



*Unitary Products
Technical Services
Service Tips Letter*

Letter: **ST-004-2017**

Date: June 8, 2017

To: All Unitary Products Branch Service, Sales, and Training Managers
All Unitary Products Distribution Service, Sales, and Training Managers

Subject: **Low Ambient Kit Installation on SSE**

Product: Commercial

Summary: Enabling Low Ambient Kits on Simplicity Smart Equipment (SSE) UCB.

Norman built units with SSE control boards (UCB) have a built in feature allowing for Low Ambient protection and operation of partial capacity mechanical cooling. The SSE control board disables mechanical cooling when the outside ambient temperature (OAT) drops below 45 degrees (default). However, when installing a Low Ambient Kit to achieve full mechanical cooling down to 0 degrees, the following changes within the SSE control board are required.

SSE parameter changes. Using the joystick locally, or MAP device:

- 1) Details>Control>Clg>Setup>LowAmb-En= Change to NO
- 2) Details>Control>Clg>Setup>ClgOATCutout= Change to 0

If you have any questions on this feel free to call Factory Direct Northeast Technical Services at 1-855-251-8267 and speak with a technical support representative.

Regards,
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York Factory Direct Northeast
Area Service Manager