



## **The Butterfly Rooms (Incorporating Woodlands) LTD**

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### **Parental Conduct Policy**

#### **Purpose**

To ensure a safe, respectful, and collaborative environment for children, staff, and families, in line with statutory safeguarding duties and Ofsted's emphasis on positive parental partnerships.

#### **Legal & Regulatory Framework**

This policy is underpinned by:

- Children Act 1989 & 2004 – Duty to safeguard and promote the welfare of children.
- Working Together to Safeguard Children (2023) – Multi-agency cooperation and child-centred practice.
- Early Years Foundation Stage (EYFS) Statutory Framework – Safeguarding and welfare requirements.
- Ofsted Education Inspection Framework (EIF) – Leadership and management must engage effectively with parents.
- Keeping Children Safe in Education and local safeguarding partnership guidance.

#### **Principles**

- Child-Centred Approach: The welfare and safety of children is paramount.
- Respectful Partnership: Parents and staff work together to support learning and well-being.
- Zero Tolerance for Abuse: Aggressive, threatening, or discriminatory behaviour will not be tolerated.

#### **Expected Conduct from Parents/Carers**

- Communicate Respectfully – Raise concerns calmly and constructively.
- Follow Safeguarding Rules – No use of mobile phones or photography on premises; comply with visitor checks.
- Maintain Confidentiality – Do not discuss other children or families.
- Support Nursery Policies – Including health & safety, behaviour management, and safeguarding.
- Model Positive Behaviour – Demonstrate patience and courtesy in all interactions.
- Engage in Partnership – Attend meetings, share relevant information about the child, and collaborate on learning goals.

## **Unacceptable Behaviour**

- Shouting, swearing, or using abusive language.
- Physical intimidation or violence.
- Defamatory or malicious comments (including on social media).
- Approaching other children to discipline them.
- Being under the influence of drugs or alcohol on premises.
- Breaching safeguarding protocols (e.g., unauthorized photography).

## **Procedure for Breaches**

- Stage 1: Verbal warning and record of incident.
- Stage 2: Formal written warning from management.
- Stage 3: Final warning; risk of child's place being withdrawn.
- Stage 4: Termination of contract and, if necessary, referral to authorities.

## **Safeguarding Commitment**

The Butterfly Rooms and Woodlands Pre-School & Nursery will:

- Ensure all staff are trained in safeguarding and conflict resolution.
- Act promptly on any behaviour that compromises child safety or staff well-being.
- Maintain clear communication channels for concerns and complaints.

## **Ofsted Alignment**

- Leaders engage effectively with parents.
- Complaints and concerns are handled professionally.
- Parent partnerships contribute positively to children's outcomes.

This policy should be read in conjunction with our Complaints Policy when raising concerns.

**This policy was adopted by:** The Butterfly Rooms LTD

**Date:** 1<sup>st</sup> December 2025

**Review Date:** 1<sup>st</sup> December 2026

**Signed:**



(Aimee Thompson)