

Non-Emergency Transportation – Ground: Services

TRANSPORTATION SERVICES FOR BEHAVIORAL HEALTH PROVIDERS

Examples in this page are to assist behavioral health providers in billing for CDH non-emergency transportation Mecklenburg, Gaston, Cabarrus, Cleveland, Union, Rowan and Lincoln counties.

Billing Tips:

When completing claims, do not enter the decimal points in ICD codes or dollar amounts. If requested information does not fit neatly in the *Additional Claim Information* field of the claim, type it on an 8½ x 11-inch sheet of paper and attach it to the claim.

Non-Emergency Transport

This is a sample only. Please adapt to your billing situation.

In this example, a Medicaid behavioral health provider is billing for a CDH non-emergency trip from the patient's home to therapy and support group and back. HCPCS codes A0120 (mini-bus, mountain area transports, or other transportation systems) and T2003 (NON-EMERGENCY TRANSPORTATION; ENCOUNTER/TRIP (ROUND TRIP)) are entered in the *Procedures, Services or Supplies* field. HCPCS code T2003 is billed at a **(Medicaid Maximum Allowable)** rate for groups (\$474.00) or (on a per mile basis of \$3.03 **(Medicaid Maximum Allowable)**), whatever is the total mileage is entered in the *Days or Units* field. A "2" is entered in the *Days or Units* field for HCPCS code T2003 to indicate that the transport was round trip, to and from the Behavioral Health place of service.

Also in this example, an approved *Treatment Authorization Request* (TAR) is required for non-emergency transportation. The TAR number is entered in the *Prior Authorization Number* field.

A description of the trip is shown in the *Additional Claim Information* field of the claim indicating the duration for each trip. When mileage is billed, the complete origination and destination addresses, including cities and ZIP codes, are required in the *Additional Claim Information* field or on an attachment to the claim.

Enter the usual and customary charges in the *Charges* field.

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DIRECT SUPPORT TRANSPORTATION SERVICES

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