

Crossroads Mini Aussies, LLC Policies and Terms

Comprehensive Guide to Our Pricing Policy, Terms & Conditions, Return & Refund Policy, and Privacy Policy and Cookies

Crossroads Mini Aussies, LLC

Introduction

Welcome to our comprehensive guide. This document includes important information about our policies and terms to ensure a smooth and transparent experience for our customers.

Topics

Pricing Policy Our pricing policy outlines the structure and guidelines for our product and service pricing.

Terms and Conditions This section provides an overview of the terms and conditions that govern the use of our services and products.

Return and Refund Policy Here, you will find details about our return and refund policy, including the conditions under which returns and refunds are accepted.

Privacy Policy and Cookies This section explains our privacy policy and how we use cookies to enhance your experience on our website.

Contact Information

Crossroads Mini Aussies, LLC

Company Address: P O Box 1516 Nixa, Missouri 65714

Phone Number: 417-302-4111

Email: info@crossroadsminiaussies.com

Website: www.crossroadsminiaussies.com

Date

August 4, 2026

Pricing Policy

Effective Date: August 4, 2026

At Crossroads Mini Aussies LLC, we take pride in raising high-quality Toy and Mini Australian Shepherds with excellent temperaments, health, and structure. Our puppies are raised in a loving environment, well-socialized, and come with age-appropriate vaccinations, deworming, and a health guarantee.

Our pricing reflects the care, time, and dedication we put into each puppy, as well as their coloring, eye color, and registration status.

The following price ranges are provided as a general guide. Certain traits, such as eye color, coat pattern, and unique markings, may contribute to a puppy's individual price. However, pricing is determined by the puppy as a whole, with temperament, structure, health, and overall quality being the most important considerations.

- Black/Red Tri (Pet Only): \$1,500 – \$1,800
- Blue/Red Merle (Pet Only): \$2,000 – \$2,500
- Full Breeding Rights: Additional \$750–\$1,000
- A non-refundable deposit of \$300.00 is required to reserve a puppy. This deposit will be applied toward the total purchase price.
- A boarding fee of \$35 per night may be charged if a puppy remains in our care beyond the pickup date specified in the Deposit Reservation Agreement.
- * Missouri sales tax will be collected when required by law.

All puppies are sold as pets with a spay/neuter contract unless full breeding rights are discussed and approved in advance.

Pricing includes:

- Veterinary Health Check
- ASDR Registered
- Tails Docked
- Dewclaws Removed
- Age-appropriate Vaccinations
- Deworming
- Microchipped
- Starter Puppy Pack
- Health Guarantee
- Lifetime Breeder Support

Credit Card Payments: Customers who choose to pay by credit card may be assessed for a 3% credit card surcharge. This surcharge is not greater than our cost of acceptance and is not applied to debit card, ACH, cash, or check payments. The surcharge will be disclosed and itemized separately at the time of payment.

Terms & Conditions

Effective Date: August 4, 2026

1. Eligibility to Purchase

Buyers must be at least 18 years of age and capable of entering into a legally binding agreement. We reserve the right to refuse service to anyone at our discretion.

2. Reservation & Breeder Rights

At Crossroads Mini Aussies, LLC, we are committed to the health, safety, and ethical placement of every Toy and Mini Aussie puppy we raise. As responsible breeders, we reserve the right to:

- ☒ Refuse or cancel a sale if we feel the home is not the right fit
- ☒ Retain first pick(s) of any litter for our program or partnerships
- ☒ Deny placement due to concerns over environment, intent, or buyer communication
- ☒ Require signed contracts and deposits to hold a puppy
- ☒ Refund deposits if we cancel for any reason related to the puppy's well-being

 Our Toy and Mini Aussie puppies come first—always. We appreciate your trust and understanding in helping us protect the future of each dog we place.

3. Deposits

A non-refundable deposit is required to reserve a Toy or Mini Aussie puppy unless otherwise stated in writing. Deposits will be applied to the total purchase price. In cases where we cancel the placement for the puppy's well-being, the deposit will be refunded.

4. Health Guarantee

All Toy and Mini Aussie puppies will come with age-appropriate vaccinations, deworming, and a vet health check. Buyers have 72 hours from pick-up to have the puppy examined by a licensed veterinarian. Health guarantees, if any, will be outlined in a separate contract.

5. Text Messaging Consent

Crossroads Mini Aussies, LLC sends text messages **only after explicit consent is provided**. Consent to receiving SMS messages from Crossroads Mini Aussies, LLC is collected through written agreements (Puppy Waitlist and Deposit agreements) or SMS confirmation by replying YES. Implied consent is not used. SMS messages may include puppy availability, waitlist updates, and customer support. Message frequency varies. Messages and data rates may apply.

You may opt out at any time by replying STOP or requesting help by replying HELP. Consent is not a condition of purchase.

We do not sell or share your phone number with third parties for marketing purposes.

6. Pickup & Delivery

Buyers are responsible for picking up their Toy or Mini Aussie puppy within the timeframe agreed upon. Transportation may be arranged at buyer's expense and risk. We are not liable for delays or incidents during third-party transport.

7. Ownership & Registration

Ownership of the Toy or Mini Aussie puppy transfers upon full payment and pick-up. If applicable, registration papers will be provided once proof of spay/neuter (if required) is received.

We reserve the right to offer full breeding rights on a case-by-case basis, typically with an additional fee. Breeding rights are granted only with a written agreement, and without such an agreement, the puppy is sold as pet-only.

8. No Breeding Policy

Unless explicitly agreed upon, all Toy and Mini Aussie puppies are sold as pets only and must be spayed/neutered by the age stated in the contract. Breeding without permission violates our agreement and may result in legal action.

9. Media Consent

By purchasing a Toy or Mini Aussie puppy, you grant us permission to use photos or videos of your puppy for marketing purposes unless you request otherwise in writing.

10. Limitation of Liability

Crossroads Mini Aussies, LLC shall not be liable for any damages arising from the use or misuse of a Toy or Mini Aussie puppy after transfer of ownership.

11. Privacy

Your use of our services is also governed by our Privacy Policy, which explains how we collect, use, and protect your information.

12. Dispute Resolution

In the event of a dispute, both parties agree to attempt resolution through informal negotiation. If necessary, disputes will be handled in the state of Missouri under its jurisdiction.

Return & Refund Policy

Effective Date: August 4, 2026

1. Refunds on Deposits

Deposits are non-refundable, except in cases where we cancel the sale due to concerns about the puppy's placement or well-being. If we cancel a reservation for any reason related to the puppy's health or best interest, your deposit will be refunded in full.

2. Final Payment Refunds

Once a puppy has been paid for in full and picked up or delivered, all sales are final. We do not offer refunds due to buyer's remorse, schedule conflicts, allergies, or unforeseen changes in the buyer's living situation.

3. Return of Puppy

If a buyer is unable to keep the puppy:

- You must contact us immediately. We will help rehome the puppy or, in some cases, accept the puppy back at our discretion.
- No refunds will be issued if the puppy is returned, unless otherwise agreed to in writing.

4. Health-Related Returns

All puppies are sold with a vet-issued health record and come with a 72-hour window for the buyer to have the puppy examined by their own licensed veterinarian.

- If a licensed vet finds a serious genetic or life-threatening health condition within 72 hours, you must contact us immediately with documentation.
- We will evaluate the situation and may offer a replacement puppy of equal value from a future litter or a partial refund—at our discretion.

5. Lifetime Commitment

We ask that if, for any reason, you cannot keep your dog at any point in its life, you return the dog to us or work with us to find a safe and approved home.

- No refund is guaranteed, but we are committed to helping every Crossroads Mini Aussie live a secure, well-cared-for life.

Privacy and Cookies Policy

Effective Date: August 4, 2026

1. Introduction

This Privacy and Cookies Policy describes how Crossroads Mini Aussies, LLC ("we," "our," or "us") collects, uses, and shares your personal information when you visit our website or engage in business with us.

2. Information We Collect

- Name, address, email, and phone number
- Identification information (Government-issued identification)
- Payment information (processed through a third-party, see below)
- Communication details (emails, forms, or messages sent to us)
- Browsing behavior and device information (via cookies, if applicable)

3. How We Use Your Information

- To process orders, reservations, and payments
- To respond to your inquiries or customer service requests
- To provide updates regarding litters, availability, and services
- To comply with legal obligations and business requirements

4. SMS Communications

Crossroads Mini Aussies, LLC sends text messages **only after explicit consent is provided**. Consent to receiving SMS messages from Crossroads Mini Aussies, LLC is collected through written agreements (Puppy Waitlist and Deposit agreements) or SMS confirmation by replying YES. Implied consent is not used. SMS messages may include puppy availability, waitlist updates, and customer support. Message frequency varies. Messages and data rates may apply. You may opt out at any time by replying STOP or requesting help by replying HELP. Consent is not a condition of purchase.

We do not sell or share your phone number with third parties for marketing purposes.

5. Payment Processing with Square

We use Square as our third-party payment processor. When you make a purchase through our website or in person, your payment information is securely processed by Square. We do not store or have access to your full payment card information. For more information about how Square handles your data, please review their privacy policy here: <https://squareup.com/legal/privacy>.

We share limited information (such as your name, billing details, and email address) with Square for the sole purpose of completing your transaction. Your information is not sold or shared beyond this purpose.

6. Cookies and Tracking Technologies

We may use cookies and similar tracking technologies to improve your experience on our website. These may include essential cookies for site functionality and third-party services (such as Square) that may use cookies to securely process transactions.

You can control cookies through your browser settings. Please note that disabling cookies may impact your user experience or payment processing functionality.

7. Data Security

We take the protection of your personal data seriously. Payment transactions processed by Square are encrypted and comply with Payment Card Industry Data Security Standards (PCI DSS).

8. Your Rights

You may request access to, correction of, or deletion of your personal information by contacting us at the email address provided below.

 info@crossroadsminiaussies.com

9. Updates to This Policy

We may update this Privacy and Cookies Policy from time to time. The most recent version will always be available on our website.