

In this issue:

- Volume 24, Issue No 2

Contact Us

Website:

<http://www.idestuk.org>

Training Manager:

training@idestuk.org

Administration:

alistair.reynolds@idest.co.uk

Assistant Training Manager:

neil@bristolchanneldiving.co.uk

Volume 24, Issue No 2

In this issue we address a couple of issues that have been brought to our attention, namely late submissions, poorly worded assessment questions and pre-requisites for the Oxygen Cleaning Course.

We also give you some feedback on the Go Diving Show in March and welcome a Training Centre back into the fold

Go Diving Show – great success

Over the weekend of 2nd and 3rd March, IDEST Limited and IDEST had a combined stand, No 792 in Hall No 1, at the Go Diving Show near Coventry.

The show was a terrific success, mainly due to IDEST Limited. There was a large number of visitors interested in technician training, and the new pull-up banner drew them over in droves.

The leaflets were going out like wild-fire, and once the training side had been explained, IDEST took to explain what tools and equipment would be needed.

The IDEST part of the stand displayed most of the tools needed for inspection and testing. There was also a couple of faulty cylinders, with inspection lights, that punters could use to view and discuss the state of the internal conditions.

So, watch out for more enquiries for training in 2024, as I am sure the show will reap the benefits. My thanks to Neil Mino and Mike Collins, for helping out on Saturday and Sunday respectfully.

In my personal opinion, probably the best show for IDEST/IDEST Ltd ever.



Don't be late!

Recently we had a complaint from a diving company that they had not received their staff's course certificates. In this instance, it was some three months after they had attended the courses.

This length of delay is really not acceptable and throws a very poor light on both the Training Centre concerned and IDEST Ltd in general.

We need to ensure that a super service is provided to your customers and have a complete turn-around of no more than 3 weeks.

Once your students have finished their course, ensure you have got their completed application forms and you have taken pictures before they leave your premises.

The next step is to send off **ONE Application Form** with the numbers of the other courses attended written on it. There is no need to send all the forms as I only use one for their personal contact details.

You should try and get this sent off to me within a couple of days of the course finishing, so you do not forget and other parts of your life do not get in the way.

Once I receive your application forms, I apply for their cards and print off their certificates. As soon as the cards are returned from Dave, and I have not made any mistakes, the cards and certificates are posted back to you for your records and forwarding to the students.

From start to finish we would like to see this take no more than three weeks.

So, let's make that happen.

Welcome back to Reiner and Innovative Technology Asia Co. Ltd.

Dave Crockford and Mike Wall, two of our inspectors, went to visit Reiner in March. Reiner has successfully completed his Test Centre appraisal and his Training Centre status has been reinstated. So, we welcome him back into the fold and wish him and the business every success in 2024.

Amendments to Student assessment papers

My thanks to Dave at Sunderland Scuba Centre for contacting me and discussing some possible errors in the IMCA and CCC Student Assessment Papers.

It turned out that they were not so much errors, but poorly worded questions, leaving the answers to be a little ambiguous.

The wording has been changed to make the answers clearer to identify.

These are the Assessment Papers for **the CCC and IMCA courses**.

So, please make sure that you download the updated files from the BOX folder for these two courses. **The files are dated 20/03/2024.**

The Answer Sheet remains the same as the answers have not changed, just the question wording.

Oxygen Cleaning Course – NEW pre-requisites

One of our Training Centres recently provided training for a group of students when they had apparently no previous technician training.

It is understandable that this happened, as I do not readily recall that there is a statement as to what should be the pre-requisites for attending this course. It was always thought, and assumed, that students would do the OCC as a follow-on to the TIC1 and TIC2.

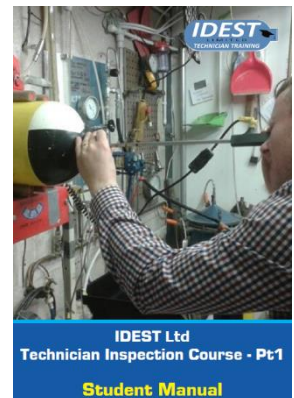
This was discussed at an inspectors' meeting and the decision has been made that there must be a pre-requisite clearly stated.

The pre-requisite for attendance on an OCC is attendance at a Technician Inspection Course Part 1 (TIC1)

The reasons given is that the content of a TIC1 covers all aspects that are involved in oxygen cleaning a cylinder and valve.

When a cylinder is in for oxygen cleaning, the valve is removed, it must be dismantled and cleaned, suitable oxygen-compatible parts replaced, and then torqued correctly into the cleaned cylinder.

Checking the cylinder internally and externally prior to cleaning is a must, so attendance at a TIC1 seems the most logical pre-requisite for future students attending an OCC.



Please ensure your prospective students are aware of this requirement.

IDEST Ltd Training Centres update

This is the current list of Training Centres:

- Bristol Channel Diving Services, Cardiff. TC001
- M60 Scuba, Stockport. TC003
- Sunderland Scuba Centre, Sunderland. TC004
- C & R Testing, Sowerby Bridge. TC007
- D V Diving, Northern Ireland. TC009
- J M Scuba Services, Leicester. TC010
- Moray Firth Dive Centre, Moray. TC011
- Discover Diving IOM. TC012
- Innovative Technology Asia Co Ltd, Phuket, Thailand. TC014

Training Centres leaving since the last issue of TRAINER

NONE