

To Our Clarksburg Medical Group Patients:

We are all painfully aware that COVID-19 has continued to be a burden on all industries across the globe since its arrival in 2020. One of the most obvious hard hit industries right now is healthcare. While our office is fortunate to have an exceptionally strong team of physicians and administration who are working hard to keep up with the increased demand and strain - it's inevitable that our patients are likely to notice inefficiency in our office over the coming weeks.

We have done our best over the past two years to continue to provide our patients with outstanding care during a time where policies, procedures and recommendations from our governing bodies are constantly shifting, and will continue to do so until the end of COVID-19. We want our patients to know that we are still here for you and your families during this difficult time but delays from our office may be inevitable. Our physicians are not just working in our office, they are also diligently working in our communities at COVID assessment centres and COVID vaccination hubs. We kindly ask that you plan ahead for prescription renewal requests, and if possible limit your appointments to your most pressing medical issues at this time so we can continue to be accessible to as many patients as possible during this busy time. Please consider utilizing our website and voicemail as much as possible for frequently asked questions and if you are speaking with our office, be kind to our administration team and be patient for callbacks. If you are coming to our office, please remember to complete your COVID-19 screen prior to your visit because the health of our patients is dependent on keeping our team healthy and strong!

With Thanks,

Your Clarksburg Medical Group Team