Project Completion: 2025

Client: Tess & Co Jewelers

LLC

Location: Gordonsville,

Virginia

Industry: Custom Jewelry

Design & Professional

**Jewelry Repairs** 

Website:

tessandcojewelers.com



Tess & Co Jewelers LLC - Website Design Portfolio Case Study

# **Client Background**

Tess & Co Jewelers is a premier destination for custom jewelry design and expert jewelry repairs in Gordonsville, Virginia. Master jeweler Tess brings over 36 years of experience (since 1988) to every handcrafted piece, combining traditional goldsmithing techniques with modern precision.

### Key Business Details:

- Established: 1988 (36+ years of experience)
- Location: 107 South Main Street, Unit 1, Gordonsville, VA 22942
- Services: Custom jewelry design, professional repairs, restorations, ring sizing, stone setting, prong repair, vintage restoration
- Specialties: Engagement rings, wedding bands, pendants, statement pieces
- Unique Value: All work done on-premises with personalized attention



# **Project Objectives**

## Primary Goals:

- Create a professional online presence for an established local jewelry business
- Showcase 36+ years of expertise and craftsmanship
- Highlight both custom design and repair services
- Build trust with potential customers through testimonials and experience
- Drive local foot traffic to the physical workshop location

## Target Audience:

- Couples seeking custom engagement rings and wedding bands
- Customers needing jewelry repairs and restorations
- Individuals looking for unique, handcrafted jewelry pieces
- Local residents of Fluvanna and Greene Counties

# Design Solutions & Features

### Website Structure:

- Home: Welcoming introduction with key value propositions
- About: Master jeweler Tess's experience and expertise
- Services: Comprehensive list of custom design and repair services
- Imagery: Showcase of handcrafted work and workshop
- Testimonials: Customer reviews and success stories
- Posts: Updates and featured work
- Contact: Location, phone, and contact information

### Key Design Elements:

- Clean, professional layout reflecting quality craftsmanship
- Easy navigation for services and contact information
- Prominent display of 36+ years experience
- Integration of customer testimonials for trust-building
- Clear call-to-action for phone contact: (540) 406-5070
- Mobile-responsive design for local search accessibility

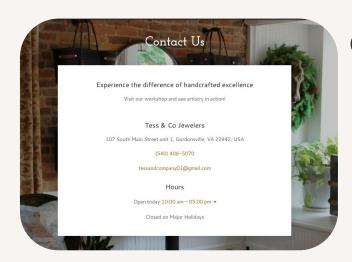
## Who We Are

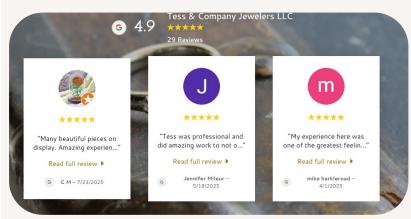
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### Our History

Welcome to Tess & Co Jewelers, your premier destination for custom jewelry design and expert jewelry repairs in Gordonsville. Master jeweler Tess brings over 36 years of experience to every





## Content Strategy

- Emphasized
  "Handcrafted
  Excellence Since
  1988"
- Highlighted unique selling points: on-premises work, traditional techniques with modern precision
- Incorporated customer success stories and testimonials
- Created compelling service descriptions for both custom design and repair work

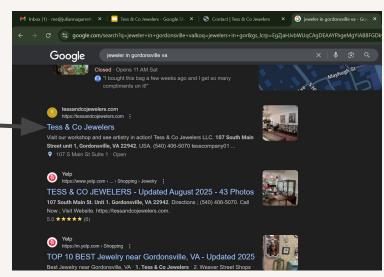
# **Technical Implementation**

### Key Features Delivered:

- Responsive web design optimized for all devices
- all devices
  Local SEO optimization for
  Gordonsville, VA area
- Contact integration with phone and email
- Professional imagery showcasing craftsmanship
- Customer testimonial system
- Clean, professional aesthetic matching brand positioning

### Performance Considerations:

- Fast loading times for mobile users
- Local search optimization
- Easy-to-find contact information
- Clear service descriptions for immediate understanding







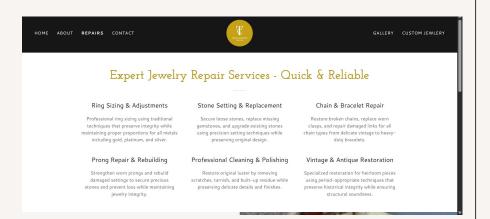
# Results & Impact

#### **Business Outcomes:**

- Professional online presence establishing credibility
- Clear communication of 36+ years of expertise
- Streamlined customer contact process
- Enhanced local market positioning
- Platform for showcasing custom work and testimonials

### **User Experience Improvements:**

- Easy access to service information
- Clear contact methods (phone, email, location)
- Professional presentation of expertise and experience
- Mobile-friendly design for on-the-go customers
- Testimonial integration for trust-building





# **Key Takeaways**

This project demonstrates expertise in:

- Local Business Websites: Creating effective online presence for established brick-and-mortar businesses
- Service-Based Design: Clearly communicating professional services and expertise
- Trust Building: Incorporating testimonials and experience highlights
- Mobile Optimization: Ensuring accessibility for local search users
- Brand Positioning: Reflecting quality craftsmanship and professional expertise

Perfect for clients seeking: Professional service websites, local business online presence, craft/artisan business websites, repair service websites, custom design business sites.



# THANK YOU

Do you have any questions? me@juliannagarrett.com juliannagarrett.com

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