



Refund Policy

Services:

All packages for services offered by Advanced Energy Center, Health By Daniel, and or Sooner Oxygen Therapy are non-refundable. Once a service package has been purchased, there will be no refunds granted. However, we understand that circumstances might change, and our services are transferable. If you wish to transfer a purchased service package to another individual, please notify us at our office with the relevant details. Please note that all transfer requests are subject to approval. All Packages will expire 12 months to the date of purchase if not used.

Products:

For products purchased from Advanced Energy Center, Health By Daniel, and or Sooner Oxygen Therapy, we offer a refund policy based on the following criteria:

- **Defective Products:** If you receive a defective product, you have the option to request a refund within 30 days of the purchase date. To be eligible for a refund, you must provide evidence of the product's defect. This may include photographs or a detailed description of the defect. Once we have reviewed and confirmed the defect, a refund will be issued to the original payment method.
- **Unopened/Unused Products:** If you have purchased a product and it remains unopened and unused, you may request a refund within 30 days of the purchase date. To be eligible for a refund, the product must be in its original, unopened, and unused condition. Once the returned product



has been inspected and verified, a refund will be processed to the original payment method.

Please note the following:

- Refunds are not available for opened or used products.
- Shipping and handling charges are non-refundable.
- The customer is responsible for the cost of returning the product to us for a refund.
- Refunds will be processed within 7 days once the returned item has been received and inspected.

To initiate a refund request for a defective or unopened/unused product, please contact us within the 30-day window.

Contact Information:

If you have any questions or concerns regarding our refund policy, please contact us at advancedenergycenternorman@gmail.com, healthbydaniel@gmail.com, or sooneroxygen@gmail.com or (405)-928-3379, or (405)-928-8415.

This refund policy is effective as of 8-1-2022 and supersedes any prior refund policies.

Advanced Energy Center, Health By Daniel, and Sooner Oxygen Therapy

3750 W. Main St. 7 Park E Norman, OK. 73072

www.advancedenergycenternorman.com

advancedenergycenternorman@gmail.com,
healthbydaniel@gmail.com, and sooneroxygen@gmail.com



(405)-928-3379, and (405)-928-8415