



*Unitary Products
Technical Services
Service Tips Letter*

Letter: **ST-007-2017**

Date: July 12, 2017

To: All Unitary Products Branch Service, Sales, and Training Managers
All Unitary Products Distribution Service, Sales, and Training Managers

Subject: Condensate Management on New Platform Air Handlers and N-coils in Horizontal Left Applications

Product: AE, AP, AVC, AVV & RFCX Air Handlers and all CM aluminum N-coils

Summary: This letter provides an update on the implementation of the production fix for air handlers and CM aluminum coils which experienced condensate blow off in horizontal left applications.

In follow-up to service letter YS-008-2017, we are announcing the production fix for the air handler models and CM aluminum coils mentioned has been fully implemented effective Friday, July 7th.

The production changes began implementation with late June production (W1F7 code dates) and as of today all air handlers and CM coils with the model numbers shown above have the production fix in place. Any units with August date codes (W1H7) or later have these updates. Most of July production (W1G7) will have the fix.

Since our serial number date codes do not allow you to identify which day of the month a product was built, coils produced with the condensate management fix in place will also be identified by the rev letter change to a "C" in the model number.

Example: AE18BX21C
CM18AXA1C

The implementation of the production changes means you will no longer need to supply one of the horizontal left blow off kits that were released earlier this year. Make sure you reference the rev letter on the unit before deciding whether or not the coil needs a kit.

If you have any questions on this feel free to call Factory Direct Northeast Technical Services at 1-855-251-8267 and speak with a technical support representative.

Regards,
Thomas Hoffmaster II
York Factory Direct Northeast
Area Service Manager