

Refund & Cancellation Policy

This Refund & Cancellation Policy forms part of the Terms & Conditions of JR Services, owned by ROSHANI SAHU. By booking our cleaning services, you agree to this policy.

Cancellation by Customer: Customers may cancel or reschedule by informing us before the scheduled appointment. Late cancellations or missed appointments may attract a cancellation fee.

Cancellation by JR Services: We reserve the right to cancel or reschedule due to weather, staff availability, equipment failure, safety concerns, or unforeseen circumstances.

Refund Eligibility: If we are unable to provide the booked service for reasons within our control, eligible customers may receive a full or partial refund. Refunds are not available once the service has been successfully completed, except where required by law.

Service Quality: If you are dissatisfied, notify us within 24 hours. We may inspect the issue and, where appropriate, offer a re-clean or another suitable resolution.

Refund Processing: Approved refunds will be processed using the original payment method within 7–10 business days, subject to payment provider timelines.

Non-Refundable Situations: No refund will be provided for pre-existing damage, permanent stains, incorrect information provided by the customer, or inability to complete the service due to lack of access or unsafe conditions.

Contact Us: For refund or cancellation requests, contact Just Revive using the contact details provided on our website. You can also email us on info@jrservices.co.in

Or give us a call on +91- 8349580859