



September 5, 2019

Stuart Gilbert, President  
Superior Protection Services  
P.O. Box 123  
West Hempstead, New York 11552

Dear Mr. Gilbert:

You have provided fire protection services to the properties that I am managing for Selfhelp Realty Group for many years. You and your staff have been available to assist me and my building personnel with regard to the fire protection services. The service has been consistently excellent and you have always promptly returned our phone calls and dispatched your technicians to our sites.

Recently you have provided to me assistance with regards to other fire alarm system that were not covered under contract with your company. Specifically this had to do with a fire alarm central services connections, new electrical board for a fire pump and assistance in beginning to plan out a new fire alarm system for a senior citizens center and multifamily property. Your guidance has sorted out these difficult problems for my client as well as was able to avoid having the housing company spend unnecessarily additional money.

I look forward to continuing to working with you and your staff on the Selfhelp Realty Group properties as well as other Douglas Elliman properties that I supervise.

Very truly yours,

A handwritten signature in black ink that reads 'Henry Dubro'.

Henry A. Dubro,  
Managing Agent for Selfhelp Realty Group  
Properties.