

WHATCOM JET-SKI RENTAL(S), LLC

Safety and Emergency Policy

Contact Information:

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Purpose

At *Whatcom Jet-Ski Rentals, LLC*, our Safety and Emergency Policy are designed to protect the well-being of our customers, staff, and community by promoting responsible watercraft operation and preparedness. Our mission is to provide a safe, enjoyable, and responsible experience for all individuals who choose to explore the water with us. By prioritizing well-being, we aim to set the standard for excellence in watercraft rentals, ensuring that every outing is both memorable and secure. To achieve these goals, our policy is guided by four key pillars. We emphasize initiative-taking measures to minimize risks, thorough training for all participants, and strict adherence to local and federal regulations. Furthermore, we believe that transparency and clear communication are vital to building a culture of safety and mutual respect within our organization. This policy outlines essential safety practices, emergency procedures, and legal protections to ensure a safe and enjoyable experience for all participants.

We are committed to:

- Preventing accidents and injuries through clear safety guidelines and renter education
- Preparing renters and staff to respond effectively to emergencies
- Upholding legal and regulatory standards for recreational watercraft
- Fostering trust and professionalism in every rental interaction

Safety Requirements

- **Life Jackets:** All riders must always wear a life jacket.
- U.S. Coast Guard-approved life jacket while operating or riding on a jet-ski. Proper fitting and secure fastening are always required to ensure maximum protection. Children and non-swimmers receive additional instruction and supervision regarding life jacket use.
- **Pre-Ride Safety Checks:** Before launching, staff will conduct thorough inspections of each jet-ski, checking for mechanical soundness, proper fuel, and oil levels, working navigation lights, and the presence of all required safety equipment, including fire extinguishers and signaling devices.
- **Safe Operation:** Renters must maintain awareness of their surroundings, follow directional signage, and comply with all verbal or written instructions provided by staff. Unsafe behavior, including reckless driving, or stunts, will result in immediate termination of rental privileges.
- **Weather Policy:** Rentals may be postponed or canceled due to adverse conditions such as high winds,

storms, or poor visibility. Staff will monitor forecasts and communicate any necessary changes promptly to ensure everyone's safety.

- **Age & Licensing:** Operators must be at least 16 years old and own a valid driver's license.
- **Briefing:** A mandatory safety briefing will be provided before departure, covering jet-ski operation, local waterway rules, and emergency procedures.
- **Speed Limits:** Riders must see posted speed limits and safe distances from other vessels, swimmers, and wildlife.
- **Alcohol & Substance Use:** Using a jet-ski under the influence of alcohol or drugs is prohibited.

Emergency Procedures

In Case of Emergency:

- Cut the engine using the safety lanyard.
- Signal for help using hand gestures or whistling.
- Stay with the jet-ski unless it is unsafe to do so.
- Always remain calm and assess your environment before taking further action. If you are unable to reach shore or assistance, stay with your jet-ski and make yourself visible to rescuers. Be prepared to offer information about your location and the nature of the emergency when help arrives.
- Call 911 or Whatcom Jet-Ski Rentals at (360) 318-6781.

Weather Conditions:

- Rentals may be delayed or canceled due to unsafe weather conditions.
- If weather changes during your rental, return to shore at once or contact staff for guidance.
- In addition to being aware of changing weather, always ensure that your jet-ski is equipped with the required safety gear, including a life jacket and signaling devices. Regularly check your fuel level and familiarize yourself with local navigation markers before setting out. Avoid riding alone whenever possible and maintain a safe distance from other vessels, swimmers, and obstacles in the water.
- Remember, preventative measures and vigilance are key to a safe and enjoyable experience on the water. Should an unexpected situation arise, swift action and clear communication will help ensure a positive outcome.

Accidents & Injuries:

- Report all incidents at once upon return.
- In the event of an accident or injury while on the water, administer first aid if you are able and seek assistance immediately. Remain with the injured person if possible and use signaling devices to attract attention from nearby boats or rescue teams. Prioritize safety by avoiding further hazards and keeping calm until professional help arrives.
- First aid kits are recommended.
- Staff are trained in basic first aid and CPR.

Liability & Waiver:

All renters must sign a liability waiver prior to their Jet-Ski Rental, acknowledging the risks associated with water sports and agree to follow all safety protocols.

Renter(s) Signature:

Date: