



Terms & Conditions

By submitting the order form or using our services, the customer agrees to the following:

- HamperMaids promise is to handle all of your items with the utmost care; however, we are not responsible for changes such as fading and minor shrinking that can occur during the normal laundry process.
- HamperMaids is not responsible for damage done as part of the normal washing and drying process. Buttons falling off, ripped-torn-holes in jeans-socks-shirts becoming larger, and decals or stickers coming off during wash are all considered damage during normal wash.
- HamperMaids is not responsible for damage to garments caused by items left in the pockets. We will check all pockets and return any items found. However, should HamperMaids associates miss an item, the customer is ultimately responsible for damage caused by items left in pockets.
- HamperMaids is not responsible for non-washable or dry clean only items left inadvertently in your bulk laundry bin. We try our best to check every items tag to determine if it is non-washable or dry clean only and remove items from bulk laundry cleaning. However, should a HamperMaids associates miss an item; the customer is ultimately responsible for removing or notifying HamperMaids at service time.
- HamperMaids has a \$15.00 service fee for returning to pick-up hamper bins not left at pickup location on day of service.