



3624 Logan Ave • Waterloo, IA 50703-1049
Ph: (319) 232-2959 • info@craftguard.com • www.craftguard.com

Business Hours: (Central Time Zone)
9:00 a.m. to 5:00 p.m. Monday thru Friday
Saturday by appointment only
Closed: Sundays and Federal Holidays

Date customer shipped firearm: _____
Customer's Identification Letters: _____

2018 Work Order Form

Craftguard recommends this form (*front & back*) be completed by customer and enclosed with firearm shipment!
The "Owner" of a firearm or a valid licensed dealer with FFL may ship a firearm to Craftguard for metal refinishing.

Customer Identification: (*Please type or clearly print!*) **Leave blank those areas that do not apply!**

Owner's Name: _____ Cell Phone: _____
Business Name: _____ Phone: _____
Street Address: _____
City: _____ State: _____ Zip Code: _____
Email: _____ Website: _____

Federal Firearm License Number (<i>Dealers Only</i>)	FFL Expires: (month/year)	California CL No.
<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	____ / _____	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

Method of Payment: (<i>Please check or "X" one!</i>)					
<input type="checkbox"/> Check	<input type="checkbox"/> Money Order	<input type="checkbox"/> Cash	<input type="checkbox"/> VISA	<input type="checkbox"/> MasterCard	<input type="checkbox"/> Open Account (<i>Terms net 10-days</i>)
<input type="checkbox"/> COD (<i>UPS only</i>)					

Credit Card Users Only:
There is a \$5 fee for paying by credit card. Craftguard offers open account billing status (terms net 10 days) for dealers and established customers. Read credit card terms in the "Terms & Conditions" section on the bottom of this form.

Print Credit Card Number Below!

<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Expiration Date: ____ / ____ Month / Year	3 Digit Card No.: <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
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Card Holder's Signature: _____ *Note: Craftguard will not process credit card order without card holder's signature. Unsigned form will be returned and order placed on hold.*

Preferred Return Shipping Method: (<i>Please "check" or "X" appropriate service or services!</i>)		
<input type="checkbox"/> UPS Ground (<i>No additional charge</i>)*	<input type="checkbox"/> Parcel Post Ground (<i>No additional charge</i>)*	<input type="checkbox"/> COD (<i>UPS only</i>)
<input type="checkbox"/> Customer Pick-Up	<input type="checkbox"/> Other (<i>Specify!</i>) _____	
* Alaska & Hawaii cost extra. Shipping of products may cost extra.		

Customer Notification: (*Please specify method of notification - purpose for notification - and when to notify!*)

Terms & Conditions: Craftguard accepts credit card payment on the condition there will be "No Charge-Backs" by the customer or credit card company. Craftguard offers a customer satisfaction guarantee on all its finishes and coatings. If (within 30 days from invoice date) customer is not completely satisfied with work performed, return the weapon to Craftguard for either re-work or refund of money paid. Customer pays shipping costs to Craftguard. Craftguard pays return postage and insurance by UPS ground service. Payment in full is due upon completion of work. Open account terms are net 10-days. Any overpayment will be refunded with return order. Underpayment may delay shipment. Make check or money order payable to "Craftguard". All prices are subject to change without notice. In most cases, firearm must be completely disassembled before metal finish can be applied. Removing the stock from the weapon is NOT completely disassembling the firearm. Occasionally a firearm coating may require minor fitting. Craftguard is NOT RESPONSIBLE for broken or worn parts when disassembling and reassembling a gun. Craftguard is NOT RESPONSIBLE for heat damage. All work is subject to Craftguard's acceptance. All claims must be litigated in Black Hawk County, Iowa. **The act of customer sending metal finishing work to Craftguard mandates the customer agrees to all of Craftguard's "Terms and Conditions".**

CRAFTGUARD Appreciates Your Business!

