



## CLAIMS ROADMAP

**What to Do When the Unexpected Happens: *A 4-step guide to filing a successful claim.***

*“Because accidents don’t wait for business hours.”*

### **Step 1: Safety & Mitigation**

- **Prioritize Safety:** In an accident or home emergency, ensure everyone is safe.
- **Prevent Further Damage:** If it’s a property claim (like a pipe burst), take reasonable steps to stop further damage (shut off water, cover a broken window). *Keep receipts for any emergency repairs.*

### **Step 2: Document Everything**

- **Photos & Video:** Use your phone to take a 360-degree video of the scene and detailed photos of all damage.
- **Details:** Note the date, time, and—if another person is involved—their contact and insurance information.

### **Step 3: File Your Claim**

- **Carrier Direct (Fastest):** For the quickest response, contact your insurance carrier directly. [Link to our Claims Directory].
- **InsurifyAll Support:** Once you have your claim number, let us know! We aren’t just your agents; we are your advocates. If you run into issues with the carrier, we step in to help.

### **Step 4: The Recovery**

- **Keep a Log:** Note down the name of your adjuster and the dates of every conversation.