



# About AIS


AIS is a locally headquartered organization in business since 1988. We serve businesses of all types in providing communications solutions for voice, data, and IT Managed Services. Our 45 employees work from our downtown Buffalo Headquarters.


## Communications Solutions Voice | Data IT Managed Services



[www.aisbuffalo.com](http://www.aisbuffalo.com)  
716.831.9929


 **Video Meetings**  
Facilitate up to a 25 person video conference including Video, Voice, Text Chat and Screen Sharing.

 **Mobile App**  
Chat, SMS, see if colleagues are online, and adjust answering rules all while you're on the go.


 **Call Center**  
Set up call queues for offices with longer than normal holding times. Comes with detailed reporting.

 **Automated Attendants**  
Automatically greet callers and route them anywhere. Easily customizable through the web portal.

 **Call Recordings**  
Store call recordings for up to one year, and access them directly from your web phone.

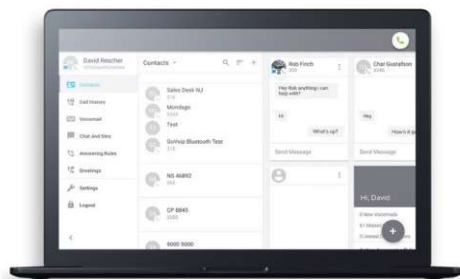
 **Fax to Email**  
Full HIPAA compliant solutions with the ability to send and receive faxes from your email or our online portal.

 **CRM Integration**  
Integrate with over 200+ CRMs including Salesforce, Hubspot, ConnectWise and more.

 **Voicemail to Email**  
Have voicemails delivered right to your email, complete with caller ID, .wav file, and full text transcription of the voicemail.



## Self-Administer



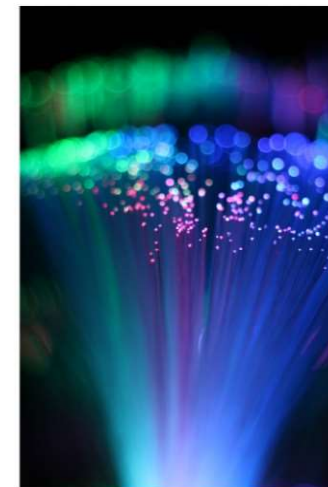
## Contact Us

Let's discuss your communications objectives and discover potential solutions.

 [sales@aisbuffalo.com](mailto:sales@aisbuffalo.com)

 716 831-9929

 461 Ellicott Street, Buffalo, NY 14203



# Unified Communications



- Unlimited Call Paths
- Local & Long Distance
- Geo-Redundant Datacenters
- Unified Messaging with Speech Transcription
- Contact Center Options
- Built in Mobile Softphone
- Admin Portal with Reporting
- Video Calling
- Call Recording



## Alternative Information Systems

Serving WNY Business since 1988  
Sales, Service, Consultation



## Carrier Network Services

- Internet Service: Fiber or Coax
- Metro Ethernet Point to Point
- SD WAN, SASE, MPLS
- Voice Phone Lines
- SIP and PRI Service

Complimentary Billing Analysis and Reporting

- Reduce Expenses
- Optimize Services

Spectrum verizon LUMEN



## Comprehensive Communications Solutions

REQUEST A QUOTE OR PROFESSIONAL CONSULTATION



Switches, Wireless AP's



Cloud Apps



Cyber Protection



Servers and Desktops



Firewalls and Email Security



Switches, Servers, and Desktops



Office Apps, Teams



Switches and Wireless AP's



Virus Protection