



Sisterlocks® Introductory Package Client Agreement

I have received a consultation session regarding the establishment of *Sisterlocks®* for my natural hair. I understand that I will receive an establishment with starter kit and follow-up retightening, all of which are included in the Introductory Package. I am aware that I will receive my *Sisterlocks®* starter kit at the end of my establishment and I understand the instructions explained about the locking process. I also agree to adhere to the steps expressed by my consultant to promote the locking process.

If I choose to deviate from the steps and instructions expressed, I assume all responsibility/liability for damage created in my *Sisterlocks®* and agree to pay all additional fees to repair them. This deviation includes but is not limited to applying oils to my locks or scalp, shampooing without braiding/twisting & banding, applying conditioner to my locks or scalp and not adhering to my maintenance schedule.

I agree to pay a 50% booking fee for my Introductory Package price during my consultation; this fee is applicable to the total cost for the Introductory Package. I agree to pay the remaining balance for my Introductory Package at the beginning of the first day of my establishment along with any fees that I may incur. I also agree to pay the 50% booking fee for each subsequent service I request (retightening, repair, and/or styling) and I agree to pay any remaining balance by the beginning of the service appointment. Any additional fees incurred for extra working time during maintenance appointments will be paid at the end of my appointment before I leave.

I understand that refunds will not be issued under any circumstances. Booking fees for cancellations made within 48 hours of my session (retightening, repair, and/or styling) can be transferred **once** to a rescheduled appointment date or time. I can reschedule a session at any time up to 48 hours prior to my original session's scheduled time. I understand that if I choose not to reschedule, my booking fee will not be refunded.

I agree to pay a late fee of \$25 if I am more than 10 minutes late for my appointment **WITH** notice via call or text. I understand that I will have to reschedule my appointment if my delay will exceed 15 minutes.

I agree to refrain from using profanity while being serviced by any LocsofLove by Nyaa LLC affiliate during my appointment.

I give permission to have photographs and/or videos of my hair and *Sisterlocks®* featured on LocsofLove by Nyaa LLC social media platforms and/or website(s).

Client Signature

Parent signature (if applicable)

Client Name (Print)

Date