## Dr Susan Shedda

MBBS FRACS MPH

## **Colorectal Surgeon**

Tel: 03 9328 8890 Fax: 03 9238 8331

E: admin@roboticdocs.com

### **REGISTRATION FORM**

Surname	First Name
Address	
	Postcode
Telephone: (H)	(W) (M)
Date of Birth / /	Email
Occupation	
Next of Kin	Relationship
Address	Telephone
Medicare No	Ref No Exp date/_
Do you have private health insurance	ce? Yes No
Health Fund	Policy Number
Level of Cover	Year Joined
Do you have a Veteran Affairs' Card?	I? No Yes - Gold/White VX No.:
Is your account Workcare or TAC rel	elated? Yes No
Company responsible for your account	t
Address:	
	e of Injury / / Claim No
0 15 49	
	Di .
Address:	
<b>Current Medications and Dosages N</b>	No /Yes

<sup>\*\*</sup> Please complete reverse side of this form

# Dr Susan Shedda – Colorectal Surgeon Privacy Information and Consent Form

We require your consent to collect personal information about you. Please read the following information carefully and sign where indicated below.

The primary reason for gathering your information is to provide you with quality health care so that we can diagnose, treat you and promote your health. This means that we will utilise your information in the following ways:

- 1. Administrative purpose for the practice.
- 2.Billing purpose including compliance with Medicare.
- 3. Disclosure to others involved in your health care, including treating doctors beyond this medical practice and accessing your previous health information. This may include referrals to other health practitioners or for further tests.
- 4. Disclosure for research and quality assurance activities to improve both the individual and community health care. You can discuss this with the practitioner.

I understand that I am not obliged to provide any information requested from me. I also understand that failure to provide information may restrict the ability of the practice to provide quality health care. I have read the information above and understand why my personal information must be collected and that the practice has a privacy policy for dealing with patient information.

I consent for the practice to use my information listed above, subject to any limitations on access or disclosure which I notify the practice about.

I do not agree to:

#### **Interpreters**

If you require an interpreter, we require at least one weeks' notice to arrange this service. We only allow medically qualified interpreters. We do not allow interpreters to translate consultations over the telephone. If the interpreter is unable to attend the appointment an alternate appointment will need to be arranged. Whilst we welcome family members to attend appointments, please note they will not be qualified to act as an interpreter if the patient does not understand English.

There may be additional charges for procedures undertaken at the time of the consultation. Patients accept full liability of payment of all accounts incurred including Workcover and TAC claims, which are rejected. In the event where an overdue account is referred at a collection agency or solicitors, the patient will be liable for all legal costs and commission arising.

#### **Cancellation / No Show Policy**

We understand that unexpected issues arise and that you may not be able to attend your appointment. However, we request that you cancel your scheduled appointment by phone at least 24 hours in advance so that we can fill that appointment time with someone else.

If an appointment is not cancelled at least 24 hours in advance you may be charged a \$50 cancellation fee – this will not be covered by Medicare or your private health insurance.

#### Scheduled appointments

Should you arrive late for your appointment, Dr Shedda will endeavour to still see you, however if you are going to be more than 15 minutes late, your appointment will need to be rescheduled. If Dr Shedda is running late, we will attempt to contact you to let you know. Alternatively, please feel free to contact us 30 minutes prior to your appointment to see if she is running on time.

#### Please note:

In order for us to provide the best possible care for you, if you need to bring your baby or toddler to your appointment, you will need to bring another adult to care for your child during your appointment otherwise your appointment may need to be rescheduled.

Our aim here is to open otherwise unused appointments for our patients, not to collect missed appointment fees. Your cooperation and consideration is appreciated as we institute this policy.

By signing this form you accept the ab	ove	
Signature:	on//	_
Signed by (Print Name):		_
ADVANCED CARE DIRECTIVE (if applied	cable)	
If you have an appointed Medical Treatme	nt Decision Maker please complete the details below:	
Name:	Relationship:	
Address:		
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