

Smile Centre DENTAL

PLANNING YOUR DENTAL VISIT DURING COVID-19 PANDEMIC

While many things have changed since your last visit, one thing has remained the same: our commitment to your health and safety. Our office has always followed strict infection control standards and in order to keep us all protected during this pandemic and in the future, we have implemented new COVID-19 safety protocols in accordance with our Dental College.

PRIOR TO YOUR APPOINTMENT

Anyone receiving dental treatment will be required to complete the *Covid-19 Acknowledgement Form*. Please read the attached form carefully and return a signed copy before your scheduled appointment.

If you develop any COVID-19 symptoms or have been in contact with a confirmed case of COVID-19, please reschedule your appointment.

UPON ARRIVAL AT YOUR APPOINTMENT

Please stay in the car and call the office at 905-332-0330. You will be asked some screening questions and we will let you know when we are ready for you to enter.

Please bring a mask (a procedural/surgical mask, a cloth covering, or other appropriate face covering). You will be asked to wear your mask at all times inside the office except when receiving treatment.

Sanitize your hands upon entry. There will be more hand sanitizing dispensers throughout the office. A staff member will then take your temperature using an infrared touchless thermometer.

In order to minimize the number of people entering our office and maintaining social distance, we request that **patients come alone to their appointment**. Exceptions will be made for minors and persons requiring assistance (ONE accompanying person allowed). Any accompanying person entering the office will be required to complete a *Covid-19 Screening Questionnaire* and wear a mask as well.

DURING YOUR APPOINTMENT

- You will be given a pre-procedural rinse of 1% hydrogen peroxide before any dental procedure.
- The operatory will have an HEPA air purifier system and some barriers have been installed to seal the room.
- Our team will be wearing more protective gear, such as masks, face shields, gowns.
- At the end of your procedure, you will be asked to wear your mask again and sanitize your hands before leaving the operatory.

All of our staff members will complete a daily Covid-19 Screening before their work shift. You may notice the office will look a bit different now as Plexiglass barriers have been installed and the reception area has been modified to allow social distancing. Frequent contact surfaces will be disinfected regularly.

Please note that our washrooms will be closed.

Receipts and other paperwork will be sent electronically to minimize contact. We will be only accepting debit or credit cards for payment methods (no cash).

Please rest assured that all these extra measures are designed to create the safest environment for you, other patients and our team. If you have any questions regarding the above COVID-19 protocols, please contact our office.

Thank you for your cooperation and understanding, we look forward to seeing you soon!

Smile Centre Dental Team