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IMPACT REPORT FOR 2024



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Mission:

Inland Compassion aims to provide harm reduction, housing, medical health, substance use, and mental health resources/services to low-income families and individuals experiencing homelessness in the Inland Empire.

Summary

In 2024, Inland Compassion made tremendous progress in reducing homelessness and supporting vulnerable communities in Moreno Valley. Through innovative outreach initiatives, impactful partnerships, community resource events, and dedicated efforts by our Community Health Worker (CHW) interns, we exceeded our service goals and expanded our reach to provide life-changing assistance to individuals and families experiencing homelessness, endanger of being unhoused, or in significant need.

We proudly hosted 8 community resource events and conducted 25 outreach sessions, resulting in over 1,730 individuals served, 659 of whom were unhoused. Overall, we successfully housed 80 individuals to housing. With our team's dedication and a strong focus on housing, mental health, substance use support, and addressing basic needs, we transformed lives and created pathways for stability.

Trends

- **Increased Demand for Resources:** There was a significant rise in requests for housing, mental health, and substance use support, as evidenced by:
 - **278 case management intakes.**
 - **80 individuals connected to housing.**
- **Substance Use and Harm Reduction:** Distributed **1,134 Narcan kits** and **1,814 fentanyl testing strips**, emphasizing harm reduction in the community.
- **Basic Needs Met:** Served **1,803 meals** for those experiencing food insecurity and distributed **326 wellness kits**, ensuring basic necessities were available to those experiencing unsheltered homelessness in the City of Moreno Valley.
- **High Engagement:** The **Moval Free Market** reached 701 participants across its events.

Strengths

1. **CHW Intern Program Success:** The introduction of CHW interns from Reach Out in August significantly boosted our capacity to link clients to critical resources, including housing, SSI/SSDI benefits, mental health services, food banks, substance use treatment, and healthcare services.



2. **Collaborative Efforts:** Partnerships with organizations such as Inland Empire Health Plan, DPSS, Building Up Lives Foundation, Hole in the Wall, Coachella Valley Rescue Mission, and Lutheran Social Services enhanced service delivery and impact.
3. **Tailored Interventions:** Utilized innovative methods such as crisis intervention, Motivational interviewing, general interventionist model, Narcan distribution and on-site referrals to meet the diverse needs of our community.
4. **Comprehensive Support:** Provided essential resources such ID vouchers (233 issued), birth certificate vouchers (70 issued), and transitional housing referrals (81 issued).

Plans for 2025

1. **Launch Moreno Valley's First Unhoused Job Fair**
 - **Collaborations:** Partnering with nonprofits, the Continuum of Care, and local organizations.
 - **Offerings:** On-site interviews, resume building, showers, medical check-ups, and connections to treatment programs.
 - **Resources Provided:** Interview clothes, bus passes, and SSI/SSDI application assistance by certified SOAR CHWs.
2. **Expand Outreach Efforts**
 - Increase the number of outreach teams and sessions.
 - Recruit and train more volunteers and interns to enhance capacity.
3. **Increase Caseload and Strengthen Referrals**
 - Accept more referrals from organizations facing housing challenges for their clients.
4. **Grow Internship Program**
 - Add Bachelor of Social Work (BSW) interns from California Baptist University and Cal State San Bernardino to support operations to expand outreach.

Impactful Achievements in 2024

- Hosted **25 street outreach events** and **8 community resource events**.
- Served **85 mental health referrals**, **42 substance use intake referrals**, and **70 birth certificate voucher recipients**.
- Facilitated **80 housing connections** and supported **191 families**.



- Distributed over **1,134** Narcan kits and **1,814** fentanyl testing strips to reduce harm in the community.

Inland Compassion remains committed to empowering the unhoused, strengthening families, and fostering collaboration to address systemic challenges. We look forward to continuing our mission in 2025 and beyond.



01/2024 Soft Launch and Free Market		02/2024 Launch of Homeless Street Outreach and Free Market		03/24 Outreach/Free Market		4/24 Outreach/Free Market		5/24 Outreach/Free Market/Hole in the Wall Event		6/24 Outreach Market		7/24 Outreach/Free Market		8/24 Outreach		9/24 Outreach/Bank		10/24 Outreach/Food on Wheels		11/24 Outreach/Food on Wheels/Meals on Wheels		12/24/2024 Outreach/Food on Wheels/Meals on Wheels		Total for 2024	
Mental Health Referral	7	7	9	12	7	4	10	9	8	2	4	5	2	7	5	2	7	4	6	85	70	5	42		
Birth Certificate Voucher	7	6	3	4	6	1	2	6	7	9	5	2	7	5	2	7	4	6	85	70	5	42			
Substance Use Intake Referral	1	3	1	4	1	2	6	7	9	5	2	7	5	2	7	5	2	7	4	6	85	70	5	42	
Transitional Housing Referral	1	1	6	5	3	3	14	20	14	1	3	3	10	80	40	81	3	10	85	70	5	42			
Narcan	88	128	84	87	82	52	168	116	84	125	80	1134	130	145	105	225	100	102	102	102	102	102	102	102	
Fentanyl Testing Strips	200	257	210	140	130	70	145	105	225	225	225	1814	130	130	130	130	130	130	130	130	130	130	130	130	
Intake for Case Management	3	17	7	8	2	8	14	29	55	84	84	278	29	29	29	29	29	29	29	29	29	29	29	29	
Wellness Kits Distributed	24	49	42	26	28	26	14	29	29	22	22	36	26	14	29	29	29	29	29	29	29	29	29	29	
Meals Served	59	27	73	34	15	15	14	29	322	604	604	1,803	22	14	29	322	300	300	300	300	300	300	300	300	
ID Voucher	6	22	22	16	15	15	14	18	29	39	39	233	16	15	14	18	29	20	20	20	20	20	20	20	
Individuals Connected to Housing	0	1	5	3	3	3	8	9	12	18	10	4	7	8	9	12	10	4	7	8	9	10	11	12	
Move Free Market Participant	65	38	118	157	76	156	701	81	701	701	701	701	701	701	701	701	701	701	701	701	701	701	701	701	
Count/Events																									
Family's served	14	28	38	9	1	8	8	17	17	17	17	191	26	37	37	37	37	37	37	37	37	37	37	37	
Number of Homeless Served	32	52	42	34	31	34	37	48	146	126	126	659	26	25	25	25	25	25	25	25	25	25	25	25	
Street Outreach	24	49	42	26	12	26	14	29	29	65	65	337	12	26	14	29	29	29	29	29	29	29	29	29	
Total Individuals Served	89	87	160	193	88	34	179	61	161	144	345	1,730	88	189	189	189	189	189	189	189	189	189	189	189	
Dates of events:	1/28	2/18	3/24/24	4/27/24	5/11/24	5/26/24	7/28/2024	8/19/2024	8/14/2024	9/5/2024	9/9/2024	9/12/2024	10/17	11/14	12/29/2025	8 events	25 Outreach dates								
Dates of outreach:	01/06/24	2/9/24	2/23/24	2/25/24	3/15/24	3/1/24	3/8/24	4/5/24	4/11/24	5/6/24	5/10/24	6/6/24	6/21/24	7/1/24	7/1/24	8/9/2024	9/14/2024	9/9/2024	9/12/2024	9/14/2024	9/14/2024	9/14/2024	9/14/2024	9/14/2024	