

STONE SURFACE CARE & MAINTENANCE GUIDE

A little care goes a long way. Follow this guide to keep your stone surfaces looking their best for years to come.



EVERYDAY CLEANING

For everyday cleaning and spills, all you need is water and a mild soap.

- Use a spray cleaner with a soft cloth or even a non-abrasive scourer.
- Wipe the surface gently, then rinse with clean water.
- Dry with a soft cloth or paper towel.
- Be sure to wipe up any wet spills to prevent limescale from forming.
- Avoid using plant-based cleaning products, as they may cause a chemical build up.
- If you are unsure about a specific product, its best to first check on a small, inconspicuous area to ensure that there is no damage to the surface.



DRIED SPILLS & STUBBORN STAINS

Sometimes we don't see those spills, and even if we do, they can dry quickly. But don't worry –

- Carefully scrape away the spill, be it paint, food or gum, with a thin plastic edge and then clean the surface with a soft, damp and colourless cloth.
- Stubborn stains can be surprisingly easy to remove.
- Metal marks left by keys, knives, buckets or belts can usually be removed by rubbing gently with a latex eraser.

FOR A MORE THOROUGH CLEAN –

- Gently rub the area with an appropriate cleaner and a soft cloth or uncoloured paper towel.
- Clean in a circular motion, in a larger area than the stain itself.
- Rinse with water and then dry with a clean, soft cloth or colourless paper towel.
- Repeat the process if the stain remains.



LIMESCALE

- Fill an empty spray bottle with 50ml of white wine vinegar alongside 200ml water, making a 1:4 solution.
- Spray on the limescale, and leave it for 5 minutes.
- Rub gently with a non-scratch scourer using wide, circular strokes, then rinse with plenty of water.
- If the limescale persists, repeat the process until it is removed.



NOTE

Do not leave vinegar on the surface longer than necessary. Avoid frequent use on sensitive stones like marble – use sparingly.



WHAT TO AVOID

- Avoid using harsh cleaning products – Oven cleaners, dishwasher polishing agents, lye, caustic soda, acetone, paint strippers or any product containing trichloroethane or methylene chloride are not recommended.
- As previously mentioned, avoid using plant-based cleaning agents as they may cause a chemical build up.
- Do not allow dirt or liquids to remain on the surface for an extended period of time.
- Do not use abrasive scourers, as they can scratch and damage the finish.
- If you are using a new product, test on a small and inconspicuous area first, ensuring that there is no damage to the surface.



GENERAL GUIDELINES



FOOD PREPARATION

Always use cutting boards when chopping or slicing, avoid cutting directly on the worktop surface to prevent scratches.



HEAT RESISTANCE

Avoid placing hot pans, pots or trays directly on the surface. Use heat-resistant trivets or pads to prevent heat damage.



AVOID IMPACT

Do not drop heavy objects on the worktop, as this may cause chips or cracks.



AVOID ABRASIVE CLEANING UTENSILS

Do not use steel wool, scouring pads, or abrasive powders.



DEEP CLEANING (OCCASIONAL)

For a more thorough clean:

- Use a specialist stone cleaner designed for your surface type.
- Work in sections to ensure even cleaning.
- Avoid letting cleaning products dry on the surface.
- Always rinse thoroughly and dry afterwards.



SCRATCHES & CHIPS

- Minor surface marks may be reduced using a mild cream cleaner and a soft cloth.
- Deep scratches, chips, or edge damage should be assessed and repaired by a professional.



HOW TO RESEAL A NATURAL STONE SURFACE

To reseat your natural stone worktop, there are a variety of products available, but we'd recommend using STAIN-PROOF® Premium Impregnating Sealer. Before using an untested product, its usually a good idea to test it on a small, inconspicuous area first.

- 1 Remove everything from the worktop and clean the surface with a mild soap and a smooth, clean cloth, then dry thoroughly.
- 2 Apply the product evenly with another dry cloth and allow to soak in.
- 3 Once dried, buff and polish the surface.
- 4 See manufacturers guidelines for more detailed information.



FINAL TIPS FOR LONG-TERM CARE

- ✓ Clean little and often rather than relying on heavy cleaning.
- ✓ Use the right products for your specific stone type.
- ✓ Keep surfaces dry and free from residue.
- ✓ Maintain sealing as recommended to protect against staining.



NEED FURTHER ADVICE?

If you are unsure about any care or maintenance, please get in touch with us. We're here to help.

RECOMMENDED PRODUCTS



BAR KEEPERS FRIEND®

A classic option for stone care and tougher stains like rust marks. Use gently with a soft, colourless cloth.



BAR KEEPERS FRIEND®

Ideal for everyday cleaning. Tough on grease and grime.



POWER CREAM SKEAX

A gentle cream cleaner that removes stains and restores shine.



ANTIQUAX® MARBLE WAX

Enhances the natural beauty and provides a protective, long-lasting shine.



STAIN-PROOF® PREMIUM IMPREGNATING SEALER

High-performance sealer that protects against stains and moisture.



method® GRANITE + MARBLE CLEANER

A plant-based cleaner perfect for daily cleaning of stone surfaces. Apple Orchard scent.