

# SOUTHEAST YOUTH SPORTS REFUND POLICY

Understanding the Refund Process for Southeast Youth Sports Participants



## Southeast Youth Sports Refund Policy

At Southeast Youth Sports, we are committed to fostering a positive and enriching experience for all our participants and their families. We understand that circumstances may arise leading to the need for a refund. Our policy is designed to be fair and transparent, ensuring clarity for everyone involved.

### Refund Eligibility:

- **Full Refunds:** Participants are eligible for a full refund if a request is made prior to the start of the season.
- **Partial Refunds:** If fewer than two games have been played, a partial refund may be issued. The amount will be prorated based on administrative and operational costs incurred.
- **No Refunds:** After the completion of two games, no refunds will be issued. This policy helps us maintain the integrity and quality of our programs, ensuring resources are appropriately allocated.

### Rainouts and Schedule Adjustments:

Our goal is to ensure every team participates in at least eight regular season league games, along with enjoying the thrill of a pre-season and post-season tournament. In the event of inclement weather:

- Every effort will be made to reschedule rainouts to ensure all teams can complete their full slate of games. We value each player's opportunity to grow and thrive through consistent play.
- Communication will be sent promptly regarding any schedule changes, ensuring teams and families can plan accordingly.

At Southeast Youth Sports, we take pride in supporting our community through positive engagement and a dedication to growth and development. Should you have any questions or need further assistance regarding our refund policy, please contact our administration team. We are here to support you and make this season a remarkable experience for all.