

Effective Interview Strategies-Design Document

<i>Business Purpose</i>	<ul style="list-style-type: none"> ● Provide awareness of effective interview strategies in order to recruit the right candidates for the right position ● Train the learner how to prepare for and conduct an effective interview
<i>Target Audience</i>	<ul style="list-style-type: none"> ● All HR interviewers and Hiring Managers as well as anyone that conducts interviews
<i>Training Time</i>	20 minutes
<i>Training Recommendation</i>	<ul style="list-style-type: none"> ● An e-learning course completed asynchronously ● A Storyline course scenario will follow an employee as they prepared and conduct an effective interview ● Avatars representing an HR interviewer and a hiring manager will have a conversation explaining the key components of an effective interview strategy and best practices for preparing and conducting an interview ● The learner will follow the HR interviewer and hiring manager as they prepare for the interview and conduct an interview with a candidate ● Ungraded knowledge checks will ask the learner to identify best practices along the way ● Final Assessment ● Follow up Role Playing practice and Mock Interviews
<i>Deliverables</i>	<ul style="list-style-type: none"> ● 1 e-Learning course <ul style="list-style-type: none"> ○ Developed in Articulate Storyline ○ Includes voice-over narration ○ Questions for final assessment ● Job Aid: Interview best practices and sample interview questions ● Facilitator guide for role playing and mock interviews
<i>Learning Objectives</i>	<ul style="list-style-type: none"> ● Identify the company's expectations for an effective interviewing strategy ● List best practices for preparing for and conducting effective interviews
<i>Training Outline</i>	<p>Welcome Slide</p> <p>Navigation</p> <p>Learning Objectives</p> <p>Introduction: What is the problem?</p> <p style="padding-left: 40px;">HR Manager explaining to a Hiring Manager the background and why we need to change the way we prepare for and conduct</p>

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	<p>interviews. They decide to prepare for the next interview together.</p> <p>Knowledge check</p> <p>Interview Strategies: Follow the 4 P's of effective interviewing</p> <p>Prompt: Don't waste the candidates' time. Scheduling and follow up should be done as promptly as possible. Good candidates will have other offers.</p> <p>Prepare: Have a list of questions you will ask prepared in advance so the interview stays focused on determining a good fit.</p> <p>People: Everyone that will be conducting interviews needs to be trained. Make sure the candidate meets the decision makers.</p> <p>Purpose: Remember the purpose of the interview is to find and hire good candidates. Know what you are looking for in a candidate. However, don't have a checklist. Remain flexible enough to dig deeper on a topic the candidate brings up and recognize a good fit even if they don't check all the boxes on a list.</p> <p>Knowledge check</p> <p>Interview Scenario: HR interviewer and Hiring Manager conduct and interview for a .NET/C# developer. The learner is asked to choose which question to ask the candidate or what step to take next.</p> <p>Celebrate: HR interviewer and Hiring Manager are excited to have a great candidate starting soon.</p> <p>Summary</p> <p>Quiz</p> <p>Quiz Results</p> <p>Congratulations</p>
<i>Assessment Plan</i>	<ul style="list-style-type: none">• Questions will be created during alpha programming (after the storyboard / script have been fully approved)• Graded Quiz: 5 questions, 80% passing rate, 2 attempts