



UPSKILLING THE CARE WORKFORCE IN CENTRAL AUSTRALIA CHC33021 CERTIFICATE III IN INDIVIDUAL SUPPORT

FREE Training

Alice Springs | Selection of
3-Day Training available.

Units from the nationally
recognised Qualification
CHC33021 Certificate III in
Individual Support

IDEAL FOR:

New or current staff in
aged care, disability,
or community roles
requiring core
compliance training.

CLUSTERED COURSES

- Core Skills Cluster
- Disability Support Cluster
- Ageing Support Cluster
- Health, Diversity & Wellbeing Cluster
- Palliative care or Support relationships with carer and family.

ABOUT THIS TRAINING

Flexible Entry

Employers can enrol staff into:

- Individual clusters based on relevance
- OR all clusters to complete the full qualification CHC33021 Certificate III in Individual Support

TRAINING LOCATION

Desert Knowledge Australia,
Alice Springs



NATIONALLY RECOGNISED
TRAINING

CONTACT US

TRAINING INFORMATION

GAIN THE FOUNDATIONAL KNOWLEDGE AND COMPLIANCE SKILLS REQUIRED FOR WORKING IN CARE ROLES ACROSS HEALTH AND COMMUNITY SERVICES.

CLUSTERED TRAINING DATES:

CORE SKILLS: 29ST JULY – 31ST JULY (MORE INFO PAGE 3)

DISABILITY SKILLS 2ND SEPTEMBER – 4TH SEPTEMBER (MORE INFO PAGE 4)

AGED CARE 14TH OCTOBER – 16TH OCTOBER (MORE INFO PAGE 5)

HEALTH/WELLBEING/DIVERSITY 25TH NOVEMBER – 27TH NOVEMBER (MORE INFO PAGE 6)

INDIVIDUAL UNIT TRAINING DATES (MORE INFO PAGE 7)

1ST DECEMBER

CHCCCS036 SUPPORT RELATIONSHIPS WITH CARER AND FAMILY

2ND DECEMBER

CHCPAL003 DELIVER CARE SERVICES USING A PALLIATIVE APPROACH

LOCATION: DESERT KNOWLEDGE AUSTRALIA, ALICE SPRINGS

ONE OFFSITE TRAINING DAY FOR MANUAL HANDLING TRAINING PART OF AGEING TRAINING

COST: FREE (ELIGIBILITY CHECK REQUIRED)

LIGHT LUNCH PROVIDED

OUTCOMES.

STATEMENT OF ATTAINMENT ISSUED UPON SUCCESSFUL COMPLETION OF THE ASSESSMENTS, TRAINING AND RETURN OF ACCOMPANYING LOGBOOK

FULL QUALIFICATION (CHC33021 CERTIFICATE III INDIVIDUAL SUPPORT) ISSUED UPON SUCCESSFUL COMPLETION OF ALL CLUSTERED TRAINING AND ONE OF THE INDIVIDUAL UNITS THE ASSESSMENTS, TRAINING AND RETURN OF ACCOMPANYING LOGBOOK AND PRACTICAL HOURS.

LOGBOOKS/PRACTICAL HOURS EACH TRAINING CLUSTER/UNIT WILL HAVE A LOGBOOK WHICH WILL NEED TO BE COMPLETED WITH A SUPERVISOR OR MANAGER IN THE CARE INDUSTRY.

CORE SKILLS CLUSTER

GAIN THE FOUNDATIONAL KNOWLEDGE AND COMPLIANCE SKILLS REQUIRED FOR WORKING IN CARE ROLES ACROSS HEALTH AND COMMUNITY SERVICES.

CLUSTER DURATION: 3 DAYS

DATE: 29ST JULY –31ST

LOCATION: DESERT KNOWLEDGE AUSTRALIA, ALICE SPRINGS

COST: FREE

LIGHT LUNCH PROVIDED

UNITS DELIVERED:

- CHCCOM005: COMMUNICATE AND WORK IN HEALTH OR COMMUNITY SERVICES
- HLTWHS002: FOLLOW SAFE WORK PRACTICES FOR DIRECT CLIENT CARE
- HLTINF006: APPLY BASIC PRINCIPLES AND PRACTICES OF INFECTION PREVENTION AND CONTROL
- CHCLEG001: WORK LEGALLY AND ETHICALLY

OUTCOMES:

- STATEMENT OF ATTAINMENT ISSUED UPON SUCCESSFUL COMPLETION OF THE CLUSTER AND ACCOMPANYING LOGBOOK.



DISABILITY SUPPORT CLUSTER

**FOCUSED TRAINING TO EMPOWER LEARNERS IN
DELIVERING INCLUSIVE AND STRENGTHS-BASED
DISABILITY SUPPORT.**

CLUSTER DURATION: 3 DAYS

DATE: 2ND SEPTEMBER – 4TH SEPTEMBER

LOCATION: DESERT KNOWLEDGE AUSTRALIA, ALICE SPRINGS

COST: FREE

LIGHT LUNCH PROVIDED

UNITS DELIVERED:

- CHCCCS038: FACILITATE THE EMPOWERMENT OF PEOPLE RECEIVING SUPPORT
- CHCDIS011: CONTRIBUTE TO ONGOING SKILLS DEVELOPMENT USING A STRENGTHS-BASED APPROACH
- CHCDIS012: SUPPORT COMMUNITY PARTICIPATION AND SOCIAL INCLUSION
- CHCDIS020: WORK EFFECTIVELY IN DISABILITY SUPPORT

OUTCOMES:

- STATEMENT OF ATTAINMENT ISSUED UPON SUCCESSFUL COMPLETION OF THE CLUSTER AND ACCOMPANYING LOGBOOK.

AGEING SUPPORT CLUSTER

DEVELOP CRITICAL SKILLS IN AGED CARE INCLUDING
DEMENTIA SUPPORT, AND PERSONALISED CARE
DELIVERY.

**AGEING SUPPORT CLUSTER DEVELOP CRITICAL SKILLS IN AGED
CARE INCLUDING DEMENTIA SUPPORT, AND PERSONALISED CARE
DELIVERY.**

CLUSTER DURATION: 3 DAYS

DATE: 14TH OCTOBER -16TH OCTOBER

LOCATION: DESERT KNOWLEDGE AUSTRALIA, ALICE SPRINGS

COST: FREE

LIGHT LUNCH PROVIDED

UNITS DELIVERED:

- CHCAGE011: PROVIDE SUPPORT TO PEOPLE LIVING WITH DEMENTIA
- CHCAGE013: WORK EFFECTIVELY IN AGED CARE
- CHCCCS031: PROVIDE INDIVIDUALISED SUPPORT

OUTCOMES:

- STATEMENT OF ATTAINMENT ISSUED UPON SUCCESSFUL
COMPLETION OF THE CLUSTER AND ACCOMPANYING LOGBOOK.

HEALTH, DIVERSITY & WELLBEING CLUSTER

ENHANCE KNOWLEDGE OF HEALTHY BODY SYSTEMS, WELLBEING PRACTICES AND WORKING WITH DIVERSE POPULATIONS.

CLUSTER DURATION: 3 DAYS

DATE: 25TH NOVEMBER – 27TH NOVEMBER

LOCATION: DESERT KNOWLEDGE AUSTRALIA, ALICE SPRINGS

COST: FREE

LIGHT LUNCH PROVIDED

UNITS DELIVERED:

- CHCCCS041: RECOGNISE HEALTHY BODY SYSTEMS
- CHCCCS040: SUPPORT INDEPENDENCE AND WELLBEING (120 PRACTICAL HOURS)
- CHCDIV001: WORK WITH DIVERSE PEOPLE

OUTCOMES:

- STATEMENT OF ATTAINMENT ISSUED UPON SUCCESSFUL COMPLETION OF THE CLUSTER AND ACCOMPANYING LOGBOOK.

SUPPORT RELATIONSHIPS WITH CARER AND FAMILY AND PALLIATIVE CARE

DURATION: 1 DAY

CHCCCS036 SUPPORT RELATIONSHIPS WITH CARER AND FAMILY

DATE: DECEMBER 1ST

8.30 AM – 4.00 PM

DURATION: 1 DAY

CHCPAL003 DELIVER CARE SERVICES USING A PALLIATIVE APPROACH

DATE: DECEMBER 2ND

8.30 AM – 4.00PM

LOCATION: DESERT KNOWLEDGE AUSTRALIA, ALICE SPRINGS

COST: FREE

LIGHT LUNCH PROVIDED

OUTCOMES:

- **STATEMENT OF ATTAINMENT ISSUED UPON SUCCESSFUL COMPLETION OF THE CLUSTER AND ACCOMPANYING LOGBOOK.**

COURSE GUIDES, HANDBOOKS, EXPRESSIONS OF INTEREST.

STEPS TO ENROL IN THE TRAINING.
REVIEW STUDENT HANDBOOK AND COURSE GUIDE

RTO COURSE GUIDE

STUDENT HANDBOOK

COMPLETE THE
EXPRESSION OF INTEREST FORM-
UPSKILLING THE CARE WORKFORCE IN CENTRAL AUSTRALIA
(ONE EOI FOR EACH PARTICIPANT)

ELIGIBILITY STATUS WILL BE EMAILED TO THE ADDRESS LISTING IN EOI
SUCCESSFUL CANDIDATES WILL RECIEVE AN ENROLMENT FORM
(ELECTRONIC FROM)

PROCESSED ENROLMENTS WILL THEN RECIEVE
CONFIRMATION LETTERS WITH FURTHER INFORMATION.

TRAINING & ASSESSMENT STRUCTURE FOR ALL COURSES

COURSES INCLUDES CLASSROOM-BASED TRAINING DELIVERED IN ALICE SPRINGS, FOLLOWED BY PRACTICAL TASKS COMPLETED AT YOUR WORKPLACE USING A WORKPLACE LOGBOOK.

COMPETENCY IS AWARDED ONCE ALL CLASSROOM ASSESSMENTS AND WORKPLACE LOGBOOK TASKS ARE COMPLETED AND MARKED AS SATISFACTORY.

*FULL QUALIFICATION (CHC33021 CERTIFICATE III INDIVIDUAL SUPPORT) ISSUED UPON SUCCESSFUL COMPLETION OF ALL FOUR (3 DAY) CLUSTERED TRAINING AND ONE OF THE INDIVIDUAL UNITS DELIVERED IN DECEMBER.