



## **PAYMENTS AND CANCELLATIONS POLICY**

### **Fee Schedule**

Initial Phone Consultation – Free

Ketamine Infusion Treatments - \$500 each

### **Agreement to Pay**

**YOU ARE 100% RESPONSIBLE FOR ALL CHARGES, AND PAYMENT MUST BE MADE IN FULL BY CASH OR CREDIT CARD AT OR BEFORE TIME OF SERVICE.**

Insurance does not cover ketamine infusions. If your insurance is contracted to cover the charges for the office visit (usually CPT codes 99215, G2212), this benefit will be deducted from your amount due. It is YOUR responsibility to notify Happier You immediately if your insurance coverage lapses or changes. Rejected claims will be your financial responsibility.

If your insurance is not contracted in any way with Happier You, you may request a superbill to make your own claim or request we apply for this benefit using Reimbursify (if applicable). We will not speak to the insurance company on your behalf, and Happier You is exempt from any payment/reimbursement dispute between you and your insurance company.

### **Cancellations**

We understand life is hectic, and we wish to make the best of your time and ours. As such, the following cancellation policy has been implemented.

Infusions must be cancelled at least 48 hours in advance via e-mail, telephone, text, or voicemail.

Repeat/excessive cancellations may result in termination of the patient-provider relationship at provider's discretion.

By your signature below, you have read, understood, and agree to Happier You LLC's Payments and Cancellation Policy.

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_