



Refund Policy

Services:

All packages for services offered by Advanced Energy Center, Health By Daniel, and or Sooner Oxygen Therapy are non-refundable. Once a service package has been purchased, there will be no refunds granted. However, we understand that circumstances might change, and our services are transferable. If you wish to transfer a purchased service package to another individual, please notify us at our office with the relevant details. Please note that all transfer requests are subject to approval.

Products:

For products purchased from Advanced Energy Center, Health By Daniel, and or Sooner Oxygen Therapy, we offer a refund policy based on the following criteria:

- **Defective Products:** If you receive a defective product, you have the option to request a refund within 30 days of the purchase date. To be eligible for a refund, you must provide evidence of the product's defect. This may include photographs or a detailed description of the defect. Once we have reviewed and confirmed the defect, a refund will be issued to the original payment method.
- **Unopened/Unused Products:** If you have purchased a product and it remains unopened and unused, you may request a refund within 30 days of the purchase date. To be eligible for a refund, the product must be in its original, unopened, and unused condition. Once the returned product has been inspected and verified, a refund will be processed to the original payment method.



Please note the following:

- Refunds are not available for opened or used products.
- Shipping and handling charges are non-refundable.
- The customer is responsible for the cost of returning the product to us for a refund.
- Refunds will be processed within 7 days once the returned item has been received and inspected.

To initiate a refund request for a defective or unopened/unused product, please contact us within the 30-day window.

Contact Information:

If you have any questions or concerns regarding our refund policy, please contact us at advancedenergycenternorman@gmail.com, healthbydaniel@gmail.com, or sooneroxygen@gmail.com or (405)-928-3379, or (405)-928-8415.

This refund policy is effective as of 8-1-2023 and supersedes any prior refund policies.

Advanced Energy Center, Health By Daniel, and Sooner Oxygen Therapy

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