



Building Technologies & Solutions – York
Johnson Controls Plc.

*****Northeast INTERNAL Technical Bulletin NETB18.02*****

October 30, 2018

RE: TG9S Blocked Condensate Pressure Switch

This bulletin is for INTERNAL use only, do NOT forward to any customers.

There have been reports of the blocked condensate pressure switch (.40” pressure switch) not closing on the 100k & 120k BTU (TG9S) model furnaces. Tech services has advised dealers to replace that pressure switch with a .20” pressure switch which is part number **S1-02435812000**. If you receive any calls on this model furnace asking about pressure switches, please replace the switch with the above part number, UPGnet will be changed to reflect this new part number but not sure when. While there have been a fair number of calls, when compared to the number of furnaces sold, this is not an epidemic or something that needs to be circulated. If you get a call, explain the correction and get them the correct pressure switch; this is considered a fix on fail situation.

As of recent there have been a few calls on the 40k, 60k and 80k models which use the .20” pressure switch; the factory asks for any of these switches (.20” pressure switches) that are brought back to our stores for warranty, to be sent back to the factory for testing.

Please contact one of our Northeast Service Managers if you have any questions.