

Surveillance Cameras

Happy Hearts Learning Center is equipped with a 24-hour video surveillance system, and we have installed 16 security cameras in all classrooms, common areas, and outdoor play areas. This surveillance ensures the safety and security of all children, staff, parents, visitors, and our center's security.

Viewing of Footage

The Director or Assistant Director: Management may view a recorded footage or live surveillance of any portion of the premises at any time. When a concern arises, management will review footage when appropriate and/or when time allows, in order to make the necessary adjustments.

Parents/Legal Guardians: We understand that when a concern arises that parents may want to review or request management to review footage, but due to privacy reasons of children in our facility and the amount of time it takes to review footage, management must use discretion and require:

- a. Footage must be of their child with a time stamp for review
- b. Their child must be in physical danger

Other than this, we trust and have trained our teachers to input an incidents into Brightwheel to the best of their knowledge.

Live Stream

As the parents or legal guardians, you will be given access to the video stream for your child's areas only. Because we respect the privacy of all children, parents, and staff in our center, our 24-hour video surveillance feeds are for viewing purposes only. You are allowed only to view live video streaming when your child is in our care. You are **not** to screenshot, record, or in any way attempt to save, alter, or share the videos, pictures, application access, or application permissions. Abuse of this policy will be grounds for **immediate termination** of the childcare contract, and, if necessary, we will take legal action against you. It is against the law to record, use, or share videos or photos of other children without permission. By signing this document, you are stating that you have read and agree to abide by this policy, and you understand this is a legally binding agreement.

- Mother/Guardian Name: _____

Parent/Guardian Signature: _____ Date: _____

- Father/Guardian Name: _____

Parent/Guardian Signature: _____ Date: _____