



# Fact Sheet on Service / Support Animals For Canadian Residents



Fact: The term “Emotional Support Animal” (ESA) do not exist in any Canadian law, but it does identify protection for a service animal trained to emotional support.

Fact: Each province has its own law protecting both residents and property owners.

Fact: Airlines have their own policies and requirements for traveling with a service/support animal, but they cannot violate the federal law for providing accessibility.

TheraPetic is an accredited nonprofit healthcare provider with fully licensed mental healthcare clinicians and is located at 1918 Boul.Saint-Regis in Dorval, QC H9P



## AIRLINES & FORMS

The Canadian Transportation Agency ensures that all Canadians enjoy the same access to travel, especially by airplane if traveling with a service / support animal. All airlines must follow the Code of Practice Aircraft Accessibility for Persons with Disabilities. TheraPetic adheres to all the guidelines for all major Canadian airlines including:



## CANADA HEALTH ACT

TheraPetic complies with the Canada Health Act, which is the federal legislation that provides the foundation for the Canadian health care system. Our cyberhealth services provide the best service and exceed standards for our clients by in providing the best prescribed letters to meet local provincial laws:

- Alberta • Service Animals Act
- British Columbia • Guide Animal Act
- Manitoba • The Service Animals Protection Act
- New Brunswick • Human Rights Act
- Newfoundland & Labrador • Human Rights Act
- Northwest Territories • Human Rights Act
- Nova Scotia • Human Rights Act
- Nunavut • Human Rights Act
- Ontario • Accessibility for Ontarians with Disabilities
- Prince Edward Island • Human Rights Act
- Quebec • Individuals with Disabilities Act
- Saskatchewan • Human Rights Code
- Yukon • Human Rights Act



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- Fact: 1 in 5 Canadians qualifies for a service/support animal.
- Fact: Airlines are imposing more requirements to make traveling with a service/support animal more difficult.
- Fact: Service/Support animals do not need to have a harness or vest that identifies “Service Animal” or “ESA”.