

OMNICRETE DEVELOPMENT, INC. - ESTIMATED ENERGY SAVINGS OF BUILDING WITH OMNICRETE

	A/C & Heated Square Footage	KWH Used Per Month Per Sq. Ft.	Average KWH Used Per Month	Average Cost Per KWH Per Month	Monthly Average Cost	- 1 - One Year	- 5 - Years	- 10 - Years	- 20 - Years	- 30 - Years
PROJECTED SAVINGS OF 4,950 SQ FT HOME:										
Average Conventional Home	4,950	1.170	5,814	0.1140	\$ 662.79	\$ 7,953	\$ 39,767	\$ 79,535	\$ 159,070	\$ 238,605
Omnichrete Home - Actual 3 Year Average (1)	4,950	0.253	1,250	0.1140	\$ 142.50	\$ 1,710	\$ 8,550	\$ 17,100	\$ 34,200	\$ 51,300
			Estimated Savings --->		\$ 520.29	\$ 6,243	\$ 31,217	\$ 62,435	\$ 124,870	\$ 187,305
PROJECTED SAVINGS OF 2,500 SQ FT HOME:										
Average Conventional Home	2,500	1.170	2,925.00	0.1140	\$ 333.45	\$ 4,001	\$ 20,007	\$ 40,014	\$ 80,028	\$ 120,042
Projected Omnichrete Home - 78.5% kwh Svgs	2,500	0.253	632.50	0.1140	\$ 72.11	\$ 865	\$ 4,326	\$ 8,653	\$ 17,305	\$ 25,958
			Estimated Savings --->		\$ 261.35	\$ 3,136	\$ 15,681	\$ 31,361	\$ 62,723	\$ 94,084

(1) This is based on exact electric bill of a home built with the Omnichrete process and completed in June 2007. We now have an analysis showing 36 monthly actual electrical bills for this 4,950 A/C and heated square foot building. The home is located in Osteen near Deltona in Volusia County. In August of 2010 Michael Santiago a field energy inspector official from Florida Power and Light visited the subject home located at 601 Tabatha Drive Osteen, Florida to do a complete home inspection and verification of the size of the home, meter accuracy test and an audit of the previous 24 monthly bills. The official findings of this audit and site visit may be view on our corporate website at <http://www.omnicrete.com>, click on the link that states "75% Verifiable Savings". The .253 KWH represents a 78.5% KWH savings on average KWH energy usage.

AVERAGE COST PER kwh PER MONTH: This rate may vary widely but it is the actual rate that is used in the test home in Osteen. What our focus is on is the KWH (Kilowatt Per Hour) used per month, per square foot, of each respective home. Using the KWH as a common denominator, one could compare various size houses without distortion.

MEANING OF THE ABOVE FIGURES: Assuming you are building a 4,950 Air Conditioned / heated Square Footage home and then held it for 30 years, your savings would be at approximately **\$187,305** at todays prices. However, everyone knows that over time, under normal conditions the Cost Per KWH per month will increase. Moreover if our Federal Government elected officials have their way and energy prices "necessary skyrocket" this savings could easy be over a half million dollars. For example, figures have been tossed around that energy costs could go over 100% or higher in the coming months or years. If that happens, energy savings over a 30 year period could reach as high as **\$374,610** (\$187,305 x 2) or more. If these massive savings are not enough, consider the protection from hurricanes, tornados, earthquakes, moisture, mold, termites, exterior radiation caused by nature or man, fire, high maintenance. As long a construction costs are reasonable which they are, It is truly a win / win scenario for the home owner.

YOUR DECISION IS SIMPLE, OMNICRETE IS THE ONLY SOLUTION - HERE'S WHY: Currently Omnichrete's construction costs are at or slightly above par with conventional types of construction and lower than the famous "Styrofoam" and "tilt wall" types of construction. If Omnichrete's costs are more than conventional the "payback" will be in months not years. With energy ratings over EIGHT times better than "code" (R-44.75) and actual documented proof of a 78.5% energy savings (see www.omnicrete.com) and cost comparable to other types of construction that offer only a fraction of the benefits that Omnichrete offers, **why would a serious buyer NOT build with the Omnichrete system?** As a bonus, if you're into "Green" and "Sustainable" Construction you've found it here with Omnichrete!

VERIFICATION AND ENDORSEMENTS: Omnichrete just received approval by Progress Energy's "New Construction High Performance Wall Construction" energy efficiency program. Also, Michael Santiago, FPL's field energy inspector commented that "in all my years in this business I've never seen anything come close to the energy efficiency that Omnichrete delivers". Now that's saying something. Michael may be contacted at (386) 785-8356.

WHITAKER ELECTRIC BILLS ANALYSIS - 4,950 AIR CONDITIONED SQ FEET

From August 2007 Thru July 2010

Mo #	Month	Meter Reading Date	Monthly KW Hrs. Used	Monthly Billing	Average Monthly Billing	Average Cost Per KW Hr.	# of Days	Average KW Hrs. Per Day	KW Hrs. Used / SF
1	Aug-07	7/24/07	971	\$ 106.09	\$ 106.09	0.109	32	30.3	0.209
2	Sep-07	8/22/07	791	\$ 87.56	\$ 96.83	0.111	29	27.3	0.154
3	Oct-07	9/21/07	1,657	\$ 191.21	\$ 128.29	0.115	30	55.2	0.335
4	Nov-07	10/22/07	1,194	\$ 133.34	\$ 129.55	0.112	31	38.5	0.249
5	Dec-07	11/20/07	984	\$ 107.42	\$ 125.12	0.109	29	33.9	0.192
6	Jan-08	1/25/08	1,403	\$ 158.11	\$ 130.62	0.113	35	40.1	0.331
7	Feb-08	2/25/08	811	\$ 88.83	\$ 124.65	0.110	31	26.2	0.169
8	Mar-08	3/25/08	808	\$ 88.53	\$ 120.14	0.110	29	27.9	0.158
9	Apr-08	4/23/08	698	\$ 77.30	\$ 115.38	0.111	29	24.1	0.136
10	May-08	5/22/08	1,103	\$ 121.06	\$ 115.95	0.110	29	38.0	0.215
11	Jun-08	6/23/08	1,405	\$ 158.57	\$ 119.82	0.113	32	43.9	0.303
12	Jul-08	7/23/08	1,574	\$ 179.55	\$ 124.80	0.114	30	52.5	0.318
13	Aug-08	8/22/08	1,331	\$ 160.22	\$ 127.52	0.120	30	44.4	0.269
14	Sep-08	9/22/08	2,194	\$ 274.40	\$ 138.01	0.125	31	70.8	0.458
15	Oct-08	10/21/08	1,247	\$ 153.22	\$ 139.03	0.123	29	43.0	0.244
16	Nov-08	11/19/08	803	\$ 94.98	\$ 136.27	0.118	29	27.7	0.157
17	Dec-08	12/22/08	845	\$ 99.66	\$ 134.12	0.118	33	25.6	0.188
18	Jan-09	1/26/09	1,839	\$ 225.97	\$ 139.22	0.123	35	52.5	0.433
19	Feb-09	2/24/09	1,093	\$ 127.86	\$ 138.63	0.117	29	37.7	0.213
20	Mar-09	3/25/09	846	\$ 98.76	\$ 136.63	0.117	29	29.2	0.165
21	Apr-09	4/23/09	869	\$ 101.28	\$ 134.95	0.117	29	30.0	0.170
22	May-09	5/22/09	1,144	\$ 133.25	\$ 134.87	0.116	29	39.4	0.223
23	Jun-09	6/23/09	1,592	\$ 189.32	\$ 137.24	0.119	32	49.8	0.343
24	Jul-09	7/23/09	1,198	\$ 138.55	\$ 137.29	0.116	30	39.9	0.242
25	Aug-09	8/21/09	1,865	\$ 224.53	\$ 140.78	0.120	29	64.3	0.364
26	Sep-09	9/22/10	1,992	\$ 244.24	\$ 144.76	0.123	32	62.3	0.429
27	Oct-09	10/21/10	1,522	\$ 182.83	\$ 146.17	0.120	29	52.5	0.297
28	Nov-09	11/19/10	917	\$ 108.00	\$ 144.81	0.118	29	31.6	0.179
29	Dec-09	12/22/10	1,081	\$ 127.99	\$ 144.23	0.118	33	32.8	0.240
30	Jan-10	1/26/10	1,565	\$ 168.46	\$ 145.04	0.108	35	44.7	0.369
31	Feb-10	2/24/10	1,125	\$ 116.53	\$ 144.12	0.104	29	38.8	0.220
32	Mar-10	3/25/10	981	\$ 98.90	\$ 142.70	0.101	29	33.8	0.192
33	Apr-10	4/23/10	830	\$ 84.71	\$ 140.95	0.102	29	28.6	0.162
34	May-10	5/24/10	1,124	\$ 114.90	\$ 140.18	0.102	31	36.3	0.235
35	Jun-10	6/23/10	1,544	\$ 163.41	\$ 140.84	0.106	30	51.5	0.312
36	Jul-10	7/23/10	2,044	\$ 216.34	\$ 142.94	0.106	30	68.1	0.413
Total . . .			<u>44,990</u>	<u>\$ 5,145.88</u>		<u>4.091</u>	<u>1,096</u>	<u>1,473.1</u>	<u>9.287</u>
Monthly Averages . . .			<u>1,250</u>	<u>\$ 142.94</u>		<u>0.114</u>	<u>30</u>	<u>40.92</u>	<u>0.258</u>

Here is the solid proof of the energy efficiency of this system:

I personally live in a condo on the beach in Flagler County Florida with another condo above me, below me and next to me. This is hardly a good comparison to a single family home with extreme temperatures on all sides and including the ceiling but it is an actual **per square foot** comparison. My condo averages 1.201 Kilowatt hours per square foot per month. The Whitaker's home over a three year period of time averages .258 KWH per square foot per month. That is approximately 78.5 percent savings in usage. This is the ONLY way to get an accurate comparison; **Kilowatt hours per square foot of living space per month**. *Len Terry, Inventor / Patent Holder / CEO and President*

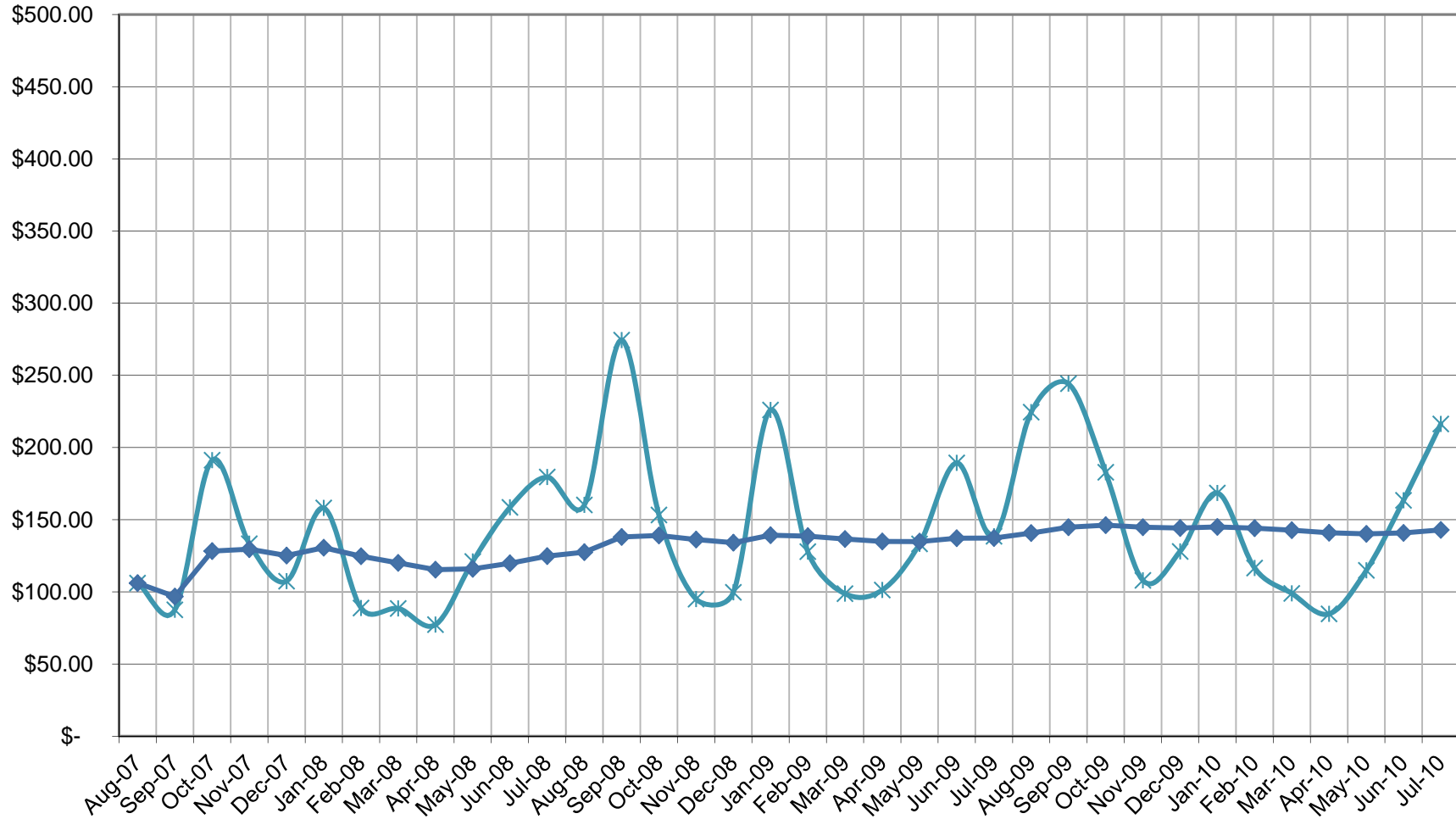
My Condo's Electric KWH Per Square Foot Per Month Usage	1.201 kwh
Whitakers Electric KWH / Square Foot / Month Usage	0.258 kwh
Savings . . .	<u>0.943 kwh</u>
Percent Savings (.943 divided by 1.201)	<u>78.5%</u>

You may compute Whitaker's energy savings compared to your home - here's how:

Take your current home's average usage of Kilowatt hours per month from your bills and divide that number by your air conditioned / heated square footage of your home. Be sure to factor in the number of usage days on your bill compared to 30 days. For example, if your usage days are 29, then multiply your Kilowatt hours (KWH) by 30/29 (or 1.034) to get a true 30 day average of KWH usage. If your bill for example is for 32 usage days, then multiply your KWH by 30/32. This result will give you the average KWH used per square foot per 30 day month. Then subtract 24.5 from your KWH per square foot per month. Take that result and divide by your KWH per square foot per month and you will get Whitaker's percentage savings as compared to your current home. Look at what I did in my calculations above if you get confused. By the way, I am a degreed accountant and therefore I base all my decisions on financial comparisons using a fixed common diameter such as living square footage per month.

Whitaker Residence - Electric Bills Graph 36 Months From August 10th 2007 Through July 10th 2010

4,950 Living / Air Conditioned Square Feet





Let us L.E.E.D. you to an energy efficiency experience found nowhere else on earth. Just DO THE MATH . . .

September 8, 2010

Re: Example of Energy Savings of Omnicare Construction Process

To Whom This May Concern,

We just received the conclusion of the FPL Financial and home site Audit. FPL's conclusion is a bit confusing on the surface but makes perfect sense after considering their premise of analysis.

Most, if not all of the contacts FPL Energy Audit Department receives are from customers complaining about high energy bills and questions as to how to make a home more energy efficient. FPL is therefore geared to seek ways of decreasing power consumption through the use of state of the art energy efficiency measures. When Omnicare contacted FPL to have an audit done for a specific home where the Omnicare process was used, it was for the specific purpose to verify the extremely low energy bills; certainly not what they are used to. As a matter of fact the home energy auditor said that he never gone to a home because of low bills.

The actual home site auditor from FPL was Michael Santiago (386) 785-8356. Michael spent 3.5 hours at the home on Monday August 30th 2010. His audit consisted of a detail verification of the meter's accuracy, size of the home, the usage of EVERY appliance and an estimated time per day that appliance was used, including but not limited to the average temperature the thermostat normally is set on throughout an average day and the hours of use of the oven and average temperature when oven is in use and on and on. Also, Michael measured the entire parameter of the home with a measuring wheel to determine the exact size of the home in square footage. He went up into the attic and measured the spray-in-foam on the underside of the roof trusses to determine the calculated "R" value.

Meanwhile the audit department verified bills over a 24 monthly period making sure the meter reading flowed from one billing cycle to the next accurately.



Let us L.E.E.D. you to an energy efficiency experience found nowhere else on earth. Just DO THE MATH . . .

Attached you will find their conclusion. It was found that this subject property if insulated as efficiently as possible using the exact type of ceiling and wall insulation that was used and considering averaging in the habits of the homeowners, their bill should be \$385.00 for the immediate prior month (summer time). Keep in mind this is not indicating what a normal home with a square footage of 4,950 air conditioned square footage should be, but the BEST CASE SCENARIO in a perfect energy efficient environment. The calculated energy billing should come up to the amount of the actual billing paid in a perfect scenario. As shown, the billing for that month is \$217.00 which reflects an additional savings above their calculated amount of \$389.00 (this is a calculated # - add the \$217.00 + the unassigned amount of \$172.00) which is 44.2% ($\$172.00 / \389.00) more efficient than the best possible scenario. The only way to make their formula work is to place a negative \$172.00 in the additional amount so the column adds down to the actual billing. Normally this line would have a plus number which would represent how far over the actual bill was over their calculated efficiency levels.

In fact, the actual average billing over a 36 month time frame is only \$141.00 per month which compared to other homes is a 75% KWH energy usage reduction (see Omnicrete's website). Still doubting? Just take your own home and average out your bills over the previous 24 months and divide that by your air conditioned square footage and see what you get. This subject home equates out to a \$0.34 per square foot per year ($\$141.00 \times 12 / 4,950$). Do your numbers and compare them and see what you get and then compare your numbers to this subject property's of \$0.34 per square foot of air conditioned space. You'll be as amazed as the FPL Energy specialists.

Sincerely,

Omnicrete Development, Inc.

Len Terry

Leonard R. Terry
CEO/President/Inventor/Patent Holder
len.terry@omnicrete.com



Home Energy SURVEY

ROBERT WHITAKER
601 TABATHA DR
OSTEEN, FL 32764

1249971043
601 TABATHA DR

Whitaker Household Energy Report

FPL is making it simple to understand energy use and save money on electric bills. That's because we offer a wide variety of programs and tips to help keep bills down and become energy efficient.

This report has money-saving ideas selected just for you, including:

- Powerful FPL programs to simplify making your home energy efficient, and
- Easy and effective tips to control your appliances - and your electric bill.

Our programs and tips are easy to use, so you can start saving right away. And when you're in control of your energy usage, you'll see that saving money has never been simpler. You can see this report through FPL's Online Home Energy Survey at www.fpl.com. And, if you have questions just call us at 1-800-347-3132.

Click and save. Energy efficient products are now available online. Shop now at our online energy store <http://www.fpl.com/store.shtml>.

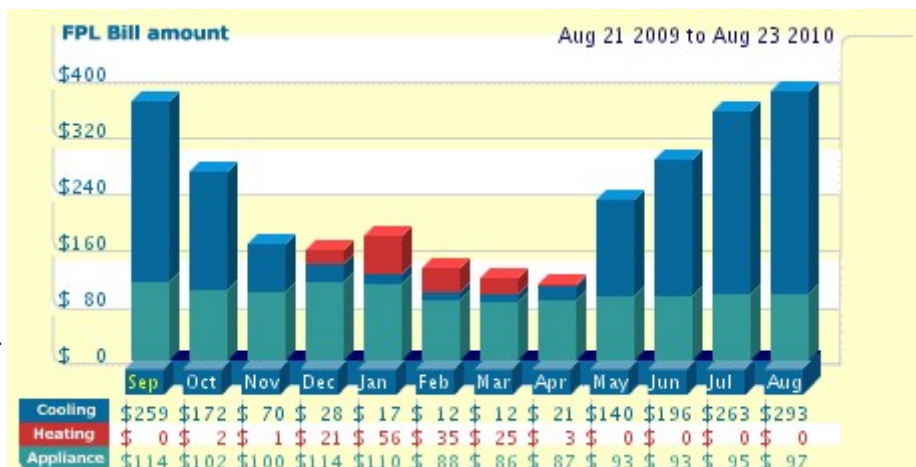
How Weather Affects Your Bills

This graph compares your FPL bill with monthly average high outdoor temperatures. Changes in the weather alone can significantly impact your bill because your air conditioner runs longer in hot weather, even if you never change the thermostat setting. Heating your home in winter can cost 2 to 3 times as much as cooling it. And the colder the weather, the longer your heater will run.



Your Monthly Appliance, Heating & Cooling Costs

This graph is a breakdown of how much money you spend running appliances, and cooling and heating your home each month. This unique way of looking at your bill will show you that cooling and heating costs change with the seasons even though appliance costs tend to remain about the same.



Your Bill Breakdown

This chart shows how individual appliances contributed to your August energy bill. Remaining unassigned dollars can result from small appliances not included in the survey and normal differences between the actual energy used by your appliances and FPL's estimates.

Appliance	Cost	Percent
Cooling & Heating	\$ 286	132 %
Entertainment	\$ 29	13 %
Water Heating	\$ 24	11 %
Home Office	\$ 15	7 %
Refrigerators	\$ 11	5 %
Laundry	\$ 10	5 %
Ceiling Fans	\$ 7	3 %
Cooking	\$ 3	1 %
Other Appliances	\$ 3	1 %
Lighting	\$ 1	0 %
Unassigned	\$ -172	-79 %
Total Bill Amount	\$ 217	100%

Powerful Programs - Super Savings

FPL programs simplify making your home energy efficient.

Get With The Program That Pays - On Call

FPL's On Call program is the easiest way to save up to \$137 per year on your electric bills. By going "On Call", you agree to let FPL occasionally cycle off select appliances for short periods - only when absolutely necessary - to help conserve energy during heavy demand. In exchange, FPL will credit your monthly electric bill, even when the program is not activated.

Your Home's Insulation

Quick tip: The insulating power or "R-value" measures insulation's ability to keep cool air in the house in summer and warm air in the house in winter. Homes built after 1982 are required to have R-19 ceiling insulation, which is the level that FPL recommends.

Here's some good news: Your home's ceiling is already well insulated with R-20 or higher and saving you money every month. Adding more insulation is not recommended.

A Simple Duct Test Can Save You Money

Quick tip: Two-thirds of all homes have leaky A/C ducts that go undetected. These leaks allow cool air to escape into the attic, which causes electric bills to go up and affects the comfort and air quality inside the home.

Here's some good news: When FPL inspected your A/C ducts on (2010-08-30) we did not find any leaks!



FPL

700 Universe Blvd. • Juno Beach, FL 33408

FPL Makes Replacing Your A/C System Easy and Affordable

Quick tip: The average life of an A/C system is about 10 years. If your A/C system is 10 years or older, needs frequent repairs or just doesn't cool like it used to, it may be time to replace it with a new high efficiency model. If so, FPL can help by providing:

- Expert information and advice - FPL's A/C Buying Guide and 3-step buying process help you choose the system that's right for you.
- A selection of contractors you can trust - We'll help make it easier to choose a contractor by providing a list of participating independent contractors who have been evaluated by FPL and have a record of good reviews from our customers.
- FPL rebates to help you pay - Purchase a qualifying A/C system from an FPL Participating Independent Contractor and you'll receive an FPL rebate off the purchase price.
- FPL will follow up with you - Purchase a qualifying A/C system from an FPL Participating Independent Contractor and we'll contact you by mail when the job is done to see how it went. How important is your opinion? It's what keeps a contractor on our list.

FPL's A/C Buying Guide and selection of contractors you can trust are available at www.fpl.com or 1-800-DIAL-FPL (1-800-342-5375).

Replace your old heat pump with a new high-efficiency model and start saving electric bills.

- In addition to lowering summer bills, heat pumps are the most efficient way to heat your home.
- Shopping tip: Ask for a system with a SEER (Seasonal Energy Efficiency Rating) of 14 or higher. Buy your system from an FPL Participating Independent Contractor, and you'll qualify for an FPL rebate.

See what you can save:

New Heat Pump - Whole house

New AC Efficiency	Total Annual Savings	Cooling Savings	Heating Savings	Life-Cycle Savings	FPL Incentive Payment (Estimated)
14 SEER Heat Pump	\$ 259	\$ 259	\$ 0	\$ 3108	\$ 165
16 SEER Heat Pump	\$ 318	\$ 318	\$ 0	\$ 3816	\$ 500

* FPL estimates the efficiency of your current equipment to be 9 SEER.

New Heat Pump - Whole house

New AC Efficiency	Total Annual Savings	Cooling Savings	Heating Savings	Life-Cycle Savings	FPL Incentive Payment (Estimated)
14 SEER Heat Pump	\$ 211	\$ 206	\$ 5	\$ 2532	\$ 140
16 SEER Heat Pump	\$ 261	\$ 253	\$ 8	\$ 3132	\$ 405

* FPL estimates the efficiency of your current equipment to be 9 SEER.

Top Tips To Save You Money

Easy and effective tips to control your appliances - and your electric bill.



Purchase Energy Efficient Products

"Strolling the aisles" for energy-efficient products is now easier than ever with FPL's easy-to-use and fully-stocked online energy store. A variety of energy-efficient products are now available. Shop today at <http://www.fpl.com/store.shtml>.

Making Your A/C System Work for You

Quick tip: Cooling and heating is the largest energy cost in most homes, but it can also be the easiest to control by making simple changes in thermostat settings, often without sacrificing comfort.

Check Your Thermostat

Save up to \$72 each year by heating your home at 68 degrees with the thermostat fan switch on "auto." To save even more, lower your thermostat to 65 degrees or cooler at bedtime or when you're away from home.

Vacation Tip -When leaving home for vacation, you can help prevent mold and mildew from developing in your vacant home by controlling the humidity inside. You can accomplish this and still manage your energy costs by setting your thermostat to 85 degrees and the thermostat fan switch to "AUTO." This setting helps your central air conditioner control humidity more effectively.

Use Fans -Reduce your A/C costs and keep your home comfortable by using ceiling fans to circulate the air when the room is occupied. Fans allow you to set your thermostat higher and still feel cool.

- Fans add about \$7 per month to your bill.
- Turn off your fans when you leave the room. A fan that runs all the time costs about \$7 a month.

Keep your A/C unit clean and clear

- Keep all of your interior doors and vents open to help your A/C circulate air more efficiently.
- Keep leaves and shrubbery at least 18 inches away from your outdoor unit to avoid blocking the airflow.
- Protect your air quality - Do not keep cleaning products in the same closet as your indoor A/C unit, otherwise the fumes from these products may be circulated throughout your home.

Keep Sunlight out during summer months - Close your blinds, drapes and shades during the hottest time of day.

The Best Ways to Save With Your Water Heater

Quick tip: Heating water for showers, laundry and dishwashing is a major user of energy in most homes. FPL has these tips to help you use less hot water, and save on your electricity and water bills.

Showers Showers are typically the largest use of hot water.

Is your water heating dollar going down the drain? If your existing showerhead can fill a gallon jug in less than 24 seconds, then replacing it with a water-conserving showerhead could save \$50 per year. Shopping tip: Look for showerheads rated at 2.5 gallons per minute.

Dishwashing

Avoid pre-rinsing dishes before putting them in the dishwasher - use your rinse cycle instead. It can save up to \$70 per year.

- Run your dishwasher instead of hand washing because it uses 1/3 less water.
- Wash only full loads, and use no-heat drying.
- If you have an energy-saving cycle, using it will shorten the run time and save gallons of water.



Laundry

- 90% of the energy used to wash clothes is from heating the water, so use cold water whenever possible.
- When you must wash in hot water, save by adjusting the water level on your washing machine to match the load size.
- Always use a cold rinse.
- Shopping tip: When it's time to replace your clothes washer, consider a front-loading machine. These models use less water, and save dryer time and energy by spinning clothes faster.

Set your water heater for savings -

- Your water heater is set at the safe and energy-saving temperature of 120 degrees.
- Turn off your water heater only when you will be away for a few days or longer. Using a timer or turning off the water heater between daily uses only saves about \$2 a month.

Alternative Water Heaters

- Solar Water Heating System - uses the sun's energy to heat your water all year long.
- Heat Recovery Unit - recycles waste heat from your central A/C so your water heater uses less energy to heat water. This system only produces hot water on days when your A/C is being used.

Alternative water heaters may save money if you have a large family, but they also take some time to pay for themselves.

Are Your Appliances Running Away With Savings?

More easy ways to manage your household appliances

Dryer

- Keeping the lint filter clean is one simple way to increase the efficiency and lifespan (and decrease the operating costs) of your dryer. Just removing the lint from the filter isn't always enough. The fine mesh of most dryer filters can be clogged in ways that aren't obvious at a casual glance. Sometimes softener sheets can cause waxy build-ups on lint screens that require a little extra effort, usually no more than a quick scrub and rinse in warm, soapy water to remove.
- Many modern dryers also use moisture sensors rather than ordinary timed cycles, and residue from dryer sheets can coat the sensors and interfere with their ability to function properly. Cleaning the sensor screen with a little detergent and a soft brush, and wiping off the sensor itself with a cotton ball and some rubbing alcohol can rectify this problem.
- Don't overload the dryer.
- Avoid over-drying clothes by using the auto sensor function on your dryer, if you have one. If not, try setting the timer 15 minutes less than usual and see if the clothes are dry.
- Shopping tip: When it's time to replace the clothes dryer, buy a model that has an auto-dry sensor. This detects when clothes are dry and automatically turns the dryer off to avoid over-drying and wasting energy.

Cooking and Other Appliances

- Cook with your toaster or microwave ovens when possible. They're more energy efficient than your oven, and add less heat to your kitchen, which reduces the impact on your air conditioner.
- Use the self-cleaning cycle on your oven only for major cleaning jobs, and start the cycle when the oven is already hot.
- Plan oven cooking so that several items can be prepared at one time, at the same temperature.
- Home office shopping tip: Look for equipment with the EPA 'Energy Star' rating - it uses half the energy.

Billing and Payment Options



FPL

700 Universe Blvd. • Juno Beach, FL 33408

FPL Budget Billing

Help make your monthly electric bill more predictable! FPL's Budget Billing helps you forecast monthly energy costs and better plan your finances. You'll pay an average amount that is approximately the same each month. If you were on FPL Budget Billing this month, your bill would have been \$155.33. Learn more at www.FPL.com or call 1-800-DIAL-FPL for enrollment details.

This graph illustrates the difference in your electric bills over the past year and what you would have paid with FPL Budget Billing. Amounts vary slightly because they are recalculated monthly.



FPL E-Mail Bill

With FPL E-Mail Bill, receiving, reviewing and paying your FPL bill online is as easy as receiving an e-mail. It's the same bill detail you receive in the mail ... just online. It's free of charge and easy to use, too. Learn more about FPL E-Mail Bill at www.fpl.com or call 1-800-DIAL-FPL for enrollment details.

Thanks for participating in FPL's Home Energy Survey. This report updates automatically each month with your latest billing information. See it at www.FPL.com.

This audit report is a guideline for estimating costs and reducing electricity use, based on estimates reflecting your home's measurements and complying with Florida rules and good engineering practices. Actual costs and savings may differ from engineering practices. Actual costs and savings may differ from estimates due to differing energy use patterns.

FPL does not guarantee audit findings, estimates, or recommendations and is not liable for acts or omissions of any person who implements audit recommendations.





CUSTOMER NAME: ROBERT W WHITAKER DATE: 8/30/2010
 ADDRESS: 601 TABATHA DR OSTEEN 32764
 PHONE: (407) 328-3099
 BILL ACCOUNT NUMBER: 1249971043 METER NUMBER: 7C 41871 DISTRICT:
 FPL REPRESENTATIVE NAME: Michael Santiago FPL CONTACT PHONE: (386) 785-835

Customer Billing Inquiry Summary

FPL hopes that the information below provides some helpful answers to your inquiry. Many factors can impact your electrical usage and billing. After careful review of your account, FPL believes that the following are the primary cause(s) of your high bill inquiry.

- Weather Related
- Under/Over Read
- Energy Use
- Other
- Equipment/Appliances Issues
- Billing Issues
- Condition of Home
- Estimated Bill
- Meter Condition
- Switched Meters

Meter Analysis

Previous Meter Reading: 48342 Last Read Date: 8/23/10 Average KWH/Day: 64
 Current Meter Reading: 48721 Current Usage: 379 Current KWH/Day: 54
 Next Projected Bill Based on Current Reading: \$ 194.91 (Excludes taxes, fees, and may vary based on fluctuations in daily usage.)

Item	Plate Wattage	Actual Wattage	Comments
Hot Water Tank	1,500	1,364	TL W/H 1.4kw=0.18ct per hour

The field load test indicates that the meter serving your home is measuring your usage accurately

Comments:

Meter completely stops, Tankless water heater OK, meter ok

This report provides information to address your bill inquiry. For a more complete and comprehensive analysis use this report along with the Home Energy Survey for additional energy saving tips.

For additional energy information, please visit our website at www.fpl.com.



Audit of Financial Activity

This document provides a detailed history of the financial activity on your FPL account, and is provided at your request. All charges and credits made to your account are included, along with the meter readings and energy use. If you have any questions regarding this document, please contact FPL at 1-888-738-1866

Name: ROBERT W WHITAKER
Service Address: 601 TABATHA DR
OSTEEN, FL 32764
Bill Account: 12499-71043
Completed On: September 1 2010

Line	Description	Date	Reading	KWH	Debit (\$)	Credit (\$)	Balance (\$)
1	Current Balance	09/01/10					216.94
2	Electric Bill 07/23/10-08/23/10	8/23/10	48342	1994	216.94		216.94
3	Payment	8/20/10				237.09	0.00
4	Electric Bill 06/23/10-07/23/10	7/23/10	46348	2182	237.09		237.09
5	Payment	7/21/10				163.41	0.00
6	Electric Bill 05/24/10-06/23/10	6/23/10	44166	1544	163.41		163.41
7	Payment	6/21/10				114.90	0.00
8	Electric Bill 04/23/10-05/24/10	5/24/10	42622	1124	114.90		114.90
9	Payment	5/21/10				84.71	0.00
10	Electric Bill 03/25/10-04/23/10	4/23/10	41498	830	84.71		84.71
11	Payment	4/22/10				98.90	0.00
12	Electric Bill 02/24/10-03/25/10	3/25/10	40668	981	98.90		98.90
13	Payment	3/24/10				116.53	0.00

14	Electric Bill 01/26/10-02/24/10	2/24/10	39687	1125	116.53		116.53
15	Payment	2/16/10				95.91	0.00
16	Electric Bill 12/22/09-01/26/10	1/26/10	38562	1565	168.46		95.91
17	Issue Fuel Refund	1/26/10				72.55	-72.55
18	Payment	1/11/10				127.99	0.00
19	Electric Bill 11/19/09-12/22/09	12/22/09	36997	1081	127.99		127.99
20	Payment	12/9/09				108.00	0.00
21	Electric Bill 10/21/09-11/19/09	11/19/09	35916	917	108.00		108.00
22	Payment	11/10/09				182.83	0.00
23	Electric Bill 09/22/09-10/21/09	10/21/09	34999	1522	182.83		182.83
24	Payment	10/13/09				244.24	0.00
25	Electric Bill 08/21/09-09/22/09	9/22/09	33477	1992	244.24		244.24
26	Payment	9/10/09				224.53	0.00
27	Electric Bill 07/23/09-08/21/09	8/21/09	31485	1865	224.53		224.53
28	Payment	8/12/09				138.55	0.00
29	Electric Bill 06/23/09-07/23/09	7/23/09	29620	1198	138.55		138.55
30	Payment	7/13/09				189.32	0.00
31	Electric Bill 05/22/09-06/23/09	6/23/09	28422	1592	189.32		189.32
32	Payment	6/11/09				133.25	0.00
33	Electric Bill 04/23/09-05/22/09	5/22/09	26830	1144	133.25		133.25
34	Payment	5/13/09				101.28	0.00
35	Electric Bill 03/25/09-04/23/09	4/23/09	25686	869	101.28		101.28
36	Payment	4/14/09				97.93	0.00
37	Electric Bill 02/24/09-03/25/09	3/25/09	24817	846	98.76		97.93
38	Issue Fuel Refund	3/25/09				0.83	-0.83
39	Payment	3/16/09				127.86	0.00
40	Electric Bill 01/26/09-02/24/09	2/24/09	23971	1093	127.86		127.86
41	Payment	2/17/09				225.97	0.00
42	Electric Bill 12/22/08-01/26/09	1/26/09	22878	1839	225.97		225.97
43	Payment	1/12/09				99.66	0.00
44	Electric Bill 11/19/08-12/22/08	12/22/08	21039	845	99.66		99.66
45	Payment	12/9/08				94.98	0.00

46	Electric Bill 10/21/08-11/19/08	11/19/08	20194	803	94.98		94.98
47	Payment	11/8/08				153.22	0.00
48	Payment	10/24/08				274.40	153.22
49	Electric Bill 09/22/08-10/21/08	10/21/08	19391	1247	149.10		427.62
50	Late Payment Charge	10/15/08			4.12		278.52
51	Return Check	10/9/08			274.40		274.40
52	Payment	10/3/08				274.40	0.00
53	Electric Bill 08/21/08-09/22/08	9/22/08	18144	2194	274.40		274.40
54	Payment	9/2/08				160.22	0.00
55	Electric Bill 07/23/08-08/21/08	8/22/08	15950	1331	160.22		160.22
56	Payment	8/4/08				179.55	0.00



Let us L.E.E.D. you to an energy efficient and Cost Effective Construction experience found nowhere else on earth, where ZERO energy is expected: -Just DO THE MATH... L Terry

ENERGY COMPARISON ANALYSIS DISCLAIMER

The following 24 monthly power bills were provided to the patent holder by the home owner, Robert Whitaker. The power bills are applicable to Mr. Whitaker's personal residence located at 601 Tabatha Drive Osteen, FL 32764.

The power bills and the corresponding analysis prepared by the patent holder have been verified by FPL (See FPL Audit and Site Inspection Data). Mr. Whitaker has reviewed and approved the attached analysis and agrees to the findings of a 78.5% energy savings based on the following assumptions:

1. Omnicrete exterior wall system was used on all exterior walls of this residence.
2. Mr. Whitaker used the Icyene product, which is a spray on foam insulation application applied directly to the underside of the roof trusses and sheathing.
3. Double pane insulated "Low-E" windows were used.
4. A light colored standing seam metal roof with Titanium underlayment was used as a finished roof.

The underlying assumption on the following analysis is that the basic common denominator in determining energy consumption comparison is the energy usage (kilowatts per hour) per square foot of heated / air conditioned space per month. Using costs of heating and cooling would skew comparisons since energy rates vary widely from location to location.

If anyone should take issue with anything contained in the attached analysis please notify the patent holder at the below email address.

Sincerely,

Omnicrete Development, Inc.

Len Terry

Leonard R. Terry
CEO/President/Inventor/Patent Holder
len.terry@omnicrete.com

Page 1 of 1

Omnicrete Development, Inc.

2450 North Oceanshore Boulevard • Suite B-208 • Flagler Beach, Florida USA 32136-2791
Office 407.792.4560 • website www.omnicrete.com • email len.terry@omnicrete.com



Florida Power & Light Company
 PO Box 025576
 Miami, FL 33102

/ 3* FPL **AUTOMATIC BILL PAY - DO NOT PAY ***

Please request changes on the back.
 Notes on the front will not be detected.

The amount enclosed includes the following donation:

FPL Care To Share \$ _____

B 3,4,7 2316 2

#BWNDJNQ *** AUTO **HO 6402
 #9952143BQ349174# 1 013415
 ROBERT W WHITAKER
 601 TABATHA DR
 OSTEEN FL 32764-9312

Auto Paid

Make check payable to FPL in U.S. funds
 and mail along with this coupon to:

FPL
 GENERAL MAIL FACILITY
 MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$106.09	Aug 14 2007	\$

Your electric statement

Account number: 12499-71043

For: Jun 22 2007 to Jul 24 2007 (32 days)

Customer name: ROBERT W WHITAKER

Statement date: Jul 24 2007

Service address: 601 TABATHA DR

Next meter reading: Aug 22 2007

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
57.05	57.05 CR	0.00	0.00	106.09	\$106.09	Aug 14 2007

Meter reading - Meter 7C41871

Current reading 01814
 Previous reading - 00843
 kWh used 971

Energy usage
 kWh this month 971
 Service days 32
 kWh per day 30

****The electric service amount includes the following charges:**

Customer charge: \$5.34
 Fuel: \$51.41
 (First 1000 kWh at \$0.052950)
 (Over 1000 kWh at \$0.062950)
 Non-fuel: \$40.32
 (First 1000 kWh at \$0.041530)
 (Over 1000 kWh at \$0.051850)

We moved in to house!

Amount of your last bill 57.05
 Payment received - Thank you 57.05 CR
 Balance before new charges \$0.00

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount 97.07**
 Storm charge 0.99
 Gross receipts tax 2.51
 Utility tax 5.52
 Total new charges \$106.09

Total amount you owe \$106.09

FPL automatic bill pay - DO NOT PAY

- NOTICE: A late payment charge of 1.50% will apply if not paid by August 14, 2007, and your account may be subject to being billed an additional deposit.
- A portion of your electric bill reflects a Storm Charge approved in a financing order by the Florida Public Service Commission. A separate legal entity is the owner of all rights to the Storm Bond Repayment Charge. FPL is merely acting as a collection agent or servicer for this separate legal entity.
- The amount due on your account will be drafted automatically on or after August 04, 2007. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.



Florida Power & Light Company
 PO Box 025576
 Miami, FL 33102

Please have your account number ready when contacting FPL.
 Customer service: 1-800-226-3545
 Outside Florida: 1-800-226-3545
 To report power outages: 1-800-4OUTAGE (468-8243)
 Hearing/speech impaired: 1-800-432-6554 (TTY/TDD)



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL **AUTOMATIC BILL PAY - DO NOT PAY** *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____

B 3 2316 0

#BWNDJNQ *** AUTO ***HO 6402
#9952143BQ349174# 1 012672
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$87.56	Sep 12 2007	\$

Your electric statement

Account number: 12499-71043

For: Jul 24 2007 to Aug 22 2007 (29 days)

Customer name: ROBERT W WHITAKER

Statement date: Aug 22 2007

Service address: 601 TABATHA DR

Next meter reading: Sep 21 2007

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
106.09	106.09 CR	0.00	0.00	87.56	\$87.56	Sep 12 2007

Meter reading - Meter 7C41871

Current reading 02605
Previous reading - 01814
kWh used 791

Energy usage
kWh this month 791
Service days 29
kWh per day 27

****The electric service amount includes the following charges:**

Customer charge: \$5.34
Fuel: \$41.88
(First 1000 kWh at \$0.052950)
(Over 1000 kWh at \$0.062950)
Non-fuel: \$32.86
(First 1000 kWh at \$0.041530)
(Over 1000 kWh at \$0.051850)

Amount of your last bill 106.09
Payment received - Thank you 106.09 CR
Balance before new charges \$0.00
New charges (Rate: RS-1 RESIDENTIAL SERVICE)
Electric service amount 80.08**
Storm charge 0.81
Gross receipts tax 2.07
Utility tax 4.60
Total new charges \$87.56

Total amount you owe \$87.56

FPL automatic bill pay - DO NOT PAY

- NOTICE: A late payment charge of 1.50% will apply if not paid by September 12, 2007, and your account may be subject to being billed an additional deposit.
- A portion of your electric bill reflects a Storm Charge approved in a financing order by the Florida Public Service Commission. A separate legal entity is the owner of all rights to the Storm Bond Repayment Charge. FPL is merely acting as a collection agent or servicer for this separate legal entity.
- The amount due on your account will be drafted automatically on or after September 02, 2007. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- FPL is working every day to improve the quality of your overall electric service. A stronger system will provide the quality service you expect today and in the future. Learn about reliability work in your neighborhood. Log in to your account at www.FPL.com/neighborhood.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 1-800-432-6554 (TTY/TDD)



Florida Power & Light Company
 PO Box 025576
 Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
 Notes on the front will not be detected.

The amount enclosed includes the following donation:
 FPL Care To Share \$ _____

B 2,3,4,7 2316 2

#BWNDJNQ *** AUTO ***HO 6402
 #9952143BQ349174# 1 013280
 ROBERT W WHITAKER
 601 TABATHA DR
 OSTEEN FL 32764-9312

Auto Paid

Make check payable to FPL in U.S. funds
 and mail along with this coupon to:

FPL
 GENERAL MAIL FACILITY
 MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$191.21	Oct 12 2007	\$

Your electric statement

Account number: 12499-71043

For: Aug 22 2007 to Sep 21 2007 (30 days)
 Customer name: ROBERT W WHITAKER
 Service address: 601 TABATHA DR

Statement date: Sep 21 2007
 Next meter reading: Oct 22 2007

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
87.56	87.56 CR	0.00	0.00	191.21	\$191.21	Oct 12 2007

Meter reading - Meter 7C41871

Current reading 04262
 Previous reading - 02605
 kWh used 1657

Energy usage
 kWh this month 1657
 Service days 30
 kWh per day 55

****The electric service amount includes the following charges:**

Customer charge: \$5.34
 Fuel: \$94.31
 (First 1000 kWh at \$0.052950)
 (Over 1000 kWh at \$0.062950)
 Non-fuel: \$75.60
 (First 1000 kWh at \$0.041530)
 (Over 1000 kWh at \$0.051850)

Amount of your last bill 87.56
 Payment received - Thank you 87.56 CR
 Balance before new charges \$0.00
New charges (Rate: RS-1 RESIDENTIAL SERVICE)
 Electric service amount 175.25**
 Storm charge 1.69
 Gross receipts tax 4.54
 Utility tax 9.73
 Total new charges \$191.21

Total amount you owe \$191.21

FPL automatic bill pay - DO NOT PAY

- A late payment charge of 1.50% will apply if not paid by October 12, 2007, and your account may be subject to being billed an additional deposit.
- A portion of your electric bill reflects a Storm Charge approved in a financing order by the Florida Public Service Commission. A separate legal entity is the owner of all rights to the Storm Bond Repayment Charge. FPL is merely acting as a collection agent or servicer for this separate legal entity.
- The amount due on your account will be drafted automatically on or after October 02, 2007. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.



Florida Power & Light Company
 PO Box 025576
 Miami, FL 33102

Please have your account number ready when contacting FPL.
 Customer service: 1-800-226-3545
 Outside Florida: 1-800-226-3545
 To report power outages: 1-800-4OUTAGE (468-8243)
 Hearing/speech impaired: 1-800-432-6554 (TTY/VOIP)



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____

B 2,3,7 2316 1

#BWNDJNQ *** AUTO **HO 6402
#9952143BQ349174# 1 013181
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

**FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001**



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$133.34	Nov 12 2007	\$

Your electric statement

For: Sep 21 2007 to Oct 22 2007 (31 days)
Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

AutoPay

Account number: 12499-71043

Statement date: Oct 22 2007
Next meter reading: Nov 20 2007

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
191.21	191.21 CR	0.00	0.00	133.34	\$133.34	Nov 12 2007

Meter reading - Meter 7C41871

Current reading 05456
Previous reading - 04262
kWh used 1194

Energy usage
kWh this month 1194
Service days 31
kWh per day 39

****The electric service amount includes the following charges:**

Customer charge: \$5.34
Fuel: \$65.16
(First 1000 kWh at \$0.052950)
(Over 1000 kWh at \$0.062950)
Non-fuel: \$51.59
(First 1000 kWh at \$0.041530)
(Over 1000 kWh at \$0.051850)

Amount of your last bill 191.21
Payment received - Thank you 191.21 CR
Balance before new charges \$0.00
New charges (Rate: RS-1 RESIDENTIAL SERVICE)
Electric service amount 122.09**
Storm charge 1.22
Gross receipts tax 3.16
Utility tax 6.87
Total new charges \$133.34

Total amount you owe \$133.34

FPL automatic bill pay - DO NOT PAY

- A late payment charge of 1.50% will apply if not paid by November 12, 2007, and your account may be subject to being billed an additional deposit.
- A portion of your electric bill reflects a Storm Charge approved in a financing order by the Florida Public Service Commission. A separate legal entity is the owner of all rights to the Storm Bond Repayment Charge. FPL is merely acting as a collection agent or servicer for this separate legal entity.
- The amount due on your account will be drafted automatically on or after **November 02, 2007**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- Transactions involving connects, disconnects, name changes and payment extensions may require positive identification.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 1-800-432-6554 (TTY/TDD)



Florida Power & Light Company
 PO Box 025576
 Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
 Notes on the front will not be detected.

The amount enclosed includes the following donation:
 FPL Care To Share \$ _____



B 2,3,4 2316

#BWNDJNQ *** AUTO **HO 6402
 #9952143BQ349174# 1 012916
 ROBERT W WHITAKER
 601 TABATHA DR
 OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
 and mail along with this coupon to:

FPL
 GENERAL MAIL FACILITY
 MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$107.42	Dec 11 2007	\$

Your electric statement

Account number: 12499-71043

For: Oct 22 2007 to Nov 20 2007 (29 days)

Customer name: ROBERT W WHITAKER
 Service address: 601 TABATHA DR

Statement date: Nov 20 2007
 Next meter reading: Dec 21 2007

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
133.34	133.34 CR	0.00	0.00	107.42	\$107.42	Dec 11 2007

Meter reading - Meter 7C41871

Estimated reading 06440
 Previous reading - 05456
 kWh used 984

Energy usage
 kWh this month 984
 Service days 29
 kWh per day 34

**The electric service amount includes the following charges:

Customer charge: \$5.34
 Fuel: \$52.10
(First 1000 kWh at \$0.052950)
(Over 1000 kWh at \$0.062950)
 Non-fuel: \$40.87
(First 1000 kWh at \$0.041530)
(Over 1000 kWh at \$0.051850)

ESTIMATED BILL
 Amount of your last bill 133.34
 Payment received - Thank you 133.34 CR
 Balance before new charges \$0.00
New charges (Rate: RS-1 RESIDENTIAL SERVICE)
 Electric service amount 98.31**
 Storm charge 0.97
 Gross receipts tax 2.55
 Utility tax 5.59
 Total new charges \$107.42

Total amount you owe \$107.42

FPL automatic bill pay - DO NOT PAY

- A late payment charge of 1.50% will apply if not paid by December 11, 2007, and your account may be subject to being billed an additional deposit.
- A portion of your electric bill reflects a Storm Charge approved in a financing order by the Florida Public Service Commission. A separate legal entity is the owner of all rights to the Storm Bond Repayment Charge. FPL is merely acting as a collection agent or servicer for this separate legal entity.
- The amount due on your account will be drafted automatically on or after **December 01, 2007**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- This bill is estimated because temporary conditions prevented FPL from reading your meter. Differences between estimated and actual use will be adjusted when we read your meter next month. We apologize for any inconvenience.



Florida Power & Light Company
 PO Box 025576
 Miami, FL 33102

Please have your account number ready when contacting FPL.
 Customer service: 1-800-226-3545
 Outside Florida: 1-800-226-3545
 To report power outages: 1-800-4OUTAGE (468-8243)
 Hearing/speech impaired: 1-800-432-6554 (TTY/TDD)



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

House

3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____

B 3,7 2316 1
#BWNDJNQ *** AUTO **HO 6402
#9952143BQ349174# 1 008791
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

**FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001**



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$158.11	Feb 15 2008	\$

Your electric statement

Account number: 12499-71043

For: Dec 21 2007 to Jan 25 2008 (35 days)
Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Statement date: Jan 25 2008
Next meter reading: Feb 25 2008

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
44.87	44.87 CR	0.00	0.00	158.11	\$158.11	Feb 15 2008

Meter reading - Meter 7C41871

Current reading 08220
Previous reading - 06817
kWh used 1403

Energy usage
kWh this month 1403
Service days 35
kWh per day 40

****The electric service amount includes the following charges:**

Customer charge: \$5.34
Fuel: \$77.36
(First 1000 kWh at \$0.052270)
(Over 1000 kWh at \$0.062270)
Non-fuel: \$62.15
(First 1000 kWh at \$0.041340)
(Over 1000 kWh at \$0.051660)

Amount of your last bill 44.87
Payment received - Thank you 44.87 CR
Balance before new charges \$0.00
New charges (Rate: RS-1 RESIDENTIAL SERVICE)
Electric service amount 144.85**
Storm charge 1.38
Gross receipts tax 3.75
Utility tax 8.13
Total new charges \$158.11

Total amount you owe \$158.11

FPL automatic bill pay - DO NOT PAY

- A late payment charge of 1.50% will apply if not paid by February 15, 2008, and your account may be subject to being billed an additional deposit.
- The amount due on your account will be drafted automatically on or after **February 05, 2008**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- Make your new years resolution to manage your monthly energy bill year-round with FPL Budget Billing. It delivers a stabilized monthly bill, so you can count on paying about the same amount every month. While not a savings program, it is free & helps you predict your bill. Enroll now at FPL.com/resbb.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Orange County: 1-800-226-3545
For report power outages: 1-800-415-7145
For hearing/speech impaired: 1-800-453-7145



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____



B 3,4 2316 7

#BWNDJNQ *** AUTO **HO 6402
#9952143BQ349174# 1 007977
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$88.83	Mar 17 2008	\$

Your electric statement

Account number: 12499-71043

For: Jan 25 2008 to Feb 25 2008 (31 days)

Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Statement date: Feb 25 2008
Next meter reading: Mar 25 2008

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
158.11	158.11 CR	0.00	0.00	88.83	\$88.83	Mar 17 2008

Meter reading - Meter 7C41871

Current reading 09031
Previous reading - 08220
kWh used **811**

Amount of your last bill 158.11
Payment received - Thank you 158.11 CR
Balance before new charges \$0.00

Energy usage

kWh this month 811
Service days 31
kWh per day 26

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount 81.26**
Storm charge 0.79
Gross receipts tax 2.10
Utility tax 4.68
Total new charges \$88.83

****The electric service amount includes the following charges:**

Customer charge: \$5.34
Fuel: \$42.39
(First 1000 kWh at \$0.052270)
(Over 1000 kWh at \$0.062270)
Non-fuel: \$33.53
(First 1000 kWh at \$0.041340)
(Over 1000 kWh at \$0.051660)

Total amount you owe \$88.83

FPL automatic bill pay - DO NOT PAY

- A late payment charge of 1.50% will apply if not paid by March 17, 2008, and your account may be subject to being billed an additional deposit.
- The amount due on your account will be drafted automatically on or after **March 07, 2008**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 1-800-432-6554 (TTY/TDD)



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____



B 2,3,7 2316 1

#BWNDJNQ *** AUTO ***HO 6402
#9952143BQ349174# 1 008322
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$88.53	Apr 15 2008	\$

Your electric statement

Account number: 12499-71043

For: Feb 25 2008 to Mar 25 2008 (29 days)
Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Statement date: Mar 25 2008
Next meter reading: Apr 23 2008

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
88.83	88.83 CR	0.00	0.00	88.53	\$88.53	Apr 15 2008

Meter reading - Meter 7C41871

Current reading 09839
Previous reading - 09031
kWh used 808

Energy usage
kWh this month 808
Service days 29
kWh per day 28

****The electric service amount includes the following charges:**

Customer charge: \$5.34
Fuel: \$42.23
(First 1000 kWh at \$0.052270)
(Over 1000 kWh at \$0.062270)
Non-fuel: \$33.40
(First 1000 kWh at \$0.041340)
(Over 1000 kWh at \$0.051660)

Amount of your last bill 88.83
Payment received - Thank you 88.83 CR
Balance before new charges \$0.00

New charges (Rate: RS-1 RESIDENTIAL SERVICE)
Electric service amount 80.97**
Storm charge 0.79
Gross receipts tax 2.10
Utility tax 4.67
Total new charges \$88.53

Total amount you owe \$88.53

FPL automatic bill pay - DO NOT PAY

- A late payment charge of 1.50% will apply if not paid by April 15, 2008, and your account may be subject to being billed an additional deposit.
- The amount due on your account will be drafted automatically on or after **April 05, 2008**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- Trim your trees safely while staying away from power lines. Now is a great time to start before hurricane season. Visit www.FPL.com/trees to learn more.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 1-800-432-6554 (TTY/TDD)



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____

B 2,3,4,7 2316 2

#BWNDJNQ *** AUTO **HO 6402
#9952143BQ349174# 1 007680
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$77.30	May 14 2008	\$

Your electric statement

Account number: 12499-71043

For: Mar 25 2008 to Apr 23 2008 (29 days)

Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Statement date: Apr 23 2008
Next meter reading: May 22 2008

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
88.53	88.53 CR	0.00	0.00	77.30	\$77.30	May 14 2008

Meter reading - Meter 7C41871

Current reading 10537
Previous reading - 09839
kWh used **698**

Amount of your last bill 88.53
Payment received - Thank you 88.53 CR
Balance before new charges \$0.00

Energy usage

kWh this month 698
Service days 29
kWh per day 24

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount 70.67**
Storm charge 0.69
Gross receipts tax 1.83
Utility tax 4.11
Total new charges \$77.30

****The electric service amount includes the following charges:**

Customer charge: \$5.34
Fuel: \$36.48
(First 1000 kWh at \$0.052270)
(Over 1000 kWh at \$0.062270)
Non-fuel: \$28.85
(First 1000 kWh at \$0.041340)
(Over 1000 kWh at \$0.051660)

Total amount you owe \$77.30

FPL automatic bill pay - DO NOT PAY

- A late payment charge of 1.50% will apply if not paid by May 14, 2008, and your account may be subject to being billed an additional deposit.
- The amount due on your account will be drafted automatically on or after **May 04, 2008**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- If your bill is subject to Florida Sales Tax, a new item titled "Discretionary Sales Surtax" may be displayed. This is not a new charge, rather a breakdown of the Florida Sales Tax. For more information, call the Florida Department of Revenue.
- Choose Sunshine Energy and help preserve the environment for today and tomorrow. Sunshine Energy is American made and generated from renewable sources like wind, bioenergy and the sun. See details on the attached return envelope or call 1-877-529-2610.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____

B 2,3,7 2316 5

#BWNDJNQ *** AUTO **HO 6402
#9952143BQ349174# 1 007986
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$121.06	Jun 12 2008	\$

Your electric statement

Account number: 12499-71043

For: Apr 23 2008 to May 22 2008 (29 days)

Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Statement date: May 22 2008
Next meter reading: Jun 23 2008

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
77.30	77.30 CR	0.00	0.00	121.06	\$121.06	Jun 12 2008

Meter reading - Meter 7C41871

Current reading 11640
Previous reading - 10537
kWh used 1103

Amount of your last bill 77.30
Payment received - Thank you 77.30 CR
Balance before new charges \$0.00

Energy usage

	Last Year	This Year
kWh this month	205	1103
Service days	29	29
kWh per day	7	38

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount	110.68**
Storm charge	1.22
Gross receipts tax	2.87
Utility tax	6.29
Total new charges	\$121.06

****The electric service amount includes the following charges:**

Customer charge: \$5.34
Fuel: \$58.66
(First 1000 kWh at \$0.052270)
(Over 1000 kWh at \$0.052270)
Non-fuel: \$46.66
(First 1000 kWh at \$0.041340)
(Over 1000 kWh at \$0.051660)

Total amount you owe \$121.06

FPL automatic bill pay - DO NOT PAY

- A late payment charge of 1.50% will apply if not paid by June 12, 2008, and your account may be subject to being billed an additional deposit.
- The amount due on your account will be drafted automatically on or after **June 02, 2008**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- If your bill is subject to Florida Sales Tax, a new item titled "Discretionary Sales Surtax" may be displayed. This is not a new charge, rather a breakdown of the Florida Sales Tax. For more information, call the Florida Department of Revenue.
- When the lights go out, seconds count! Get faster service by making sure FPL has your phone number and email address. Go to FPL.com or call the number at the bottom of your bill.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)
Online at: _____



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____

B 2,3,4,7 2316 5

#BWNDJNQ *** AUTO ***HO 6402
#9952143BQ349174# 1 008150
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$158.57	Jul 14 2008	\$

Your electric statement

Account number: 12499-71043

For: May 22 2008 to Jun 23 2008 (32 days)

Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Statement date: Jun 23 2008
Next meter reading: Jul 23 2008

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
121.06	121.06 CR	0.00	0.00	158.57	\$158.57	Jul 14 2008

Meter reading - Meter 7C41871

Current reading 13045
Previous reading - 11640
kWh used 1405

Amount of your last bill 121.06
Payment received - Thank you 121.06 CR
Balance before new charges \$0.00

Energy usage

	Last Year	This Year
kWh this month	495	1405
Service days	30	32
kWh per day	17	44

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount	145.09**
Storm charge	1.56
Gross receipts tax	3.76
Utility tax	8.16
Total new charges	\$158.57

****The electric service amount includes the following charges:**

Customer charge: \$5.34
Fuel: \$77.49
(First 1000 kWh at \$0.052270)
(Over 1000 kWh at \$0.062270)
Non-fuel: \$62.26
(First 1000 kWh at \$0.041340)
(Over 1000 kWh at \$0.051660)

Total amount you owe \$158.57

FPL automatic bill pay - DO NOT PAY

- A late payment charge of 1.50% will apply if not paid by July 14, 2008, and your account may be subject to being billed an additional deposit.
- The amount due on your account will be drafted automatically on or after **July 04, 2008**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)
Online at: www.FPL.com



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____

B 3,7 2316 5

#BWNDJNQ *** AUTO **HO 6402
#9952143BQ349174# 1 007667
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$179.55	Aug 13 2008	\$

Your electric statement

Account number: 12499-71043

For: Jun 23 2008 to Jul 23 2008 (30 days)

Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Statement date: Jul 23 2008
Next meter reading: Aug 21 2008

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
158.57	158.57 CR	0.00	0.00	179.55	\$179.55	Aug 13 2008

Meter reading - Meter 7C41871

Current reading 14619
Previous reading - 13045
kWh used 1574

Amount of your last bill 158.57
Payment received - Thank you 158.57 CR
Balance before new charges \$0.00

Energy usage

	Last Year	This Year
kWh this month	971	1574
Service days	32	30
kWh per day	30	52

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount 164.34**
Storm charge 1.75
Gross receipts tax 4.26
Utility tax 9.20
Total new charges \$179.55

****The electric service amount includes the following charges:**

Customer charge: \$5.34
Fuel: \$88.01
(First 1000 kWh at \$0.052270)
(Over 1000 kWh at \$0.062270)
Non-fuel: \$70.99
(First 1000 kWh at \$0.041340)
(Over 1000 kWh at \$0.051660)

Total amount you owe \$179.55

FPL automatic bill pay - DO NOT PAY

- A late payment charge of 1.50% will apply if not paid by August 13, 2008, and your account may be subject to being billed an additional deposit.
- The amount due on your account will be drafted automatically on or after **August 03, 2008**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)
Online at: www.FPL.com



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____



B 2,3,4 2316 1

#BWNDJNQ ***
#9952143BQ349174# 1 228821
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$160.22	Sep 12 2008	\$

Your electric statement

For: Jul 23 2008 to Aug 22 2008 (30 days)
Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Account number: 12499-71043

Statement date: Aug 22 2008
Next meter reading: Sep 22 2008

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
179.55	179.55 CR	0.00	0.00	160.22	\$160.22	Sep 12 2008

Meter reading - Meter 7C41871

Estimated reading 15950
Previous reading - 14619
kWh used 1331

Energy usage

	Last Year	This Year
kWh this month	791	1331
Service days	29	30
kWh per day	27	44

****The electric service amount includes the following charges:**

Customer charge: \$5.34
Fuel: \$83.45
*(First 1000 kWh at \$0.060210)
(Over 1000 kWh at \$0.070210)*
Non-fuel: \$58.44
*(First 1000 kWh at \$0.041340)
(Over 1000 kWh at \$0.051660)*

Due to Storm Fay, we were unable to read your meter. Please accept this estimated bill with our apology. Differences in estimated and actual usage will be adjusted when we read your meter again.

ESTIMATED BILL

Amount of your last bill 179.55
Payment received - Thank you 179.55 CR
Balance before new charges \$0.00

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount 147.23**
Storm charge 1.48
Gross receipts tax 3.81
Utility tax 7.70
Total new charges \$160.22

Total amount you owe \$160.22

FPL automatic bill pay - DO NOT PAY

- A late payment charge of 1.50% will apply if not paid by September 12, 2008, and your account may be subject to being billed an additional deposit.
- The amount due on your account will be drafted automatically on or after **September 02, 2008**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)
Online at: www.FPL.com



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____



B 2,3,7 2316 1

#BWNDJNQ *** AUTO ***HO 6402
#9952143BQ349174# 1 008752
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

**FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001**



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$274.40	Oct 13 2008	\$

Your electric statement

Account number: 12499-71043

For: Aug 22 2008 to Sep 22 2008 (31 days)

Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Statement date: Sep 22 2008
Next meter reading: Oct 21 2008

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (-)	New charges due by
160.22	160.22 CR	0.00	0.00	274.40	\$274.40	Oct 13 2008

Meter reading - Meter 7C41871

Current reading 18144
Previous reading - 15950
kWh used 2194

Amount of your last bill 160.22
Payment received - Thank you 160.22 CR
Balance before new charges \$0.00

Energy usage

	Last Year	This Year
kWh this month	1657	2194
Service days	30	31
kWh per day	55	71

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount 252.40**
Storm charge 2.44
Gross receipts tax 6.53
Utility tax 13.03
Total new charges \$274.40

****The electric service amount includes the following charges:**

Customer charge: \$5.34
Fuel: \$144.04
(First 1000 kWh at \$0.060210)
(Over 1000 kWh at \$0.070210)
Non-fuel: \$103.02
(First 1000 kWh at \$0.041340)
(Over 1000 kWh at \$0.051660)

Total amount you owe \$274.40

FPL automatic bill pay - DO NOT PAY

- A late payment charge of 1.50% will apply if not paid by October 13, 2008, and your account may be subject to being billed an additional deposit.
- The amount due on your account will be drafted automatically on or after **October 03, 2008**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.

*Till \$ was high
because last mo.
was estimated too
low*



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)
Online at: www.fpl.com



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Supposed to be 'Auto-Pay'!
27440 2316124997104312672400000

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____

B 2,3,4,7,8 2316 1

#BWNDJNQ *** AUTO **HO 6402
#9952143BQ349174# 1 008788
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Total amount you owe	New charges due by	Amount enclosed
12499-71043	\$427.62	Nov 11 2008	\$

Your electric statement

For: Sep 22 2008 to Oct 21 2008 (29 days)
Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

House #

Account number: 12499-71043

Statement date: Oct 21 2008
Next meter reading: Nov 19 2008

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	Total amount you owe (=)	New charges due by
274.40	274.40 CR	274.40	274.40	153.22	\$427.62	Nov 11 2008

Meter reading - Meter 7C41871

Current reading 19391
Previous reading - 18144
kWh used 1247

Energy usage

	Last Year	This Year
kWh this month	1194	1247
Service days	31	29
kWh per day	39	43

****The electric service amount includes the following charges:**

Customer charge: \$5.34
Fuel: \$77.55
(First 1000 kWh at \$0.060210)
(Over 1000 kWh at \$0.070210)
Non-fuel: \$54.10
(First 1000 kWh at \$0.041340)
(Over 1000 kWh at \$0.051660)

Supposed to be on Auto Pay?

Amount of your last bill 274.40
Payment received - Thank you 274.40 CR
Additional activity:
Returned payment *BANK ERROR* → 274.40
Balance before new charges \$274.40*

→ This \$274.40 is PAST DUE -- PLEASE PAY IMMEDIATELY

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount	136.99**
Storm charge	1.38
Gross receipts tax	3.55
Utility tax	7.18
Late payment charge	4.12
Total new charges	\$153.22

Total amount you owe \$427.62

- A late payment charge of 1.50% will apply if not paid by November 11, 2008,
and your account may be subject to being billed an additional deposit.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____



B 2,3,7 2816 4

#BWNDJNQ *** AUTO **H0 6402
#9952143BQ349174# 1 008130
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$94.98	Dec 10 2008	\$

Your electric statement

Account number: 12499-71043

For: Oct 21 2008 to Nov 19 2008 (29 days)
Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Statement date: Nov 19 2008
Next meter reading: Dec 22 2008

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
427.62	427.62 CR	0.00	0.00	94.98	\$94.98	Dec 10 2008

Meter reading - Meter 7C41871

Current reading 20194
Previous reading - 19391
kWh used 803

Amount of your last bill 427.62
Payments received - Thank you 427.62 CR
Balance before new charges \$0.00

Energy usage

	Last Year	This Year
kWh this month	984	803
Service days	29	29
kWh per day	34	28

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount 86.88**
Storm charge 1.16
Gross receipts tax 2.26
Utility tax 4.68
Total new charges \$94.98

****The electric service amount includes the following charges:**

Customer charge: \$5.34
Fuel: \$48.35
(First 1000 kWh at \$0.060210)
(Over 1000 kWh at \$0.070210)
Non-fuel: \$33.19
(First 1000 kWh at \$0.041340)
(Over 1000 kWh at \$0.051660)

Total amount you owe \$94.98

FPL automatic bill pay - DO NOT PAY

- A late payment charge of 1.50% will apply if not paid by December 10, 2008, and your account may be subject to being billed an additional deposit.
- The amount due on your account will be drafted automatically on or after **December 09, 2008**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)
Online at: www.fpl.com



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____

B 2,3,4,7 2316 9

#BWNDJNQ *** AUTO ***HO 6402
#9952143BQ349174# 1 007515
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$99.66	Jan 12 2009	\$

Your electric statement

Account number: 12499-71043

For: Nov 19 2008 to Dec 22 2008 (33 days)

Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Statement date: Dec 22 2008
Next meter reading: Jan 26 2009

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
94.98	94.98 CR	0.00	0.00	99.66	\$99.66	Jan 12 2009

Meter reading - Meter 7C41871

Current reading 21039
Previous reading - 20194
kWh used 845

Amount of your last bill 94.98
Payment received - Thank you 94.98 CR
Balance before new charges \$0.00

Energy usage

	Last Year	This Year
kWh this month	377	845
Service days	31	33
kWh per day	12	26

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount	91.16**
Storm charge	1.23
Gross receipts tax	2.37
Utility tax	4.90
Total new charges	\$99.66

****The electric service amount includes the following charges:**

Customer charge: \$5.34
Fuel: \$50.88
(First 1000 kWh at \$0.060210)
(Over 1000 kWh at \$0.070210)
Non-fuel: \$34.94
(First 1000 kWh at \$0.041340)
(Over 1000 kWh at \$0.051660)

Total amount you owe \$99.66

FPL automatic bill pay - DO NOT PAY

- A late payment charge of 1.50% will apply if not paid by January 12, 2009, and your account may be subject to being billed an additional deposit.
- The amount due on your account will be drafted automatically on or after **January 11, 2009**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- Make your new years resolution to manage your monthly energy bill year-round with FPL Budget Billing. It delivers a stabilized monthly bill, so you can count on paying about the same amount every month. While not a savings program, it is free & helps you predict your bill. Enroll now at FPL.com/resbb.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)
Online at: FPL.com



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____

B 2,3,7 2316 8

#BWNDJNQ *** AUTO **HO 6402
#9952143BQ349174# 1 007786
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$225.97	Feb 16 2009	\$

Your electric statement

Account number: 12499-71043

For: Dec 22 2008 to Jan 26 2009 (35 days)

Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Statement date: Jan 26 2009
Next meter reading: Feb 24 2009

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
99.66	99.66 CR	0.00	0.00	225.97	\$225.97	Feb 16 2009

Meter reading - Meter 7C41871

Current reading 22878
Previous reading - 21039
kWh used 1839

Amount of your last bill 99.66
Payment received - Thank you 99.66 CR
Balance before new charges \$0.00

Energy usage

	Last Year	This Year
kWh this month	1403	1839
Service days	35	35
kWh per day	40	53

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount 206.33**
Storm charge 2.67
Gross receipts tax 5.36
Utility tax 11.61
Total new charges \$225.97

****The electric service amount includes the following charges:**

Customer charge: \$5.33
Fuel: \$109.39
(First 1000 kWh at \$0.054920)
(Over 1000 kWh at \$0.064920)
Non-fuel: \$91.61
(First 1000 kWh at \$0.045110)
(Over 1000 kWh at \$0.055420)

Total amount you owe \$225.97

FPL automatic bill pay - DO NOT PAY

- A late payment charge of 1.50% will apply if not paid by February 16, 2009, and your account may be subject to being billed an additional deposit.
- The amount due on your account will be drafted automatically on or after **February 15, 2009**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- Make your new years resolution to manage your monthly energy bill year-round with FPL Budget Billing. It delivers a stabilized monthly bill, so you can count on paying about the same amount every month. While not a savings program, it is free & helps you predict your bill. Enroll now at FPL.com/resbb.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____

B 2,3,4,7 2316 4

#BWNDJNQ *** AUTO **HO 6402
#9952143BQ349174# 1 007476
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$127.86	Mar 17 2009	\$

Your electric statement

Account number: 12499-71043

For: Jan 26 2009 to Feb 24 2009 (29 days)

Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Statement date: Feb 24 2009
Next meter reading: Mar 25 2009

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
225.97	225.97 CR	0.00	0.00	127.86	\$127.86	Mar 17 2009

Meter reading - Meter 7C41871

Current reading 23971
Previous reading - 22878
kWh used 1093

Amount of your last bill 225.97
Payment received - Thank you 225.97 CR
Balance before new charges \$0.00

Energy usage

	Last Year	This Year
kWh this month	811	1093
Service days	31	29
kWh per day	26	38

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount 116.56**
Storm charge 1.58
Gross receipts tax 3.03
Utility tax 6.69
Total new charges \$127.86

****The electric service amount includes the following charges:**

Customer charge: \$5.33
Fuel: \$60.96
(First 1000 kWh at \$0.054920)
(Over 1000 kWh at \$0.064920)
Non-fuel: \$50.27
(First 1000 kWh at \$0.045110)
(Over 1000 kWh at \$0.055420)

Total amount you owe \$127.86

FPL automatic bill pay - DO NOT PAY

- Payment received after **March 17, 2009** is considered **LATE**; a late payment charge of **1.50%** will apply and your account may be subject to an additional deposit billing.
- The amount due on your account will be drafted automatically on or after **March 16, 2009**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)
Online at: www.fpl.com



Florida Power & Light Company
PO Box 025576
Miami, FL 33102



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____

B 3,7 2316 8

#BWNDJNQ *** AUTO **HO 6402
#9952143BQ349174# 1 006864
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$97.93	Apr 15 2009	\$

Your electric statement

Account number: 12499-71043

For: Feb 24 2009 to Mar 25 2009 (29 days)

Customer name: ROBERT W WHITAKER

Statement date: Mar 25 2009

Service address: 601 TABATHA DR

Next meter reading: Apr 23 2009

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
127.86	127.86 CR	0.83 CR	0.83 CR	98.76	\$97.93	Apr 15 2009

Meter reading - Meter 7C41871

Current reading 24817
Previous reading - 23971
kWh used 846

Amount of your last bill 127.86
Payment received - Thank you 127.86 CR
Additional activity:
Fuel refund 0.83 CR
Balance before new charges \$0.83 CR

Energy usage

	Last Year	This Year
kWh this month	808	846
Service days	29	29
kWh per day	28	29

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount 89.96**
Storm charge 1.23
Gross receipts tax 2.34
Utility tax 5.23
Total new charges \$98.76

****The electric service amount includes the following charges:**

Customer charge: \$5.33
Fuel: \$46.46

(First 1000 kWh at \$0.054920)
(Over 1000 kWh at \$0.064920)

Non-fuel: \$38.17

(First 1000 kWh at \$0.045110)
(Over 1000 kWh at \$0.055420)

Total amount you owe \$97.93

FPL automatic bill pay - DO NOT PAY

- Payment received after **April 15, 2009** is considered **LATE**; a late payment charge of **1.50%** will apply and your account may be subject to an additional deposit billing.
- The amount due on your account will be drafted automatically on or after **April 14, 2009**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- The fuel refund credit is a one time credit as a result of the PSC's decision in Docket No. 080001-EI, the 2008 Fuel and Purchased Power Cost Recovery Clause with Generating Performance Incentive factor proceeding.
- Trimming trees this spring? Be sure to always stay safe! Look up to see if power lines are nearby before you begin work. Always stay far away from power lines. Safety is a top priority. For more safety information visit www.FPL.com/safety.

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)
Online at: www.FPL.com



Florida Power & Light Company
PO Box 025576
Miami, FL 33102



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:

FPL Care To Share \$ _____

B 3,4 2316 8

#BWNDJNQ *** AUTO **HO 6402
#9952143BQ349174# 1 007180
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$101.28	May 14 2009	\$

Your electric statement

Account number: 12499-71043

For: Mar 25 2009 to Apr 23 2009 (29 days)

Customer name: ROBERT W WHITAKER

Statement date: Apr 23 2009

Service address: 601 TABATHA DR

Next meter reading: May 22 2009

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
97.93	97.93 CR	0.00	0.00	101.28	\$101.28	May 14 2009

Meter reading - Meter 7C41871

Current reading 25686
Previous reading - 24817
kWh used 869

Amount of your last bill 97.93
Payment received - Thank you 97.93 CR
Balance before new charges \$0.00

Energy usage

	Last Year	This Year
kWh this month	698	869
Service days	29	29
kWh per day	24	30

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount	92.26**
Storm charge	1.26
Gross receipts tax	2.40
Utility tax	5.36
Total new charges	\$101.28

****The electric service amount includes the following charges:**

Customer charge: \$5.33
Fuel: \$47.73
(First 1000 kWh at \$0.054920)
(Over 1000 kWh at \$0.064920)
Non-fuel: \$39.20
(First 1000 kWh at \$0.045110)
(Over 1000 kWh at \$0.055420)

Total amount you owe \$101.28

FPL automatic bill pay - DO NOT PAY

- Payment received after **May 14, 2009** is considered **LATE**; a late payment charge of **1.50%** will apply and your account may be subject to an adjusted deposit billing.
- The amount due on your account will be drafted automatically on or after **May 13, 2009**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- Start saving as much as \$137 on your bill when you enroll in On Call. Join over 770,000 On Call customers who have said yes to saving money and helping the planet too. Enroll today at www.FPL.com/oncall.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)
Online at: www.FPL.com



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____

B 2,3,7 2316 2

#BWNDJNQ *** AUTO **HO 6402
#9952143BQ349174# 1 006812
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$133.25	Jun 12 2009	\$

Your electric statement

Account number: 12499-71043

For: Apr 23 2009 to May 22 2009 (29 days)

Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Statement date: May 22 2009
Next meter reading: Jun 23 2009

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
101.28	101.28 CR	0.00	0.00	133.25	\$133.25	Jun 12 2009

Meter reading - Meter 7C41871

Estimated reading 26830
Previous reading - 25686
kWh used 1144

Energy usage

	Last Year	This Year
kWh this month	1103	1144
Service days	29	29
kWh per day	38	39

**The electric service amount includes the following charges:

Customer charge: \$5.33
Fuel: \$64.27
(First 1000 kWh at \$0.054920)
(Over 1000 kWh at \$0.064920)
Non-fuel: \$53.10
(First 1000 kWh at \$0.045110)
(Over 1000 kWh at \$0.055420)

ESTIMATED BILL
Amount of your last bill 101.28
Payment received - Thank you 101.28 CR
Balance before new charges \$0.00
New charges (Rate: RS-1 RESIDENTIAL SERVICE)
Electric service amount 122.70**
Storm charge 0.48
Gross receipts tax 3.16
Utility tax 6.91
Total new charges \$133.25

Total amount you owe \$133.25

FPL automatic bill pay - DO NOT PAY

- Payment received after **June 12, 2009** is considered **LATE**; a late payment charge of **1:50%** will apply and your account may be subject to an adjusted deposit billing.
- The amount due on your account will be drafted automatically on or after **June 11, 2009**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- **System improvements in your neighborhood** We are investing to make our infrastructure stronger every day, in good weather and bad. To see improvements and projects in your area, visit our new interactive map at www.FPL.com/maps
- This bill is estimated because temporary conditions prevented FPL from reading your meter. Differences between estimated and actual use will be adjusted when we read your meter next month. We apologize for any inconvenience.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)
Online at: www.FPL.com



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:
FPL Care To Share \$ _____

B 2,3,4 2316 1

#BWNDJNQ *** AUTO **HO 6402
#9952143BQ349174# 1 007180
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$189.32	Jul 14 2009	\$

Your electric statement

Account number: 12499-71043

For: May 22 2009 to Jun 23 2009 (32 days)

Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Statement date: Jun 23 2009
Next meter reading: Jul 23 2009

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
133.25	133.25 CR	0.00	0.00	189.32	\$189.32	Jul 14 2009

Meter reading - Meter 7C41871

Current reading 28422
Previous reading - 26830
kWh used 1592

Amount of your last bill 133.25
Payment received - Thank you 133.25 CR
Balance before new charges \$0.00

Energy usage

	Last Year	This Year
kWh this month	1405	1592
Service days	32	32
kWh per day	44	50

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount 174.36**
Storm charge 0.66
Gross receipts tax 4.49
Utility tax 9.81
Total new charges \$189.32

****The electric service amount includes the following charges:**

Customer charge: \$5.33
Fuel: \$91.11
(First 1000 kWh at \$0.053510)
(Over 1000 kWh at \$0.063510)
Non-fuel: \$77.92
(First 1000 kWh at \$0.045110)
(Over 1000 kWh at \$0.055420)

Total amount you owe \$189.32

FPL automatic bill pay - DO NOT PAY

- Payment received after **July 14, 2009** is considered **LATE**; a late payment charge of **1.50%** will apply and your account may be subject to an adjusted deposit billing.
- The amount due on your account will be drafted automatically on or after **July 13, 2009**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- **System improvements in your neighborhood** We are investing to make our infrastructure stronger every day, in good weather and bad. To see improvements and projects in your area, visit our new interactive map at www.FPL.com/maps
- This bill adjusts any difference between last month's estimated bill and your actual use. Your previous bill was estimated because temporary conditions prevented us from reading your meter.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)
Online at: www.FPL.com



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

Please request changes on the back.
Notes on the front will not be detected.

The amount enclosed includes the following donation:

FPL Care To Share \$ _____

B 2,3,7 2316 3



#BWNDJNQ *** AUTO **HO 6402
#9952143BQ349174# 1 006517
ROBERT W WHITAKER
601 TABATHA DR
OSTEEN FL 32764-9312

Make check payable to FPL in U.S. funds
and mail along with this coupon to:

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001



Account number	Do not pay	New charges due by	Amount enclosed
12499-71043	\$138.55	Aug 13 2009	\$

Your electric statement

Account number: 12499-71043

For: Jun 23 2009 to Jul 23 2009 (30 days)

Customer name: ROBERT W WHITAKER
Service address: 601 TABATHA DR

Statement date: Jul 23 2009
Next meter reading: Aug 21 2009

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
189.32	189.32 CR	0.00	0.00	138.55	\$138.55	Aug 13 2009

Meter reading - Meter 7C41871

Current reading 29620
Previous reading - 28422
kWh used 1198

Amount of your last bill 189.32
Payment received - Thank you 189.32 CR
Balance before new charges \$0.00

Energy usage

	Last Year	This Year
kWh this month	1574	1198
Service days	30	30
kWh per day	52	40

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount	127.50**
Storm charge	0.51
Gross receipts tax	3.28
Utility tax	7.26
Total new charges	\$138.55

**The electric service amount includes the following charges:

Customer charge: \$5.33
Fuel: \$66.08
(First 1000 kWh at \$0.053510)
(Over 1000 kWh at \$0.063510)
Non-fuel: \$56.09
(First 1000 kWh at \$0.045110)
(Over 1000 kWh at \$0.055420)

Total amount you owe \$138.55

FPL automatic bill pay - DO NOT PAY

- Payment received after **August 13, 2009** is considered **LATE**; a late payment charge of **1.50%** will apply and your account may be subject to an adjusted deposit billing.
- The amount due on your account will be drafted automatically on or after **August 12, 2009**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.



Florida Power & Light Company
PO Box 025576
Miami, FL 33102

Please have your account number ready when contacting FPL.
Customer service: 1-800-226-3545
Outside Florida: 1-800-226-3545
To report power outages: 1-800-4OUTAGE (468-8243)
Hearing/speech impaired: 711 (Relay Service)
Online at: www.FPL.com