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This is a fairly short TRAINER this month as there is not a great deal to report back to you all, nevertheless, it includes some important feedback. The 'season' appears to have started again and more requests for Application Forms are coming in.

This is always good news, as it means the income can be used to start new projects and improve the service, we offer you.

Reminder of course booking system

As a result of a couple of centres asking, '*what they have to do to get courses going*', I have put together a flowchart showing the process.

I think the problem is that the centres have not run courses for a while, and as such, had forgotten what the procedure consisted of.

It is quite straight forward and has worked well over the past six years. Attached to this newsletter is the Flowchart and a Sample Return Application Form, showing how to register the courses on one form only.

Do make yourselves, and your staff familiar, with the flowchart and the suggestion of returning the single application form.

It will reduce scanning for you and simplify the process at my end.

New video on IDEST website

IDEST has produced a new video entitled '*How to become an IDEST technician*', which explains the four simple steps it takes to achieve their goal.

This may be worth its weight in gold when enquiries come to you. Direct the enquiries to the IDEST website, www.idest.co.uk and the home page. There is additional information in an information sheet, D074, also available on the home page.

Regulator Servicing Course

This course was launched a couple of months ago and already we have had a couple of centres run the event.

It appears to be quite successful and we have had some good student feedback.

It must be emphasised on the event that the course is only a 'generic' course, introducing the student to regulator servicing and is not a substitute for any manufacturer's technician course.

Without attending the manufacturer's technician courses, technicians will be unable to service specific regulators or obtain servicing kits for the regulators concerned.

Ensure a full skill set is taught

On recent inspections I have discovered that some students do not appear to have been taught all the skills that a technician should be taught. These are students that have been taught at our IDEST Ltd Training Centres. Oh NO!!

I am sure the skills, they were not taught, were probably discussed or talked about, albeit not actually performed. However, it is imperative that skills they will be assessed on in their IDEST inspection, are physically taught and mimicked on the courses.

UKAS have made it clear that technicians must **DEMONSTRATE** that they can perform the following skills during the IDEST inspection, namely:

- Measuring external defect depths
- Measuring wall thickness in a number of locations and on the base
- Drilling a blocked valve
- Creating a comparison chart
- Measuring internal defect depths

If these skills are not taught on their courses, the students are at a disadvantage when it comes to their IDEST inspection. I can assure you that it starts to stress them out and questions the training they received.

Please ensure you provide them with a full set of skills.

IDEST Ltd Training Centres update

This is the current list of Training Centres:

- **Bristol Channel Diving Services, Cardiff. TC001**
- **M60 Scuba, Stockport. TC003**
- **Sunderland Scuba Centre, Sunderland. TC004**
- **C & R Testing, Sowerby Bridge. TC007**
- **D V Diving, Northern Ireland. TC009**
- **J M Scuba Services, Leicester. TC010**
- **Moray Firth Dive Centre, Moray. TC011**
- **Discover Diving IOM. TC012**
- **Innovative Technology Asia Co Ltd, Phuket, Thailand. TC014**
- **AMIT Marine Services, Dubai. TC015**

Training Centres leaving since the last issue of TRAINER – **NONE**
