Children's Dental Health Services

Sliding Fee Scale Policy

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- 1. The Sliding Fee Scale is a discount program for self-pay patients based on the Federal Poverty Guidelines for family income and size. By following established income guidelines, patients are treated in a fair and consistent manner. All patients must have a fee scale consultation prior to their first self-pay visit.
- 2. Before a patient may apply for sliding scale, he/she must first apply for Medical Assistance. The patient will be refunded fees paid if he/she is subsequently enrolled in one of the state's public programs and the claim is paid retroactively by the state.
- 3. If a patient's Medical Assistance application is rejected (or being processed), then the patient may fill out an application for sliding scale to initiate treatment. The patient must also supply 2 forms of proof of income, in any combination, the following documentation verifying identity and income. This includes:
 - o Pay stubs (most recent two periods) from everyone in household who works
 - Federal tax returns for the prior year
 - o Alternate financial documentation (e.g. Social Security Explanation of Benefits, Unemployment Benefits, etc.) if the patient doesn't receive a paycheck.
 - A signed letter from the patient stating that he/she is without any form of household income and explaining how living expenses are met.
- 4. Any change in family size or income as well as change in contact information must be reported to our office. Income verification updates will occur annually.
- 5. For all self-pay patients, all fees follow the sliding scale and patients are expected to pay on the day of service. No personal checks will be accepted.
 - A \$25 appointment hold fee is required and non-refundable if the scheduled appointment is missed or cancelled without providing 24 hours' notice. The fee will be allocated to your account when you arrive at your scheduled appointment.
- 6. Fee Calculation: Total the full fees, multiplying by the discount factor, and subtracting to determine charges to the patient.

Federal Poverty Levels – 2019-2020

| Annual Income | 100% | 125% | 150% | 185% | 200% |
|---------------|-----------------|-----------------|-----------------|-----------------|---------------------------|
| Family Size: | 80% Discount | 60% Discount | 40% Discount | 20% Discount | Not Eligible for Services |
| 1 | 12,490 | 15,613 | 18,735 | 23,107 | 24,980 |
| 2 | 16,910 | 21,138 | 25,365 | 31,284 | 33,820 |
| 3 | 21,330 | 26,663 | 31,995 | 39,461 | 42,660 |
| 4 | 25,750 | 32,188 | 38,625 | 47,638 | 51,500 |
| 5 | 30,170 | 37,713 | 45,255 | 55,815 | 60,340 |
| 6 | 34,590 | 43,238 | 51,885 | 63,992 | 69,180 |
| 7 | 39,010 | 48,763 | 58,515 | 72,169 | 78,020 |
| 8 | 43,430 | 54,288 | 65,145 | 80,346 | 86,860 |
| Additional | 4,420 | 5,525 | 6,630 | 8,177 | 8,840 |