



Inland Compassion Annual Impact Report

Calendar Year 2025 (January–December)

Prepared for: City Council

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Executive Summary

In 2025, Inland Compassion strengthened and expanded our community response to homelessness, hunger, and health-related needs. This year we fully launched our internship program with students from Grand Canyon University and Cal Poly Humboldt University. Across the year, three interns provided consistent case management to help individuals and families navigate housing pathways and access essential resources.

Our teams and interns conducted street outreach, hosted community resource events, completed intake assessments, and linked community members to housing options such as rooms for rent, emergency housing such as shelters, transitional housing referrals through Home Connect, mental health services, substance use treatment, recuperative care, food resources, and other vital supports. We also expanded food access efforts by launching two food banks, supporting Meals on Wheels-style meal delivery, and hosting free market events that brought resources directly to community members.

By December, we wrapped up services as interns transitioned into winter break. Even with seasonal slowdowns, 2025 closed with 3,211 total individuals served and 93 individuals connected to housing (per internal tracking). We observed an increased need among individuals experiencing sheltered homelessness and households seeking eviction prevention and food support, which is shaping our 2026 priorities.

2025 At a Glance

| Impact Metric | 2025 Total |
|---|------------|
| Total individuals served | 3,211 |
| People experiencing homelessness served | 1,142 |
| Families served | 346 |
| Individuals connected to housing | 93 |
| Case management intakes completed | 341 |
| Transitional housing referrals (Home Connect) | 60 |
| Mental health referrals | 39 |
| Substance use intake referrals | 30 |
| Birth certificate vouchers | 47 |
| ID vouchers issued | 130 |
| Narcan distributed | 1,099 |
| Fentanyl testing strips distributed | 1,795 |
| Wellness kits distributed | 333 |
| Meals served | 1,537 |
| Free Market participants (5 events) | 3,472 |
| Street outreach contacts (documented) | 428 |

Note: Some distribution metrics (e.g., Narcan, testing strips, wellness kits, street outreach contacts) were tracked primarily during active outreach months and may show reduced or zero counts during periods of lower field activity.

Who We Are

Inland Compassion is a community-based nonprofit that provides street outreach, case management, and resource navigation for individuals and families experiencing homelessness or housing instability. Our goal is to reduce barriers to housing stability by meeting urgent needs (food, safety supplies, identification, and health supports) while offering consistent follow-up and warm handoffs to partner services.

Our Service Model

- Street outreach and engagement to identify needs and build trust over time.
- Case management intakes and goal-oriented service planning.
- Housing navigation and referrals, including transitional housing pathways (Home Connect).

- Connections to behavioral health and substance use treatment services.
- Practical barrier reduction (ID vouchers, birth certificate support, resource linkage).
- Food access initiatives, including free markets, food banks, and meal distribution.

2025 Program Highlights

Internship Case Management Program

In 2025 we fully launched our internship program with students from Grand Canyon University and Cal Poly Humboldt University. Over the year, three interns provided case management and resource navigation, expanding our capacity to follow up with community members and coordinate services.

- Conducted case management intakes, treatment planning, and follow-up.
- Linked individuals to housing pathways, food banks, mental health care, substance use treatment, Home Connect, recuperative care, and other vital resources.
- Supported documentation and barrier-reduction services (ID and birth certificate support).

Homeless Outreach & Case Management

Throughout 2025, Inland Compassion held 16 documented outreach dates and 5 free market events. Our team completed 341 case management intake assessments and connected 93 individuals to housing.

Food Access & Basic Needs Support

This year we launched two food banks, conducted Meals-on-Wheels style meal distribution, and hosted free market events to expand food access for families and individuals facing hardship.

In total, we served 1,537 meals and reached 1,736 participants across five free market events.

Health, Safety, and Harm Reduction

To support community safety and reduce preventable harm, Inland Compassion distributed harm reduction supplies during outreach efforts and connected community members to treatment and health services.

- Narcan distributed: 1,099
- Fentanyl testing strips distributed: 1,795
- Mental health referrals: 39
- Substance use intake referrals: 30

Documentation & Barrier Reduction

Identification and documentation are common barriers to benefits enrollment, housing applications, and employment. In 2025, we provided practical support to help individuals obtain required documents and stabilize their situations.

- Birth certificate vouchers issued: 47
- ID vouchers issued: 130

Support for Seniors and Families

In addition to homelessness services, Inland Compassion provided medical equipment to seniors and supported families with housing-related services, including prevention-focused support for households facing eviction risk and food insecurity.

2025 Outcomes and Service Metrics

The metrics below reflect Inland Compassion’s internal service tracking for January–December 2025.

| Metric | 2025 Total | What this represents |
|---|------------|---|
| Total individuals served | 3,211 | Total service contacts tracked across events/outreach (per internal tracking). |
| Street outreach contacts | 428 | Total individuals served during out outreach initiative dates. |
| People experiencing homelessness served | 1,142 | Individuals served who were identified as experiencing homelessness at time of contact. |
| Families served | 346 | Households with children or family units served through case management and resource linkage. |
| Case management intakes completed | 341 | Completed intake assessments used to open a case for treatment planning. |
| Individuals connected to housing | 93 | Successful housing connections or placements facilitated through navigation and follow-up. |
| Transitional housing referrals (Home Connect) | 60 | Referrals submitted to transitional housing pathways via Home Connect. |
| Mental health referrals | 39 | Referrals to mental health evaluation, treatment, or partner services. |
| Substance use intake referrals | 30 | Referrals for substance use treatment intake and linkage. |
| Narcan distributed | 1,099 | Naloxone kits distributed for overdose reversal and public health prevention. |
| Fentanyl testing strips distributed | 1,795 | Testing strips distributed to reduce overdose risk. |
| Birth certificate vouchers issued | 47 | Vouchers supporting access to vital records for housing/benefits/employment. |
| ID vouchers issued | 130 | Support for government ID acquisition to reduce barriers to services. |
| Wellness kits distributed | 333 | Hygiene and basic needs kits distributed during street outreach. |
| Meals served | 1,537 | Meals distributed through outreach and food access activities. |
| Free Market participants (5 events) | 1,736 | Participants served through five free market events. |

Community Need and Trends Observed

In 2025 we observed a noticeable increase in sheltered homelessness and a higher volume of requests for eviction prevention support. Food insecurity remained a consistent driver of service requests, with many households needing immediate food assistance while working toward longer-term stability.

These trends reinforce the importance of pairing basic-needs support with case management, timely referrals, and consistent follow-up—especially during transitions between shelter, temporary housing, and permanent housing pathways.

Events and Outreach Timeline

Documented Free Market / Community Events (5)

- April 27, 2025
- July 27, 2025
- October 11, 2025

- November 16, 2025
- November 23, 2025

Documented Street Outreach Dates (15)

- January 23, 2025
- February 13, 2025
- February 20, 2025
- March 16, 2025
- March 19, 2025
- April 3, 2025
- April 17, 2025
- May 16, 2025
- June 28, 2025
- July 19, 2025
- August 16, 2025
- September 6, 2025
- October 15, 2025
- November 17, 2025
- November 27, 2025
- December 27, 2025

2026 Goals and Next Steps

Building on the growth and lessons from 2025, Inland Compassion is expanding programming in 2026 to reach more individuals experiencing unsheltered homelessness and to strengthen pathways to housing and recuperative care.

- Launch the Unhoused Job Fair to strengthen employment pathways and economic stability.
- Launch two additional food banks and host three free markets to expand food access and community support.
- Increase the number of street outreach dates using our newly donated RTA bus to reach more geographic areas and respond more quickly to needs.
- Launch a community-led outreach approach that gathers local community members to build trust and increase service engagement with individuals living on the streets.
- Bring RNs and physicians into outreach efforts to identify urgent medical needs, support referrals, and increase eligibility and access to recuperative care.
- Utilize evidence-based engagement strategies to strengthen rapport, trust, and sustain participation in services and housing pathways.
- Forge additional partnerships with universities to expand our case management services.
- Continue to apply for grant funding to expand our services and reach.

Stewardship, Documentation, and Accountability

Inland Compassion tracks outreach dates, event dates, and service outputs throughout the year to support program monitoring and continuous improvement. Totals in this report reflect internal logs that were labeled and dated across 2025.

Acknowledgements and Partners

We are grateful for the students, volunteers, community members, and partners who made this year possible. Special thanks to the City of Moreno Valley Mayor and City Council, Grand Canyon University, and Cal Poly Humboldt University for partnering with us throughout the program.

Contact Information

Inland Compassion

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Appendix A: Monthly Snapshot (Selected Metrics)

| | 01/2025 Homeless Outreach/Case Management | 02/2025 Homeless Outreach/Case management | 03/2025 Homeless Outreach/Case Management | 04/2025 Homeless Outreach/Free Market/Case Management | 05/2025 Homeless Outreach/Case Management | 06/2025 Homeless Outreach/Case Management | 07/2025 Homeless Outreach/MoVal Free Market/Case Management | 08/2025 Homeless Outreach/Case Management | 09/2025 Homeless Outreach/Case Management | 10/2025 Homeless Outreach/One event/Case Management | 11/2025 Homeless Outreach/Free Market/ Food Bank/Case Management | 12/2025 Outreach/Case Management | Total for 2025 |
|---|---|---|---|---|---|---|---|---|---|---|--|----------------------------------|-------------------|
| Mental Health Health Referral | 2 | 5 | 2 | 1 | 3 | 4 | 5 | 8 | 2 | 6 | 0 | 1 | 39 |
| Birth Certificate Voucher | 3 | 2 | 10 | 5 | 3 | 6 | 10 | 3 | 1 | 2 | 1 | 1 | 47 |
| Substance Use Intake Referral | 1 | 3 | 1 | 5 | 2 | 2 | 4 | 6 | 2 | 2 | 1 | 1 | 30 |
| Transitional Housing Referral (Home Connect) | 6 | 3 | 2 | 6 | 4 | 5 | 8 | 12 | 3 | 8 | 2 | 1 | 60 |
| Narcan | 52 | 136 | 78 | 100 | 108 | 128 | 180 | 69 | 36 | 78 | 134 | | 1,099 |
| Fentanyl Testing Strips | 65 | 170 | 195 | 200 | 135 | 320 | 245 | 115 | 60 | 130 | 160 | | 1,795 |
| Intake for Case Management (completed intake assessments) | 39 | 38 | 19 | 19 | 31 | 20 | 32 | 25 | 11 | 40 | 44 | 23 | 341 |
| Wellness Kits Distributed | 13 | 34 | 39 | 50 | 27 | 32 | 46 | 23 | 12 | 26 | 31 | | 333 |
| Meals Served | 150 | 150 | 150 | 200 | 150 | 300 | 150 | 150 | | | 136 | 1 | 1,537 |
| I.D Voucher | 6 | 15 | 25 | 30 | 11 | 13 | 9 | 6 | 4 | 7 | 3 | 1 | 130 |
| Individuals Connected to Housing | 11 | 12 | 2 | 12 | 6 | 7 | 12 | 6 | 4 | 6 | 11 | 4 | 93 |
| MoVal Free Market Participant Count/Events | | | | 70 | | | 286 | | | 298 | 1,082 | | 1,736 |
| Familys served | 1 | 9 | 6 | 16 | 10 | 8 | 34 | 10 | 30 | 25 | 176 | 21 | 346 |
| Number of Homeless Served | 66 | 124 | 93 | 136 | 83 | 92 | 86 | 90 | 77 | 57 | 156 | 67 | 1,142 |
| Street Outreach | 13 | 34 | 40 | 50 | 27 | 32 | 45 | 23 | 12 | 26 | 111 | | 428 |
| Total Individuals Served | 66 | 133 | 99 | 222 | 93 | 124 | 417 | 138 | 77 | 402 | 1,336 | 89 | 3,211 |
| Dates of events: | | | | 4/27/25 | | | 7/27/2025 | | | 10/11/2025 | 11/16/2025, 11/23/2025 | | 5 events |
| Dates of outreach: | 01/23/25 | 2/13/2025, 2/20/2025 | 3/16/2025, 3/19/2025 | 04/03/2025, 04/17/2025 | 5/16/2025 | 6/28/2025 | 7/19/2025 | 08/16/2025 | 09/06/2025 | 10/15/2025 | 11/17/2025, 11/27/2025 | 12/27/2025 | 16 outreach dates |

