Business Capacity Statement

Overview: *Dog First Aid Australia is a trusted leader in providing comprehensive canine first aid training and resources across the country. Founded on a passion for improving the safety and well-being of dogs, our mission is to empower dog owners, pet professionals, and animal enthusiasts with the knowledge and skills needed to act confidently in canine emergencies.*

Our unique combination of expertise, practical training, and real-world applications positions us as the go-to provider for canine first aid education and resources in Australia.

Mission Statement: To reduce canine deaths associated with pre-veterinary care. We aim and currently are, bridging the gap between "point of injury" care and Veterinary care.

Core Services:

- **Canine First Aid Courses:**
    - Hands-on training in CPR, wound care, poisoning response, choking, and other emergency scenarios.
    - Courses tailored to dog owners, veterinarians, groomers, trainers, and rescue organizations.
- **Customized Training Solutions:**
    - Flexible delivery options including in-person workshops and online learning modules.
    - Tailored sessions for specific industries such as working dogs, service dogs, and pet businesses.
- **Dog First Aid Products:**
    - Specialized dog first aid kits designed for home, travel, and professional use.
    - Add-on supplies for integrating canine essentials into human first aid kits.
- **Educational Resources:**
    - Access to guides, videos, and ongoing support to reinforce learning and preparedness.
- **Human Courses:**
    - A wide range of national accredited and non-accredited courses
- **Consultation Services:**
    - We provide professional advice to dog handlers, units, teams and agencies.



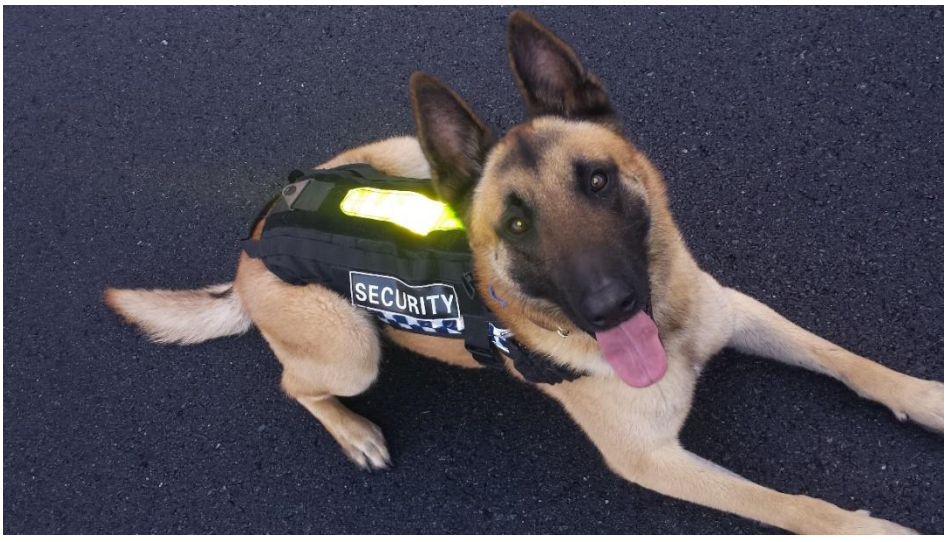


Capabilities:

1. **Expert Trainers:**
    - Our courses are delivered by experienced professionals with backgrounds in veterinary care, canine behaviour, and emergency response.
2. **Nationwide Coverage:**
    - We operate across Australia, providing access to quality training in both urban and rural areas.
3. **Industry Partnerships:**
    - Collaborations with veterinary clinics, pet-related businesses, and working dog organizations to enhance our offerings and expand our impact.
4. **Tailored Training Solutions:**
    - Flexible, customizable training programs to meet the specific needs of individuals, groups, and businesses.
5. **Comprehensive Resources:**
    - Provision of high-quality materials and tools to support participants during and after training sessions.

Key Achievements:

- Successfully trained thousands of dog owners and professionals in canine first aid.
- Partnered with leading organizations to improve the safety of working and service dogs.
- Recognized as a trusted provider of canine emergency preparedness by industry leaders.
- The first, and still at present, company teaching both human and dog first aid and emergency response.



Nationally Recognised training

Nationally Recognised Courses we offer:

- 11124NAT - Course in Safe Handling of Sharps and Infectious Waste
- 22556VIC - Course in the Management of Asthma Risks and Emergencies in the Workplace
- 22578VIC - Course in First Aid Management of Anaphylaxis
- Course Set - 22556VIC (Asthma) & 22578VIC (Anaphylaxis)
- Course Set - First aid (HLTAID011), Asthma (22556VIC) & Anaphylaxis (22578VIC)
- Course Set - HLTAID009 (CPR), 22556VIC (Asthma) & 22578VIC (Anaphylaxis)
- Course Set - HLTAID009 & UETDRRF004 (CPR/ LVR)
- HLTAID009 - Provide cardiopulmonary resuscitation
- HLTAID010 - Provide basic emergency life support
- HLTAID011 - Provide First Aid
- HLTAID012 - Provide First Aid in an education and care setting
- HLTAID013 - Provide First Aid in remote or isolated site
- HLTAID014 - Provide Advanced First Aid
- HLTAID015 - Provide advanced resuscitation and oxygen therapy
- HLTAID016 - Manage first aid services and resources
- HLTSS00068 - Occupational First Aid Skill Set
- HLTWHS005 - Conduct manual tasks safely
- PUAEME008 - Provide pain management
- PUAFER004 - Respond to facility emergencies
- PUAFER005 - Operate as part of an emergency control organisation
- PUAFER008 - Confine small emergencies in a facility
- UETDRRF004 - Perform rescue from a live LV panel

Non-Accredited Courses we offer

- Non-Accredited: Dog First Aid Course (DFAC)

Training and assessment delivered on behalf of Allens Training Pty Ltd RTO 90909. This means that we run Nationally Recognised training, and Allens Training Pty Ltd RTO 90909 issues your certificate on successful completion of your course.







Our Core Course – Dog First Aid Course (DFAC)

At Dog First Aid Australia, we are dedicated to reducing canine fatalities by bridging the critical gap between the point of injury and veterinary care. Our comprehensive Dog First Aid Course equips you with the knowledge and hands-on experience necessary to confidently manage canine emergencies.

Why Choose Our Course?

- **Real-World Training:** Our curriculum is built on real-world scenarios, incorporating the latest insights from veterinary and working dog communities worldwide without the B.S.
- **Expert Instructors:** Learn from professionals actively engaged in providing first aid and pre-veterinary care to both humans and dogs.
- **Enhanced Learning Experience:** Our 2025 course update features new manikins and training aids, ensuring an immersive and practical learning environment.

Course Details

Duration: 8 hours

The course size is limited to: 12 Students

What to bring: Enclosed footwear, Lunch, Mobile Phone

What you receive:

- Certificate of Attendance for Dog First Aid (Normally sent within 1 hour of training)

- And our 80-page+ colour-published dog first aid book

- and some goodies to take home, including a tick removal kit!

Course Subjects

Prevention and Risk Management, Preparing for an Emergency, Basic Dog Anatomy, **My Dog Has Been Hurt – What Do I Do?** (DRsABCDE), Severe Bleeding - Tourniquet (TQ), Wound Packing, Partial / Full Amputations Severe Burns, **Choking** Penetrating Chest Wound. **CPR – Cardio Pulmonary Resuscitation.** Embedded Objects – With or Without Exit Wound. Abdominal Injury. Crush Injuries. **Hyperthermia** / Hypothermia / Frost Bite Shock. Drowning/Near Drowning. Seizures. **Snakes**, Funnel Web Spiders, Blue Ringed Octopus and Cone Shell. Other Bites/Stings (e.g. Bees, Wasps, Spiders, Ants, Jelly Fish, Ticks) **Cane Toads** Allergic Reaction / Anaphylactic Shock Dental Problems. **Poisoning (Baiting, ingested chemicals etc.)** Strains and Sprains. Smoke Inhalation / Carbon Monoxide. Electrocution And so much more...

WARNING - THIS COURSE IS NOT DESIGNED TO REPLACE PROFESSIONAL VETERINARY CARE. THIS COURSE IS DESIGNED TO HELP GET YOUR CANINE FROM THE POINT OF INJURY TO A VETERINARY CLINIC IN A SAFE AND STABLE MANNER.

NEW Online Nationally Accredited Courses

- SITXFSA006 Participate in safe food handling practices
- BSBMED301 Interpret and apply medical terminology appropriately
- CHCDIV001 Work with diverse people
- CHCPRT025 Identify and report children and young people at risk
- CPCCWHS2001 Apply WHS requirements, policies and procedures in the construction industry
- HLTAAP001 Recognise healthy body systems
- HLTFSE001 Follow Basic Food Safety Practices
- HLTFSE005 Apply and monitor food safety requirements
- HLTWHS006 Manage personal stressors in the work environment
- SISSSCO015 Prepare participants for sport competition
- SITSS00069 Food Safety Supervision Skill Set
- SITXFSA005 Use hygienic practices for food safety
- HLTFSE007 Oversee the day-to-day implementation of food safety in the workplace
- HLTOUT010 Communicate in complex situations to support health care
- HLTSS00061 Food Safety Supervision Skill Set - For Community Services and Health Industries

NEW Online Non-Accredited Courses

- Non-accredited Chief Fire Warden
- Non-accredited Child at Risk Refresher
- Non accredited - Concussion Management in Australian Sports
- Non-accredited Driver and Roadside Safety Course
- Non-accredited Fire Awareness
- Non-accredited Fire Warden
- Non-Accredited Food Safety
- Non-accredited Medication Administration Refresher Training
- Non-Accredited - Mental Health Support
- Non-accredited Online First Aid Course
- Non-accredited Online First Aid for Parents and Carers
- Non-accredited Sports Trainer Refresher Course
- Non-Accredited - Workplace Mental Health
- Non-Accredited - Youth Mental Health

Our Commitment to Canine Welfare & Ethical Practices

At Dog First Aid Australia, we are dedicated to promoting the highest standards of canine welfare and ethical first-aid practices. Our mission is to ensure that all dogs receive the care, respect, and emergency support they need while educating owners, trainers, and pet professionals on responsible and humane first-aid techniques.

Our Ethical Principles

1. Humane & Ethical First Aid Practices

• We advocate for humane handling of dogs in all emergency situations.

• First aid should be administered in a calm and reassuring manner, prioritising the dog's physical and emotional well-being.

2. Dog-First Approach in Emergency Care

• The welfare of the dog always comes first in any first aid or emergency situation.

• We encourage stress-minimising techniques when providing first aid, such as gentle handling and desensitisation strategies.

• All our training materials are designed to empower owners and professionals to provide emergency care that aligns with best-practice veterinary guidelines.

3. Alignment with Animal Welfare Laws & Veterinary Standards

• Our courses and materials follow Australian animal welfare legislation, including:

• The Prevention of Cruelty to Animals Act (various state regulations across Australia).

• Guidelines set by the Australian Veterinary Association (AVA).

• Nationally recognized animal first aid competencies (e.g., ACMGAS206 - Provide Basic First Aid for Animals).

• We work closely with veterinarians and animal care professionals to ensure our teachings are scientifically accurate, up-to-date, and ethically responsible.

4. Responsible First Aid & Veterinary Referral

• First aid is not a replacement for veterinary care. It is a temporary measure to stabilise a dog before professional treatment.

• We train our students to recognise when a dog requires immediate veterinary attention and to act accordingly.

• Our courses emphasise safe transportation methods for injured dogs to minimise further harm while seeking veterinary assistance.

5. Respect for Canine Individuality & Needs

• Every dog is unique, and our approach to first aid acknowledges differences in breed, size, temperament, and medical history.

• We encourage dog owners and professionals to observe, listen, and respect a dog's body language when administering first aid.

• Handling techniques should be adjusted based on the situation to reduce stress and promote cooperation in an emergency.

6. Education & Advocacy for Canine Welfare

• We are committed to educating the community on responsible dog ownership, injury prevention, and ethical first aid practices.

• Our training materials are designed to empower dog owners and professionals with knowledge that improves canine health and well-being.

• We advocate for continuous learning and skill development in canine first aid and emergency response.

Our Pledge to You & Your Dog

At Dog First Aid Australia, we pledge to:

✔ Promote ethical, science-based first aid techniques that prioritize canine welfare.

✔ Educate without fear-mongering, ensuring that first aid remains a practical and compassionate skill.

✔ Continuously update our training materials based on the latest veterinary research and animal welfare advancements.

✔ Support responsible pet ownership through education, advocacy, and best-practice emergency response methods.

🐶 A healthier, safer world for dogs starts with informed and compassionate humans. Thank you for being part of the movement to improve canine first aid and welfare. 🐾

Contact Information: Address: Banyo, Queensland, 4014, Australia
Phone: 0473 252 269
Website: www.dogfirstaid.com.au
Email: info@dogfirstaid.com.au

Let Dog First Aid Australia help you protect the ones you love.