



Encompass Animal Care & Health

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SURGERY PREPARATIONS FOR CATS

The day before

- No food after 9PM, water is okay.
- Please do not bring cones, blankets, toys, clothing or multiple collars and leashes. We provide a clean, comfy blanket for recovery.

Morning of your appointment

- Please bring any and all medical records and microchips from the rescue, or any records you have from personal vet visits (especially the rabies certificate). Legally if the cat doesn't have a rabies vaccine and is old enough to receive one, we are required to do it here.
- **Doors open at 8:00 AM, we will not be opening sooner unless pre-discussed with EACH staff. The drop off time is 8:00-8:30 AM. Late patients without communication may incur a late fee.**
- Face masks are optional in our building
- Please *leave your cat in your vehicle*, come inside the building to check in and confirm your cat's appointment.
- If you have multiple cats they all need to be in SEPARATE carriers for proper recovery.
- A staff member will then direct you to get your animal and get an accurate weight. Cats in carriers will be weighed in the exam room.
- If your cat has eaten that morning of their appointment, you could be turned away at the door.
- FERAL cats must be in an appropriate sized CAT TRAP-if they are not in an appropriate trap they may be either turned away at the door or a fee assessed for transfer.
- DO NOT PUT ANYTHING IN TRAPS-BLANKETS, DISHES, GLASS, FOOD, PAPER, ETC. We have to check the sex of the cat upon arrival and it is very difficult when items are tumbling around or obstructing our view. We provide clean newspaper/pad for recovery
- FRIENDLY cats must be in an appropriate sized clean cat carrier-if the carrier is broken or inappropriate, we will send them home in a cardboard pet carrier for a fee.
- Because cats are recovering from surgery in their carrier, they MUST be clean. Accidents happen, however if the carrier needs extensive cleaning a fee may be assessed.
- **ALL CATS MUST WEIGH A MINIMUM OF 3 POUNDS. THIS IS FOR THEIR OWN SAFETY AND WELL BEING.** *If less than 3 pounds, they may be turned away or only receive non-surgical services.*
- Caregivers are not permitted to park in the parking lot after surgical drop off time until pick up time. Please be prepared to go somewhere local for entertainment if coming from out of town.

Pick up

- **All cats will be ready at 5PM for pick up.** No phone calls will be made unless necessary or asked by the owner for a call when ready/updates. Please come right into the building.
- All animals NEED to be picked up before 6PM. Late fees and overnight charges will be added on at the owner's expense for any time after. We will follow SPCA/ New York state law regarding abandoned animals and notify the rescue immediately.

Clinic Hours:

8am-6pm Monday-Thursday, Closed Friday