

*Cool Ridge Flat Top PSD
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Dear Customer

As a part of Cool Ridge Flat Top PSD continuing efforts to ensure the safety of drinking water we serve our customers, we will be testing the water for lead and copper at 20 homes in 2023. We have been testing for lead and copper regularly since the mid-1990s.

There are specific types of homes that we are required to collect water samples, based upon the year it was constructed, type of plumbing installed in the house and type of service line installed. To the best of our knowledge, our water system does not contain any lead pipes or service lines. However, older homes may have been plumbed with copper pipe that had lead solder, particularly before its use was banned in 1986. Contractors and homeowners sometimes made this decision before lead solder was banned for use in drinking water plumbing systems by WV State law in December 1986.

Cool Ridge-Flat Top PSD needs your help to be sure we are continuing the test locations to monitor our water as well as satisfying federal guidelines so we can continue to provide all of our customers with drinking water that meets the current standards.

To help us serve you better, please answer the following questions and return this letter to us at your earliest convenience.

You may email, fax or bring it to the office. If you have more than one property please fill out a form for each site.

Thank you for your assistance.

Cool Ridge Flat Top PSD

Customer's Name: _____

Customer's physical address: _____

Please circle the type of structure this water bill is for:

- A. Single family home (home or mobile)
- B. Multi-family structure (such as an apartment building or duplex)
- C. Commercial building that does not fit A or B above (school, office building, store)

Year structure was built _____

If you do not know the exact year the home/building was constructed, then please circle one of the following that best match.

- A. Before 1982
- B. Between 1982-1986
- C. After 1986

Please circle the type of plumbing used in the structure:

- A. Copper pipe with soldered connections
- B. Plastic pipe (PVC, Pex, Polyethylene)
- C. A combination of solder copper and plastic
- D. Other (galvanized, etc)

If the structure is plumbed with copper pipe with solder connections, was lead solder used? YES NO DO NOT KNOW

Is this the original plumbing? Yes NO DON'T KNOW

If no, approximately what year was the plumbing replaced? _____ (please do not count minor repairs, only major replacement where >50% of the line was replaced)

Does the structure contain any treatment devices such as softener, filter, etc.?
YES NO

If YES, where is device installed? POINT OF ENTRY FOR ENTIRE STRUCTURE OR SINGLE TAP

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Under the recently adopted Lead & Copper Rule Revisions, we are also required to perform a materials inventory of all service lines, both the public and private sections. The service line is the section of pipe and appurtenances (meter, valve, fittings, etc.) that runs from the main line to 18" inside the structure. We are required to identify all materials utilized in our service lines (public) to locate any potential lead service lines. These sites will require special sampling to be performed. While we are fairly confident that our portion (utility owned) that was installed from the water main to the property line does not contain any lead pipe, we will be conducting further investigation in order to confirm. We are also mandated to attempt to identify the customer (private) portion of the service line, which is the portion that runs from your property line to 18" inside your structure. We are asking for assistance to determine this information - please answer the following questions to the best of your knowledge.

Are you the original home/structure owner YES NO

If YES, do you know what material was utilized for the service line
(underground from the meter to the inside of home):circle

Plastic (PVC, Polyethylene) Copper Galvanized

Other: _____ OR DO NOT KNOW

If know, please list the approximate year that the customer portion of the
service line was installed _____

If you are not the original homeowner, have you ever had the service line
replaced or repaired since assuming ownership? If so through visual
observation, were you able to determine the type of pipe installed?

Plastic(PVC, Polyethylene) Copper Galvanized

Other: _____ OR DO NOT KNOW

If DO NOT KNOW, will you allow the Utility to conduct a brief inspection of the
service line to determine the type of service line used? YES NO

Note: lead pipe is very similar in appearance to galvanized pipe (dull grey color). Once
simple method to determine if the pipe is galvanized is to place a magnet on it. If the
magnet sticks to the pipe, it is galvanized. If the magnet does not stick, it could potentially
be lead.