



November 10, 2014

To whom it may concern,

When our AVAYA phone system of 12 years started to fail we were faced with a decision to upgrade to a new AVAYA system or take the leap and purchase a VOIP system.

In theory the VOIP system made sense. It was the newest and best technology and would reduce our AT&T bill substantially. It was also considerably less of an investment than a brand new AVAYA system. However, we had concerns. With several sales associates, our business is dependent on reliable phone service. After speaking with Dan at Anchor Hosting Solutions and calling several of Anchor's customers, we were happy to learn all the businesses who have switched to an Anchor Hosted solution were glad they did.

We too, are happy we made the decision to go with Anchor. We experienced no down-time during the installation process and Dan was on-site to train our staff. Audio quality is far superior to our old system and the phones themselves have more features. All-in-all we've been extremely satisfied and highly recommend a VOIP system from Anchor.

Sincerely,

A handwritten signature in black ink, appearing to read "Joseph H. Spadaro", with a long horizontal line extending to the right.

Joseph H. Spadaro
Vice-President