

SLEIGH YOUR POOL CARE



Pool Nation Conference

John 3:16

IMPORTANT

NEW CUSTOMER PORTAL IS LIVE!

*Please update billing information as we will now be exclusively using the portal as our billing system! All previously saved payment methods will not transfer due to security reasons.

Skim this Newsletter:

Holiday Schedule Equipment Pads Water Chemistry 101

NEW CUSTOMER PORTAL

Holiday Schedule:

Hometown Pools will be closed the week of Christmas! Monday 12/22-Friday 12/26

Thursday Jan 1, 2026!



How We Adjust Your Water (At-a-Glance)

Order: Alkalinity → pH → Chlorine → CYA → Calcium → Salt

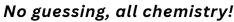
- ▼ Low Alkalinity (TA): add sodium bicarbonate → stabilizes pH
- A High Alkalinity: small doses muriatic acid → brings TA down
 - Low pH: add soda ash → raises pH
 - High pH: add muriatic acid → lowers pH
- 🧼 Low Chlorine: add liquid chlorine / increase salt-cell output
 - 🌞 High Chlorine: let sun & use lower it; turn cell down
 - Low CYA (stabilizer): add stabilizer/conditioner
 - High CYA: partial drain & refill (only way to lower)
 - Low Calcium: add calcium chloride
 - High Calcium: partial drain & refill (reduce scale risk)
 - 🧂 Low Salt (SWG): add pool salt to target
 - 🗲 High Phosphates: use phosphate remover and filter

We make small adjustments, circulate, then retest!

Quick Tip: Run your robot the night before service for the cleanest pool service day results!

From the Pros:

Please keep equipment pads clean and clear it helps us assess your system accurately and efficiently.





HOMETOWN POOLS

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