



AIS Buffalo Managed Carrier Services

AIS Buffalo provides the following services as part of any new project engagement. Understanding what products and services are in place, pricing plans in use, and consideration of changes based on alternatives, removal of unnecessary services, or overpayment, are common outcomes as a result of an analysis.



Billing & Inventory Analysis:

Our staff will review current billing to identify inventory, expenses, contractual obligations, duplicate billing/errors, and generate a report with specific recommendations.

The AIS Buffalo Value – Discovery Specifics:

- ❖ Circuits (such as the Internet) should be adjusted for bandwidth and/or monthly expenses. We frequently find service is based on a legacy plan and may be upgraded to current programs at equal or lower price.
- ❖ Bills show phone lines that are not in use (former credit card lines, alarms, etc.)
- ❖ Paying for services not being utilized such as TV, toll free numbers, remote forwarding, managed routers, WiFi.
- ❖ Lines that should have been disconnected due to port outs to a different provider.
- ❖ Public/Non-profit entities incorrectly charged sales taxes.
- ❖ Expired Contracts with unfavorable rates.
- ❖ Voice Usage charges and fees that are eligible for a “flat rate” plan at lower cost.
- ❖ Circuits that were previously replaced by an upgraded service had not been disconnected resulting in billing for inactive service.
- ❖ Billing for building locations where business no longer operates. Customer either moved or closed the facility and notification was not made to carrier, or they billed in error.
- ❖ Billing for “features” on phone lines like speed dial, voice mail, call forward, where such features are included with their telephone systems.
- ❖ Billing for usage plans (e.g., bundled minutes) where unlimited usage plan is available, or the usage bundle exceeds customer requirements.



Complimentary Service:

AIS Buffalo provides this service free of charge. Whether our findings are a “clean bill of health”, or potential savings for your organization, our work is a value-add and standard element of our process.