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Business Strategy Checklist

For when the "what we do and why we do it" feels fuzzy—or outdated.
 Do you have a clear and compelling vision statement? Is your mission aligned with current market realities? Can every team member articulate what makes your business
unique? ☐ Do you know your top 3 competitors—and how you're different?
☐ Have you identified your *real* customer segment(s), not just "everyone"?
☐ Are you pricing for value or racing to the bottom?
Is your revenue model still the right one (subscriptions, one-off, hybrid)?
☐ Do you have short-, mid-, and long-term goals documented?
☐ Is your brand story aligned with where you want to go, not just where you've been?
Pro Tip from MJ: If more than two boxes go unchecked here, you don't need a new marketing campaign—you need a strategy reset.



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Operations Strategy Checklist

Because chaos isn't a strategy.
 Do you have written SOPs (standard operating procedures) for core functions? Are your workflows digital, automated, and accessible—or still trapped in email chains?
☐ Can you track work progress in real time (project management tools)?
☐ Are there bottlenecks only *you* can solve?
☐ Could the business still function if you stepped away for 2 weeks?
Are your tools integrated or are you Frankensteining apps together?
□ Do you have a documented budget tied to your goals?
Are you monitoring KPIs beyond "we made sales"?Do you have contingency plans for market or staffing disruptions?
Pro Tip from MJ: Strong ops make your business feel lighter. Weak ops? They'll choke your growt before you even notice.



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People Strategy Checklist

Because culture eats strategy for breakfast.

 Does your leadership style actually match your team's needs? Are roles and responsibilities clearly defined? Do your leaders coach—or just manage? Do you know what drives turnover in your company (or industry)?
☐ Do you have meaningful onboarding, not just paperwork?
 □ Are wellness, DEI, and belonging built-in—or an afterthought? □ Is feedback continuous, or just annual (and awkward)? □ Do team members have documented growth plans? □ Are you rewarding outcomes—or just busyness?
Pro Tip from MJ: Your people strategy isn't "HR." It's how you keep humans energized, loyal, and driving results.

If you've checked <u>fewer than 8 boxes</u> in any checklist—<u>let's talk</u>. This is exactly where Powered by MJ steps in!