



*Unitary Products
Technical Services
Service Tips Letter*

Letter: **ST-008-2017**

Date: July 25, 2017

To: All Unitary Products Branch Service, Sales, and Training Managers
All Unitary Products Distribution Service, Sales, and Training Managers

Subject: **Non-Condensing; Gas Furnace Lighting Issue Update**

Product: YPLC, TM8Y, TM8V, TMLV, TM8T, TMLT, TM8X, TMLX, TG8S, TGLS, CPLC, LPLC, TPLC, RGF2L*E, RGF1L*P, & RGF1L*E,

Summary: This letter provides the new burner box wrapper part numbers for the non-condensing gas furnaces.

In follow-up to YS-004-2017, we are pleased to announce the completion of the tooling changes on the burner wrapper assemblies where the ignitor was relocated to resolve the lighting issues that some of you were reporting to us on the subject furnace models listed above.

As mentioned in the referenced YS service letter, to maintain consistency among the production of the burners, we decided to relocate the ignitor position on all 80% and 90% furnace models and have listed the burner wrapper kit part numbers below. These new burner wrappers were implemented into production of the furnaces as they became available. Below is the month following the actual implementation date since our serial number date codes don't pinpoint a day, but rather a month of production.

<u>Wrapper Part Number</u>	<u>Production Implementation Date</u>	<u>Date Code</u>
S1-37339477001 (2 Cell)	May 2017	W1E7
S1-37339477002 (3 Cell)	April 2017	W1D7
S1-37339477003 (4 Cell)	March 2017	W1C7
S1-37339477004 (5 Cell)	April 2017	W1D7
S1-37339477005 (6 Cell)	June 2017	W1F7
S1-37339477006 (7 Cell)	July 2017	W1G7

All of the referenced wrapper part numbers are now available for order through Source 1. Note that these wrappers are used on both the 80% and 90% furnace models. Please don't hesitate to contact any member of the Wichita technical service staff if you have any questions.

If you have any questions on this feel free to call Factory Direct Northeast Technical Services at 1-855-251-8267 and speak with a technical support representative.

Regards,
Thomas Hoffmaster II
York Factory Direct Northeast
Area Service Manager