



***Sisterlocks®* Maintenance Client Agreement**

☐ **A)** I have received a consultation regarding the maintenance of my *Sisterlocks®*. I understand the instructions explained about the locking process and agree to adhere to the steps expressed by my consultant/trainee to promote the locking process.

If I choose to deviate from the steps and instructions expressed, I assume all responsibility/liability for damage created in my *Sisterlocks®* and agree to pay all additional fees for the repair of my *Sisterlocks®*.

☐ **B)** I choose to opt out of a consultation because I am a transfer client with **mature** *Sisterlocks®*. I will not hold LocsofLove by Nyaa LLC nor any employees thereof responsible for any damage previously created in my *Sisterlocks®* or created as a result of my own actions after my scheduled service appointment(s). I agree to pay all additional fees for the repair of my *Sisterlocks®*.

I agree to pay the 50% booking fee for each service I request (retightening, repair, and/or styling) and I agree to pay any remaining balance by the beginning of the service appointment. Any additional fees incurred for extra working time will be paid at the end of my appointment before I leave.

I understand that refunds will not be issued under any circumstances. Booking fees for cancellations made within 48 hours of my session (retightening, repair, and/or styling) can be transferred once to a rescheduled appointment date or time. I can reschedule a session at any time up to 48 hours prior to my original session's scheduled time. I understand that if I choose not to reschedule, my booking fee will not be refunded.

I agree to pay a late fee of \$25 if I am more than 10 minutes late for my appointment WITH notice via call or text. I understand that I will have to reschedule my appointment if my delay will exceed 15 minutes.

I agree to refrain from using profanity while being serviced by any LocsofLove by Nyaa LLC affiliate during my appointment.

INITIAL I give permission to have photographs and/or videos of my hair and *Sisterlocks®* featured on LocsofLove by Nyaa LLC social media platforms and/or website(s).

Client Signature

Date

Client Name (Print)