



# **Inland Compassion**

## **Annual Impact Report**

Calendar Year 2025 (January–December)

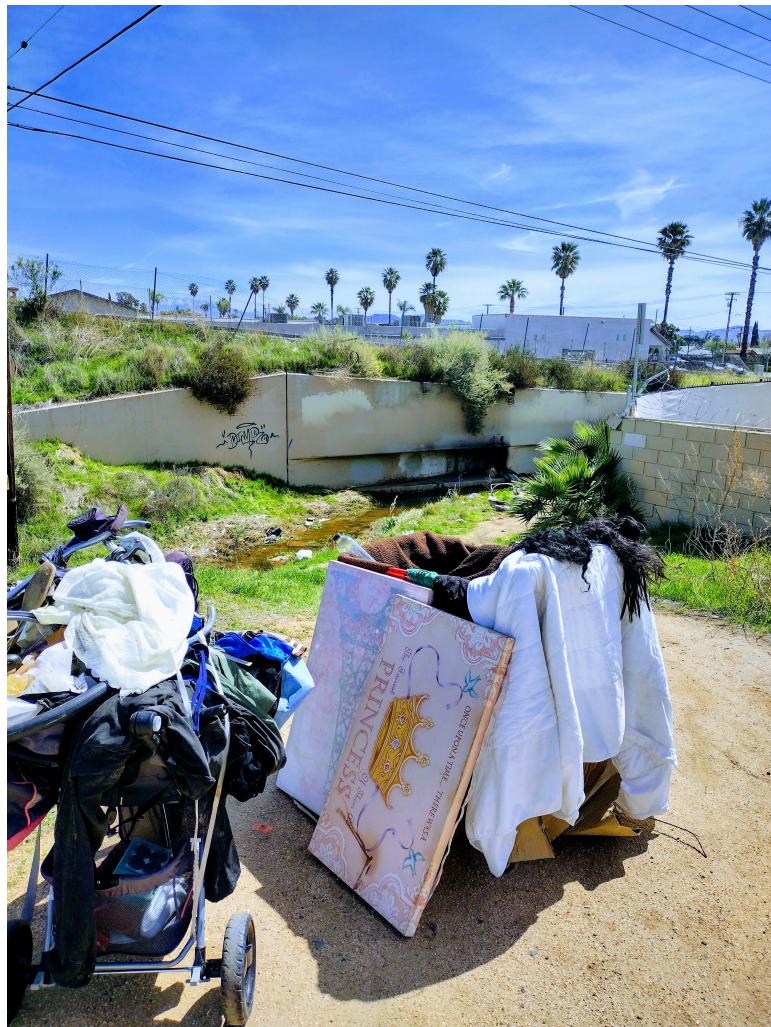
Prepared for: City Council

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## Executive Summary

In 2025, Inland Compassion strengthened and expanded our community response to homelessness, hunger, and health-related needs. This year we fully launched our internship program with students from Grand Canyon University and Cal Poly Humboldt University. Across the year, three interns provided consistent case management to help individuals and families navigate housing pathways and access essential resources.

Our teams and interns conducted street outreach, hosted community resource events, completed intake assessments, and linked community members to housing options such as rooms for rent, emergency housing such as shelters, transitional housing referrals through Home Connect, mental health services, substance use treatment, recuperative care, food resources, and other vital supports. We also expanded food access efforts by launching two food banks, supporting Meals on Wheels-style meal delivery, and hosting free market events that brought resources directly to community members.

By December, we wrapped up services as interns transitioned into winter break. Even with seasonal slowdowns, 2025 closed with 3,211 total individuals served and 93 individuals connected to housing (per internal tracking). We observed an increased need among individuals experiencing sheltered homelessness and households seeking eviction prevention and food support, which is shaping our 2026 priorities.

## 2025 At a Glance

Impact Metric	2025 Total
Total individuals served	3,211
People experiencing homelessness served	1,142
Families served	346
Individuals connected to housing	93
Case management intakes completed	341
Transitional housing referrals (Home Connect)	60
Mental health referrals	39
Substance use intake referrals	30
Birth certificate vouchers	47
ID vouchers issued	130
Narcan distributed	1,099
Fentanyl testing strips distributed	1,795
Wellness kits distributed	333
Meals served	1,537
Free Market participants (5 events)	3,472
Street outreach contacts (documented)	428

Note: Some distribution metrics (e.g., Narcan, testing strips, wellness kits, street outreach contacts) were tracked primarily during active outreach months and may show reduced or zero counts during periods of lower field activity.

## Who We Are

Inland Compassion is a community-based nonprofit that provides street outreach, case management, and resource navigation for individuals and families experiencing homelessness or housing instability. Our goal is to reduce barriers to housing stability by meeting urgent needs (food, safety supplies, identification, and health supports) while offering consistent follow-up and warm handoffs to partner services.

## Our Service Model

- Street outreach and engagement to identify needs and build trust over time.
- Case management intakes and goal-oriented service planning.
- Housing navigation and referrals, including transitional housing pathways (Home Connect).

- Connections to behavioral health and substance use treatment services.
- Practical barrier reduction (ID vouchers, birth certificate support, resource linkage).
- Food access initiatives, including free markets, food banks, and meal distribution.

## 2025 Program Highlights

### **Internship Case Management Program**

In 2025 we fully launched our internship program with students from Grand Canyon University and Cal Poly Humboldt University. Over the year, three interns provided case management and resource navigation, expanding our capacity to follow up with community members and coordinate services.

- Conducted case management intakes, treatment planning, and follow-up.
- Linked individuals to housing pathways, food banks, mental health care, substance use treatment, Home Connect, recuperative care, and other vital resources.
- Supported documentation and barrier-reduction services (ID and birth certificate support).

### **Homeless Outreach & Case Management**

Throughout 2025, Inland Compassion held 16 documented outreach dates and 5 free market events. Our team completed 341 case management intake assessments and connected 93 individuals to housing.

### **Food Access & Basic Needs Support**

This year we launched two food banks, conducted Meals-on-Wheels style meal distribution, and hosted free market events to expand food access for families and individuals facing hardship.

In total, we served 1,537 meals and reached 1,736 participants across five free market events.

### **Health, Safety, and Harm Reduction**

To support community safety and reduce preventable harm, Inland Compassion distributed harm reduction supplies during outreach efforts and connected community members to treatment and health services.

- Narcan distributed: 1,099
- Fentanyl testing strips distributed: 1,795
- Mental health referrals: 39
- Substance use intake referrals: 30

### **Documentation & Barrier Reduction**

Identification and documentation are common barriers to benefits enrollment, housing applications, and employment. In 2025, we provided practical support to help individuals obtain required documents and stabilize their situations.

- Birth certificate vouchers issued: 47
- ID vouchers issued: 130

### **Support for Seniors and Families**

In addition to homelessness services, Inland Compassion provided medical equipment to seniors and supported families with housing-related services, including prevention-focused support for households facing eviction risk and food insecurity.

## 2025 Outcomes and Service Metrics

The metrics below reflect Inland Compassion's internal service tracking for January–December 2025.

Metric	2025 Total	What this represents
Total individuals served	3,211	Total service contacts tracked across events/outreach (per internal tracking).
Street outreach contacts	428	Total individuals served during out outreach initiative dates.
People experiencing homelessness served	1,142	Individuals served who were identified as experiencing homelessness at time of contact.
Families served	346	Households with children or family units served through case management and resource linkage.
Case management intakes completed	341	Completed intake assessments used to open a case for treatment planning.
Individuals connected to housing	93	Successful housing connections or placements facilitated through navigation and follow-up.
Transitional housing referrals (Home Connect)	60	Referrals submitted to transitional housing pathways via Home Connect.
Mental health referrals	39	Referrals to mental health evaluation, treatment, or partner services.
Substance use intake referrals	30	Referrals for substance use treatment intake and linkage.
Narcan distributed	1,099	Naloxone kits distributed for overdose reversal and public health prevention.
Fentanyl testing strips distributed	1,795	Testing strips distributed to reduce overdose risk.
Birth certificate vouchers issued	47	Vouchers supporting access to vital records for housing/benefits/employment.
ID vouchers issued	130	Support for government ID acquisition to reduce barriers to services.
Wellness kits distributed	333	Hygiene and basic needs kits distributed during street outreach.
Meals served	1,537	Meals distributed through outreach and food access activities.
Free Market participants (5 events)	1,736	Participants served through five free market events.

## Community Need and Trends Observed

In 2025 we observed a noticeable increase in sheltered homelessness and a higher volume of requests for eviction prevention support. Food insecurity remained a consistent driver of service requests, with many households needing immediate food assistance while working toward longer-term stability.

These trends reinforce the importance of pairing basic-needs support with case management, timely referrals, and consistent follow-up—especially during transitions between shelter, temporary housing, and permanent housing pathways.

## Events and Outreach Timeline

### Documented Free Market / Community Events (5)

- April 27, 2025
- July 27, 2025
- October 11, 2025

- November 16, 2025
- November 23, 2025

## **Documented Street Outreach Dates (15)**

- January 23, 2025
- February 13, 2025
- February 20, 2025
- March 16, 2025
- March 19, 2025
- April 3, 2025
- April 17, 2025
- May 16, 2025
- June 28, 2025
- July 19, 2025
- August 16, 2025
- September 6, 2025
- October 15, 2025
- November 17, 2025
- November 27, 2025
- December 27, 2025

## **2026 Goals and Next Steps**

Building on the growth and lessons from 2025, Inland Compassion is expanding programming in 2026 to reach more individuals experiencing unsheltered homelessness and to strengthen pathways to housing and recuperative care.

- Launch the Unhoused Job Fair to strengthen employment pathways and economic stability.
- Launch two additional food banks and host three free markets to expand food access and community support.
- Increase the number of street outreach dates using our newly donated RTA bus to reach more geographic areas and respond more quickly to needs.
- Launch a community-led outreach approach that gathers local community members to build trust and increase service engagement with individuals living on the streets.
- Bring RNs and physicians into outreach efforts to identify urgent medical needs, support referrals, and increase eligibility and access to recuperative care.
- Utilize evidence-based engagement strategies to strengthen rapport, trust, and sustain participation in services and housing pathways.
- Forge additional partnerships with universities to expand our case management services.
- Continue to apply for grant funding to expand our services and reach.

## **Stewardship, Documentation, and Accountability**

Inland Compassion tracks outreach dates, event dates, and service outputs throughout the year to support program monitoring and continuous improvement. Totals in this report reflect internal logs that were labeled and dated across 2025.

## **Acknowledgements and Partners**

We are grateful for the students, volunteers, community members, and partners who made this year possible. Special thanks to the City of Moreno Valley Mayor and City Council, Grand Canyon University, and Cal Poly Humboldt University for partnering with us throughout the program.

## **Contact Information**

### **Inland Compassion**

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Mailing Address: 10927 Anemone Cir Moreno Valley CA, 92557

## Appendix A: Monthly Snapshot (Selected Metrics)

	01/2025 Homeless Outreach/Case Management	02/2025 Homeless Outreach/Case management	03/2025 Homeless Outreach/Case Management	04/2025 Homeless Outreach/Free Market/Case Management	05/2025 Homeless Outreach/Case Management	06/2025 Homeless Outreach/Case Management	07/2025 Homeless Outreach/Moral Free Market/Case Management	08/2025 Homeless Outreach/Case Management	09/2025 Homeless Outreach/On event/Case Management	10/2025 Homeless Outreach/Free Market/ Food Bank/Case Management	11/2025 Homeless Outreach/Free Market/ Food Bank/Case Management	12/2025 Outreach/Case Management	Total for 2025
Mental Health Health Referral	2	5	2	1	3	4	5	8	2	6	0	1	39
Birth Certificate Voucher	3	2	10	5	3	6	10	3	1	2	1	1	47
Substance Use Intake Referral	1	3	1	5	2	2	4	6	2	2	1	1	30
Transitional Housing Referral (Home Connect)	6	3	2	6	4	5	8	12	3	8	2	1	60
Narcan	52	136	78	100	108	128	180	69	36	78	134		1,099
Fentanyl Testing Strips	65	170	195	200	135	320	245	115	60	130	160		1,795
Intake for Case Management (completed intake assessments)	39	38	19	19	31	20	32	25	11	40	44	23	341
Wellness Kits Distributed	13	34	39	50	27	32	46	23	12	26	31		333
Meals Served	150	150	150	200	150	300	150	150			136	1	1,537
ID Voucher	6	15	25	30	11	13	9	6	4	7	3	1	130
Individuals Connected to Housing	11	12	2	12	6	7	12	6	4	6	11	4	93
Moral Free Market Participant Count/Events				70			286			298	1,082		1,736
Familys served	1	9	6	16	10	8	34	10	30	25	176	21	346
Number of Homeless Served	66	124	93	136	83	92	86	90	77	57	156	67	1,142
Street Outreach	13	34	40	50	27	32	45	23	12	26	111		428
Total Individuals Served	66	133	99	222	93	124	417	138	77	402	1,336	89	3,211
Dates of events:				4/27/25			7/27/2025			10/11/2025	11/16/2025, 11/23/2025		5 events
Dates of outreach:	01/23/25	2/13/2025, 2/20/2025	3/19/2025, 3/19/2025	04/03/2025, 04/17/2025	5/16/2025	6/28/2025	7/19/2025	08/16/2025	09/06/2025	10/15/2025	11/17/2025, 12/27/2025	16 outreach dates	

