

Redefining Cloud Communication

WNY's Premier Cloud Communications Provider



Automated Attendants

Automatically greet callers and route them anywhere. Easily customizable through the web portal.



Mobile Twinning

Simultaneously ring your cell phone with your desk phone.



Voicemail to Email with Transcription

Voicemails delivered to your email, complete with caller ID, .wav file, and a full text transcription of the voicemail.



Call Center

Setup call queues for offices with longer than normal holding times. Comes with detailed reporting.



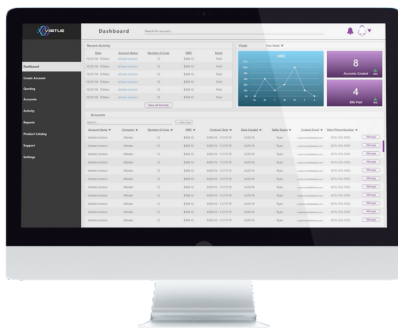
Conference Bridges

Hold password protected, multi-party conference calls.



Web Portal With Chat

Chat with coworkers, see if they are on the phone, view your call history or make system changes right from our easy to use portal.



MANAGER PORTAL

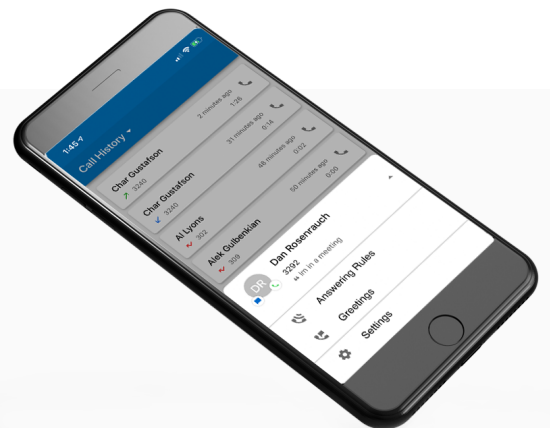
A Better Way to Manage

- Easy-to-use administrative portal
- Track performance with agent statistics
- Review call history

THE APP

Do More Than Make Calls

- Make calls from your business number
- Send and receive text messages or chat with colleagues
- Check voicemail, set answering rules, change greetings, or set status messages
- See if a colleague is on a call



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