

# **Terms and Conditions for using IKANTEK's Chatbot - AIRA**

**Effective Date:** June 15<sup>th</sup> 2025

Welcome to IKANTEK Solutions LLP ("we," "our," or "us"). These Terms and Conditions ("Terms") govern your use of AIRA, our AI chatbot services ("Service"), whether accessed via website, mobile application, messaging platform, or any other medium.

By accessing or using the Service, you agree to be bound by these Terms. If you do not agree, please do not use the Service.

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## **1. Service Overview**

AIRA is an AI-powered conversational assistant designed to provide general information on Global Talent and Employee Mobility. It uses artificial intelligence to generate responses to user input based on trained data models.

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## **2. Eligibility**

To use the Service, you must be:

- At least 13 years old (16 in some jurisdictions like the EU).
  - If under the age of majority, you must have parental or legal guardian consent.
  - Capable of entering into a binding agreement.
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## **3. User Responsibilities**

By using the Service, you agree to:

- Provide accurate and lawful input.
  - Not use the Service for unlawful, harmful, or malicious purposes.
  - Not attempt to reverse-engineer, interfere with, or disrupt the AI or supporting infrastructure.
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## 4. Privacy and Data Use

Your privacy is important to us. By using this Service, you agree to our [Privacy Policy](#) which outlines how we collect, store, and use your data.

The Service may collect:

- Your personal details (name, email etc.)
- Input data (your messages)
- Usage logs
- Device/browser information

We may use this data to improve service performance, ensure security, and comply with legal obligations.

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## 5. Limitations and Disclaimers

- **Not Human Advice:** The chatbot is not a licensed professional. Any information provided is for general purposes only and should not be considered legal, medical, financial, or psychological advice.
  - **No Warranty:** The Service is provided “as is” without warranties of any kind.
  - **Accuracy Not Guaranteed:** While we strive for accuracy, responses may be incorrect, outdated, or misleading.
  - **Use at Your Own Risk:** You assume full responsibility for your use of the Service.
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## 6. Intellectual Property

All content, trademarks, logos, and underlying technologies used in the Service are the property of IKANTEK Solutions LLP or its licensors. You may not copy, modify, distribute, or create derivative works from the Service without permission.

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## 7. Third-Party Services

The Service may integrate with third-party platforms (e.g., WhatsApp, Facebook Messenger, Slack). We are not responsible for the terms, data policies, or practices of those platforms.

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## 8. Termination

We reserve the right to terminate or suspend access to the Service at any time without prior notice for violations of these Terms or if required by law.

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## 9. Modifications

We may update these Terms from time to time. The latest version will always be available on our website or app, and your continued use after changes constitutes acceptance.

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## 10. Governing Law


These Terms shall be governed by and construed in accordance with the laws of Government of India, without regard to conflict of law principles.

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## 11. Contact Us

If you have questions or concerns about these Terms, please contact us at:

 [\[vinod@ikan.com\]](mailto:vinod@ikan.com) or [\[enquiry@ikan.com\]](mailto:enquiry@ikan.com)

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