

To whom it may concern,

I am the Resident Services Coordinator for Boulder Housing Partners – The City of Boulder Housing Authority. As a sociologist with experience of over 25 years at the federal, state, and county levels, I have worked extensively on issues impacting older adults.

I am writing to express my strong support for Pavel Goldstein, Executive Director of LevelUp Senior Tech Bridge.

Pavel has been an invaluable resource for our senior residents, providing assistance with technology and electronic communication—areas that can often present significant challenges for this population. His support has enabled residents to more effectively manage essential daily affairs, including online banking, medical care, and other critical digital interactions.

Pavel brings not only deep technical knowledge but also patience, kindness, and an exceptional ability to guide and empower older adults in a way that is both respectful and effective. Aging is a complex and sensitive process, and the presence of someone with Pavel's expertise and dedication is truly an asset to our senior community.

Sincerely,



Roberto Rivero

Resident Service Coordinator

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