What is the purchase price of the card?

A: The cards will be available to purchase in various quantities with promotional pricing until 24 January 2020.

Available Physically and Digitally

20 cards: US\$50

100 cards: US\$250

200 cards: US\$500

Available Digitally Only

500 cards: US\$1,000

1000 cards: US\$2,000

2000 cards: US\$4,000

Note: Digital cards will be available to order online soon.

Q: How can I purchase bundles of cards?

A: There will be two methods for purchasing the cards:

Major Events:

- Physical cards will be available to purchase.

Online (coming soon):

- DreamTrips App
- Digital cards globally.

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Q: How does my prospect activate a card?

A: Each card must be activated by the prospect by going to DreamGiver.com where they will be prompted to provide three sets of numbers:

- Referral code (your Rep ID)
- Activation code: 16 digits
- PIN code: 4 digits.

Q: What happens after activation?

A: Once activated and their profile is complete with their name and email address, the prospect will be able to browse from more than 550,000 hotels around the world and apply up to US\$100 in savings, if they make one or more bookings using the DreamGiver Card.

Q: Can I monitor the full activation process of each prospect?

A: Yes. Once the card is activated, the Rep will be able to monitor the following “stages” of the card’s use:

- Activated
- Portion of the card utilised
- 100% of the card utilised
- Reservation consumed.

Q: Are Reps eligible for marketing bonuses?

A: Yes. A Rep will be eligible to earn up to a US\$50 marketing bonus from each of the DreamGiver Travel Savings cards associated with their Rep ID. Here’s how it works:

- The prospect must successfully book a hotel stay through the DreamGiver.com website.
- The prospect must “consume” the reservation. Any cancellations, chargebacks, refunds, etc. will void eligibility.
- The savings of the hotel booking must be at least US\$50.

Q: How are marketing bonuses calculated?

A: Marketing bonuses are calculated per DreamGiver Card.

The US\$50 savings threshold must be met with a single savings card. It will not be eligible if the savings from multiple cards are added together.

There will be two pay-out options based on the amount of savings:

- Savings between US\$50 - US\$99.99 = US\$25
- Savings of US\$100 = US\$50

EXAMPLES:

Savings on Booking	Rep’s Marketing Bonus
US\$100 saved on a booking	US\$50.00
US\$50 saved on a booking	US\$25.00
US\$60 saved on a booking	US\$25.00
US\$40 saved on a booking	US\$0.00

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Q: When will I receive my marketing bonus?

A: A marketing bonus is paid between 30 and 60 days after your prospect returns from their hotel stay.

Q: How long is an activated card valid?

A: The savings card will expire one year after it is activated by the prospect.

Q: Who is eligible to receive a card?

A: Only prospects will be eligible to utilize the savings cards. Existing Reps and/or Members will not be eligible.

Q: Are there any limitations to the card?

A: Yes. Each card is only available for prospects. Additionally, each email address in the system is eligible to have one DreamGiver card associated with it.

Q: Can an activation code be used more than once?

A: No. Once a code has been activated it will no longer be available for a Rep to share out.

Q: Can I return cards I have purchased to give away to prospects?

A: Yes. A Rep may only return cards purchased in the prior twelve (12) months. Upon the Company's receipt of the unactivated cards, if physical cards are being returned, the Rep will be reimbursed for the value of the remaining unactivated cards less any shipping charges and bonuses paid relating to the purchase, if applicable. The refund will be credited back to the same form of payment by which the purchase was made.

Q: What is the procedure for returning both types of cards?

A: Procedure for returning unactivated physical cards:

- All unactivated cards must be returned by the Rep who purchased the cards directly from WorldVentures.
- No returns will be accepted without prior authorization from the WorldVentures Client Services team.
- All returns must be shipped to WorldVentures shipping prepaid.

A: Procedure for returning unactivated digital cards:

- All unactivated cards must have been purchased by the Rep requesting the refund directly from WorldVentures.
- The Activation Codes and PIN Codes must be provided by the Rep.
- No returns will be accepted without prior authorization from the WorldVentures Client Services team.
- The unactivated cards must be disabled prior to any type of refund.

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Q: Will defective cards be replaced by WorldVentures?

A: Procedure for replacing unactivated physical cards:

- All unactivated cards must have been purchased by the Rep requesting the replacement directly from WorldVentures.
- No replacements will be accepted without prior authorization from the WorldVentures Client Services team.
- All returns must be shipped to WorldVentures shipping prepaid.
- The unactivated cards must be disabled prior to any type of replacement.

A: Procedure for replacing unactivated digital cards:

- All unactivated cards must have been purchased by the Rep requesting the replacement direct from WorldVentures.
- The Activation Codes and PIN Codes must be provided by the Rep.
- No replacements will be accepted without prior authorization from the WorldVentures Client Services team.
- The unactivated cards must be disabled prior to any type of refund.



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