

PATIENT'S BILL OF RIGHTS

1. The right to be treated with consideration, respect, and full recognition of the patient's dignity and individuality, including privacy in treatment and personal care needs.
2. The right to treatment without discrimination as to race, color, religion, sex, age, national origin or physical/mental handicap.
3. The right to know the name of the doctor who is most responsible for your care.
4. The right to be kept free from chemical, physical, and psychological abuse or neglect.
5. The right to agree to treatment before your doctor begins any procedure, test or surgery.
6. The right to know about any specific procedure or treatment, including possible risks and other choices that can be made.
7. The right to complete, up-to-date information about your diagnosis, treatment, and prognosis.
8. The right to refuse treatment to the extent permitted by law, and to be informed of the medical consequences of the action.
9. The right to prepare a Living Will and /or appoint a person to make healthcare decisions for you as permitted by law.
10. The right to receive written information on your rights under state law to make decisions about medical care, including the right to accept or refuse medical or surgical treatment, and the right to prepare a Durable Power of Attorney for health care or Living Will. You have the right to receive information on our policies regarding these rights.
11. The right to have medical and financial reports kept in confidence and the release of such records shall be by written consent of the patient or the patient's representative except as otherwise required or permitted by law.
12. The right to refuse to be part of a research project.
13. The right to be informed of costs of services prior to obtaining services or prior to a change in rates, charges or services.
14. The right to express concerns about any aspect of services rendered and the right to obtain a copy of Paradise Valley Cosmetic Surgery Center's grievance policy. Patient concerns will be addressed in an appropriate manner by the Administrator/Director of Nursing, Marla Sheldon, RN, or her designee. If you would like to contact Marla Sheldon, RN by phone please, call 480-994-4080. All patient concerns will be investigated within 2 weeks of notification.
15. Our top priority is the health and safety of our patients. In an effort to create a safe and secure environment during the COVID-19 outbreak patients are required to wear face masks. NO VISITORS will be permitted inside the facility. We encourage virtual visits as the primary way to connect with your loved ones.
Thank you for your understanding and cooperation.

updated 1/19/21.