



SLEIGH YOUR POOL CARE



Pool Nation Conference

John 3:16

IMPORTANT

NEW CUSTOMER PORTAL IS LIVE!

***Please update billing information as we will now be exclusively using the portal as our billing system! All previously saved payment methods will not transfer due to security reasons.**

Skim this Newsletter:

Holiday Schedule

Equipment Pads

Water Chemistry 101

NEW CUSTOMER PORTAL

Holiday Schedule:

Hometown Pools will be closed the week of Christmas!

Monday 12/22-Friday 12/26

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Thursday Jan 1, 2026!



How We Adjust Your Water (At-a-Glance)

Order: Alkalinity → pH → Chlorine → CYA → Calcium → Salt

- ▼ Low Alkalinity (TA): add sodium bicarbonate → stabilizes pH
- ▲ High Alkalinity: small doses muriatic acid → brings TA down
 - ⬇ Low pH: add soda ash → raises pH
 - ⬆ High pH: add muriatic acid → lowers pH
- 💧 Low Chlorine: add liquid chlorine / increase salt-cell output
 - ☀ High Chlorine: let sun & use lower it; turn cell down
 - 🛡 Low CYA (stabilizer): add stabilizer/conditioner
 - 🔥 High CYA: partial drain & refill (only way to lower)
 - 🧱 Low Calcium: add calcium chloride
 - 📦 High Calcium: partial drain & refill (reduce scale risk)
 - 🧂 Low Salt (SWG): add pool salt to target
 - 🌿 High Phosphates: use phosphate remover and filter

We make small adjustments, circulate, then retest!

No guessing, all chemistry!

Quick Tip:

Run your robot the night before service for the cleanest pool service day results!

From the Pros:

Please keep equipment pads clean and clear – it helps us assess your system accurately and efficiently.



**HOMETOWN
POOLS**

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Texas Department of Licensing & Regulation