



# CUSTOMER SPOTLIGHT



## BUFFALO SEMINARY

### CONCERNS & OBJECTIVES

Buffalo Seminary is a private, independent girls' school in Buffalo. Founded in 1851, they have roughly 170 students, some of whom board on campus. They engaged AIS regarding a voice over IP solution to replace a failing and aging Toshiba system. Buf Sem had four (4) key communications objectives:

1. Provide a more reliable voice communications platform
2. Enable unified messaging and mobility for select staff
3. Identify and assist with removal of unnecessary and expensive analog lines
4. Provide a dynamic, menu-driven administrative and reporting dashboard

### AIS SOLUTION

We implemented our CX Connect Unified Communications system, complete with mobile softphones, PC web app, integrated directory, and management portal for moves and changes, as well as usage reports. The system was deployed in two phases as the original Toshiba system encountered irreparable outages, and AIS was able to provide emergency service to ensure continuity.

#### Beth Adamczyk, Buff Sem's Director of Technology:

*"The AIS crew has been tireless in their efforts to help me understand the new system. They continue to remain involved and responsive whenever I have a question."*

